

Re: World Elder Abuse Awareness Day

With Vermont's growing population of older adults, it is important that we remind ourselves of the vital role that we all play in protecting those with vulnerabilities from abuse.

Older Vermonters are statistically more likely to experience social isolation, and with the current environment complicated by a pandemic, people are even more isolated and potentially at risk.

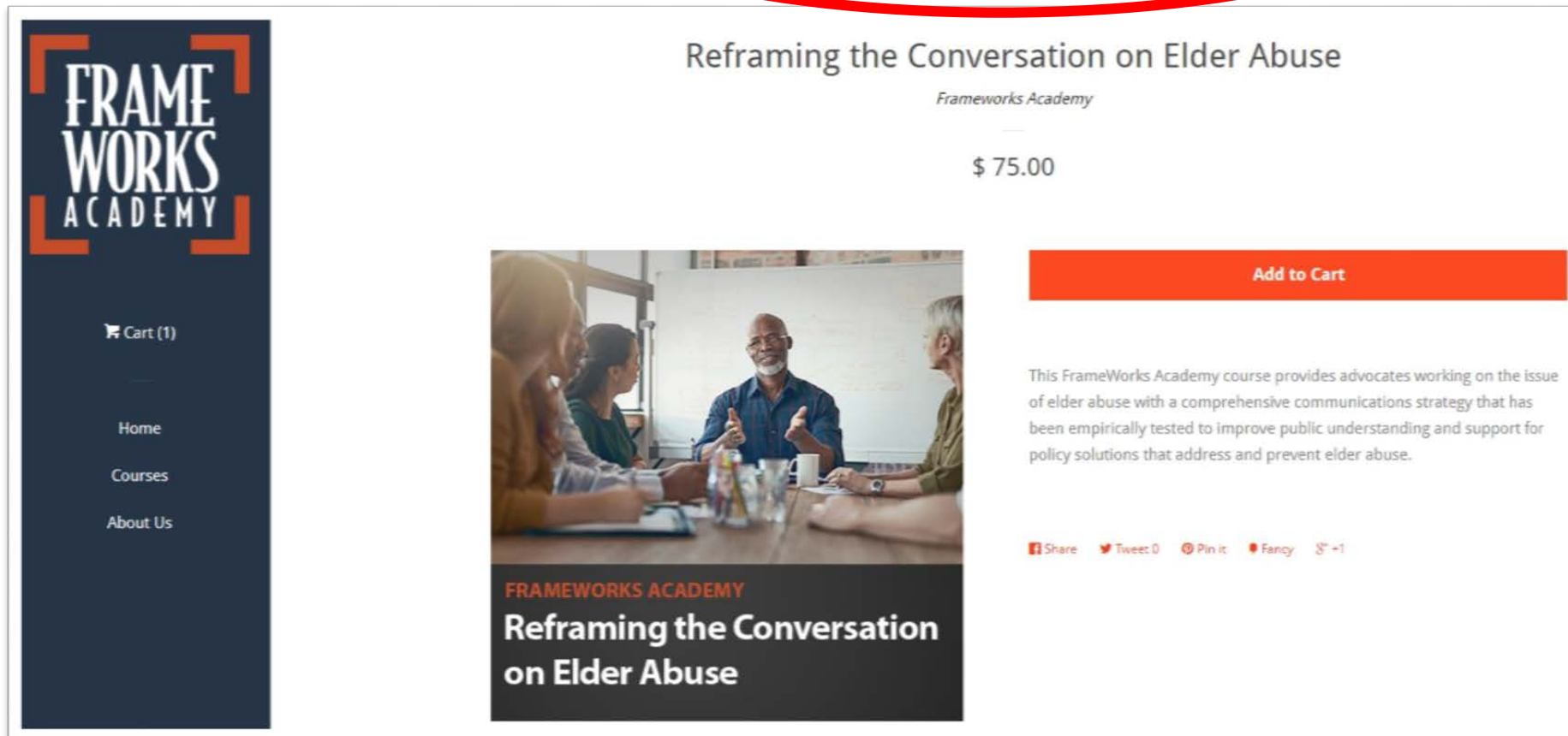
**On Monday June 15<sup>th</sup> we will join in recognizing World Elder Abuse Awareness Day** and wanted to take this opportunity to share some resources that may be especially helpful during this time.

There are many ways to get involved in strengthening our communities and preventing elder abuse.

- The [FrameWorks Institute](#) and the [National Center on Elder Abuse \(NCEA\)](#) have an online video lecture series on how to effectively reframe public communications about elder abuse. You can access the video lecture series here: [bit.ly/ElderAbuseFWA](https://bit.ly/ElderAbuseFWA). Please be sure to follow prompts to add to cart, register and enter the **discount code: WEAAD2020** to allow the course to be free until 6/30/2020 (see attached Free Access Directions for assistance).
- Links to family support and safety services: [safefamilies.vermont.gov](https://safefamilies.vermont.gov)
- APS Outreach during COVID Document (attached)
- Live, online, mandatory reporter training will be held June 16th at 1pm. In order sign up for the training and receive login information, please email [aps@vermont.gov](mailto:aps@vermont.gov). The meeting will also discuss how APS operations have altered in response to the Coronavirus.
- Learn more about [World Elder Abuse Awareness Day](#).

# Free Access Directions for Frameworks Lecture

Step 1: Go to [bit.ly/ElderAbuseFWA](https://bit.ly/ElderAbuseFWA)




The screenshot displays the Frameworks Academy website interface. On the left is a dark blue sidebar with the 'FRAMEWORKS ACADEMY' logo at the top. Below the logo are navigation links: 'Cart (1)', 'Home', 'Courses', and 'About Us'. The main content area features a course listing for 'Reframing the Conversation on Elder Abuse' by Frameworks Academy, priced at \$75.00. A red 'Add to Cart' button is positioned to the right of the course title. Below the button is a descriptive paragraph: 'This FrameWorks Academy course provides advocates working on the issue of elder abuse with a comprehensive communications strategy that has been empirically tested to improve public understanding and support for policy solutions that address and prevent elder abuse.' At the bottom of the course listing is a social sharing bar with icons for Share, Tweet (0), Pin it, Fancy, and a plus sign for more options. The course image shows a man in a blue shirt speaking to a group of people around a table.

# Step 2: Select the orange “Add to Cart” button.

Reframing the Conversation on Elder Abuse

*Frameworks Academy*

\$ 75.00



**FRAMEWORKS ACADEMY**  
**Reframing the Conversation  
on Elder Abuse**

**Add to Cart**


This FrameWorks Academy course provides advocates working on the issue of elder abuse with a comprehensive communications strategy that has been empirically tested to improve public understanding and support for policy solutions that address and prevent elder abuse.

[Share](#) [Tweet 0](#) [Pin it](#) [Fancy](#) [+1](#)

# Step 3: Select the orange “Check Out” button.

## Your Cart ×

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Reframing the Conversation on Elder Abuse

Price \$ 75.00

QTY - 1 +

Total \$ 75.00

✕ Remove

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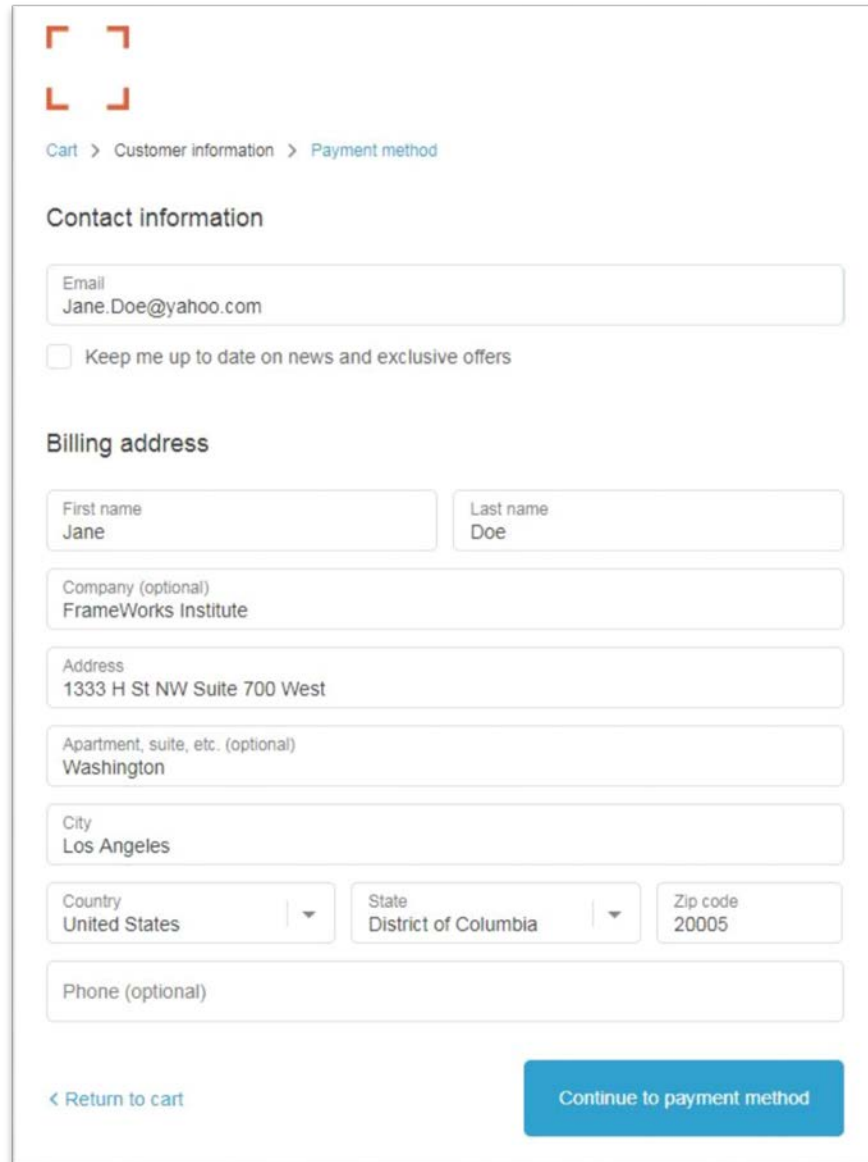
Subtotal \$ 75.00

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Special instructions for seller

**Check Out**

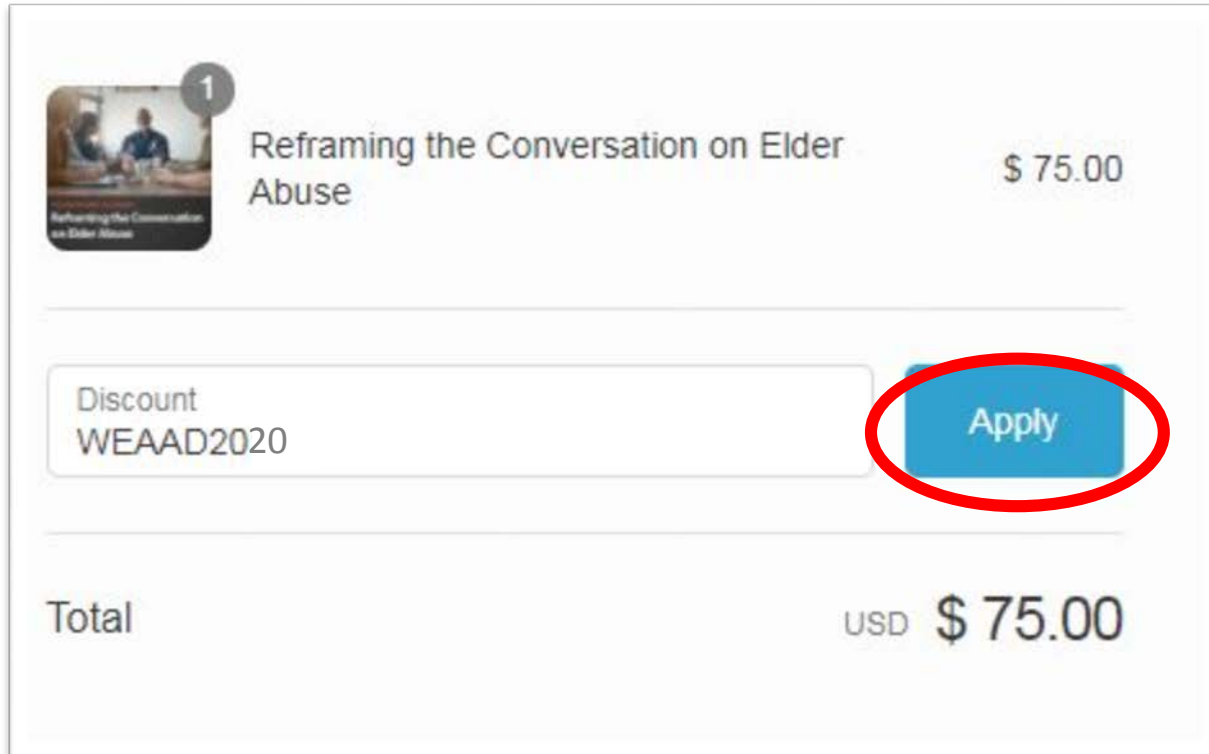
# Step 4: Enter your contact information.



The screenshot shows a checkout form with the following elements:

- Two red dashed corner brackets at the top left.
- Breadcrumbs: [Cart](#) > [Customer information](#) > [Payment method](#)
- Section header: **Contact information**
- Email input field: Email Jane.Doe@yahoo.com
- Checkbox:  Keep me up to date on news and exclusive offers
- Section header: **Billing address**
- First name input field: First name Jane
- Last name input field: Last name Doe
- Company (optional) input field: Company (optional) FrameWorks Institute
- Address input field: Address 1333 H St NW Suite 700 West
- Apartment, suite, etc. (optional) input field: Apartment, suite, etc. (optional) Washington
- City input field: City Los Angeles
- Country dropdown menu: Country United States
- State dropdown menu: State District of Columbia
- Zip code input field: Zip code 20005
- Phone (optional) input field: Phone (optional)
- Navigation: [Return to cart](#) and [Continue to payment method](#) button

Step 5: Enter the coupon code “WEAAD2020” and select the blue “Apply” button.



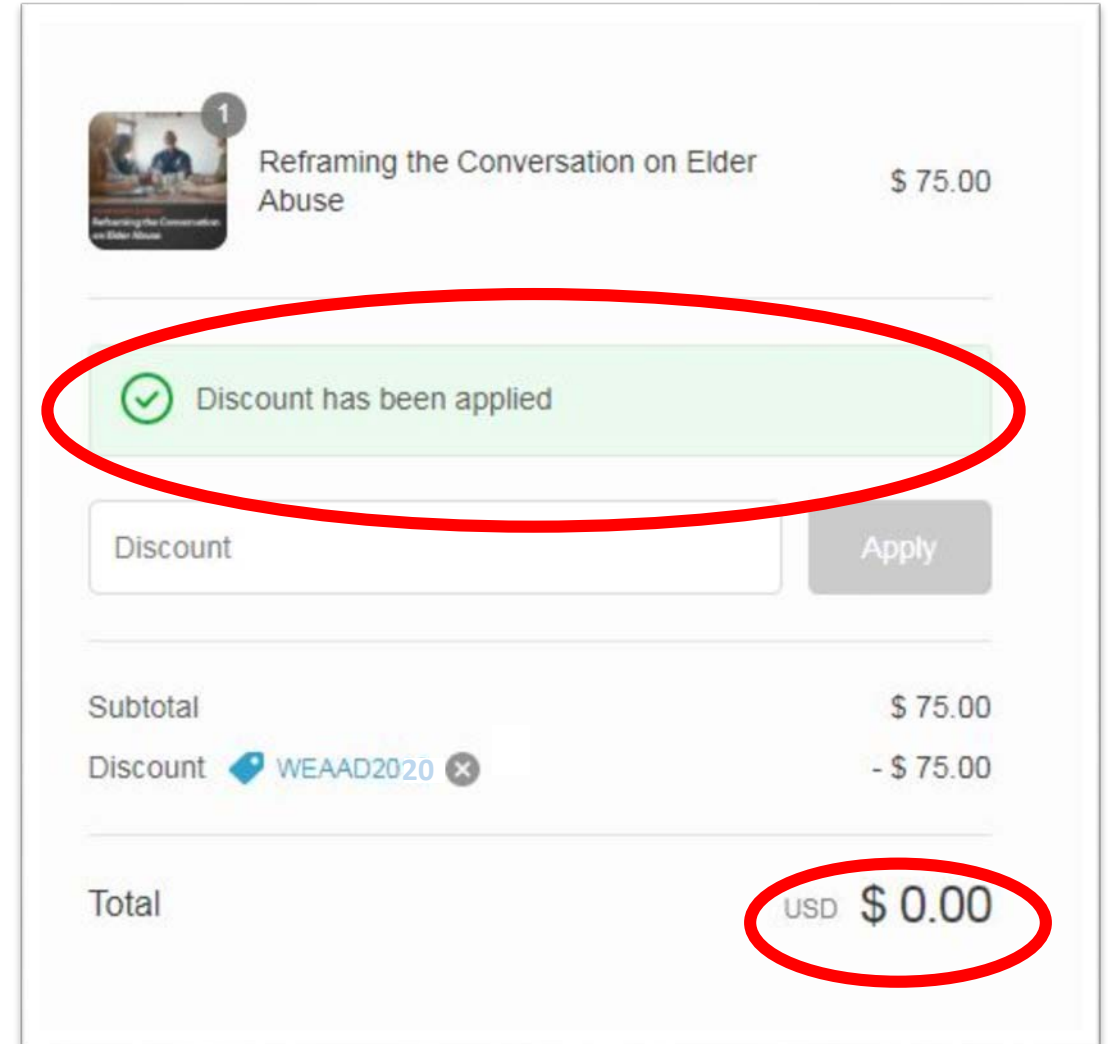
1 Reframing the Conversation on Elder Abuse \$ 75.00

Discount  
WEAAD2020

Apply

Total USD \$ 75.00

Your discount will apply and your total amount will be \$0.00.



1 Reframing the Conversation on Elder Abuse \$ 75.00

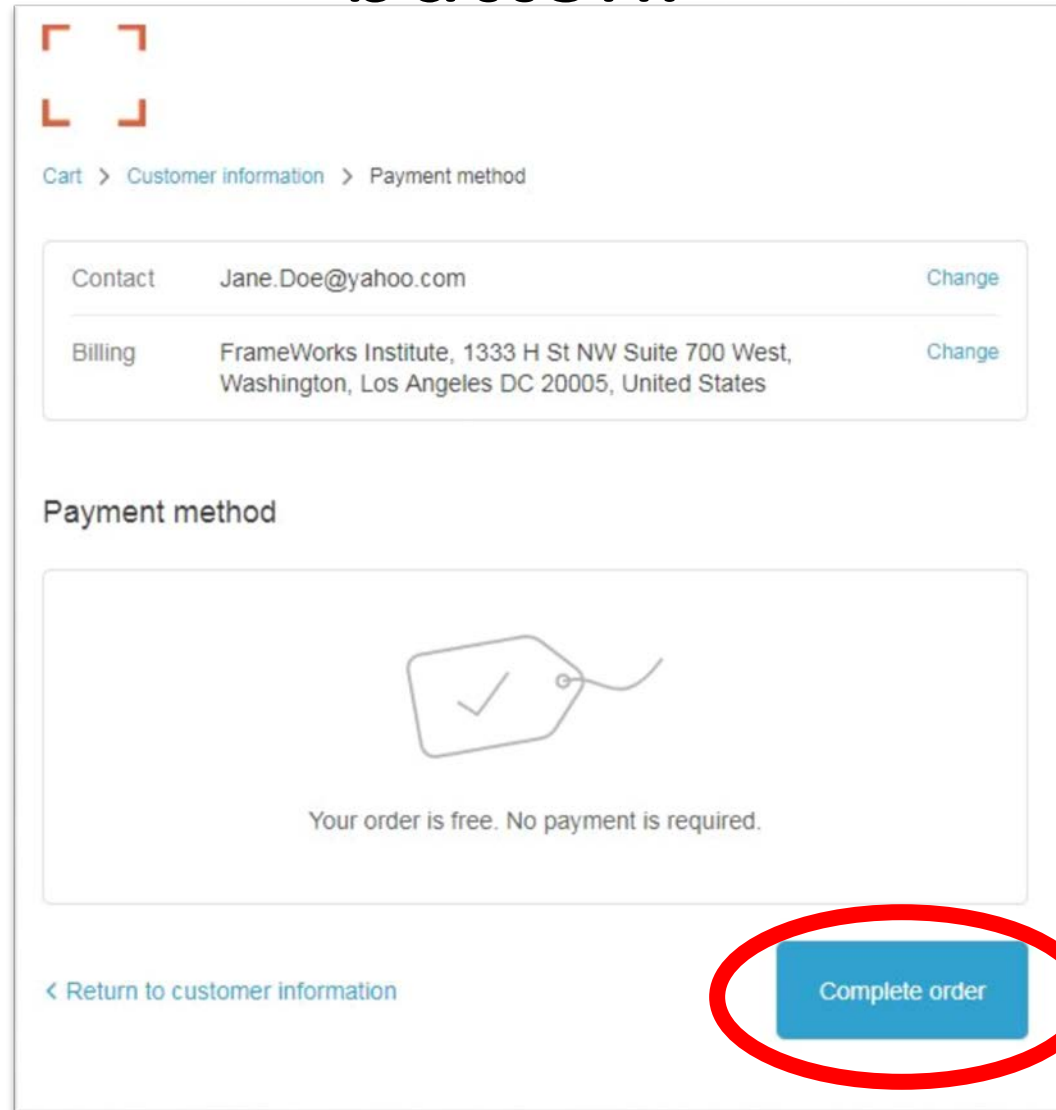
✓ Discount has been applied

Discount Apply

Subtotal \$ 75.00  
Discount WEAAD2020 × - \$ 75.00

Total USD \$ 0.00


# Step 6: Press the blue “Complete Order” button.



Cart > Customer information > Payment method

Contact	Jane.Doe@yahoo.com	<a href="#">Change</a>
Billing	FrameWorks Institute, 1333 H St NW Suite 700 West, Washington, Los Angeles DC 20005, United States	<a href="#">Change</a>

Payment method



Your order is free. No payment is required.

[< Return to customer information](#)

[Complete order](#)

## Covid-19 & Adult Protective Services

VT Adult Protective Services (APS) continues to investigate allegations of abuse, neglect and exploitation. During this time, families and other shared household members are spending extended time together and we are seeing increased instances of high stress and anxiety over extreme unknowns. Unfortunately, these challenges are increasing during a time that household members have limited exposure to others, and APS is receiving fewer reports as a result.

### What can you do?

With households self-isolating and many agencies limiting face-to-face services and visits, the people who may typically spot maltreatment are not able to do this as easily. If you know someone who is at risk or was experiencing maltreatment before this pandemic, reach out to them and see how they are doing. If you are concerned— even if you have not directly witnessed or have first-hand evidence of maltreatment— please file a report with APS. If you suspect you may be the victim of abuse, neglect, or exploitation, you may also make a report to APS for yourself. APS works to maintain the confidentiality of reporters—APS will not reveal who a reporter is to an alleged perpetrator or others— and you also have the option to make an anonymous report.

### How can I file a report?

If you are experiencing maltreatment or are concerned about someone you know, please report to APS via:

- Online: <https://dlp.vermont.gov/aps/make-aps-report>
- Toll free phone: (800) 564-1612
- Email: [APS@vermont.gov](mailto:APS@vermont.gov)

### What does APS need to know in a report?

APS needs as much information as you have about the abuse, neglect or exploitation and anyone involved. The more information you provide, the easier it will be for APS to make timely and accurate decisions:

- Why do you suspect a vulnerable adult has been abused, neglected or exploited? Descriptions of any incidents including locations and dates are helpful.
- Is the abuse, neglect or exploitation ongoing, and does it currently pose additional risks?
- Who are you, what is your relationship to the vulnerable adult, and how can we contact you if we need more information?
- Who is the alleged victim (if that is not you) and how can we contact them? Also, we need to know what makes them vulnerable.
- Who is the alleged perpetrator whose actions are hurting the alleged victim, how are they related, and how can we reach them?
- Are there any risks to our investigators like violence or aggressive dogs in the home?

### Is it an emergency?

APS does not provide emergency services. If a vulnerable adult is in a life-threatening situation or needs immediate intervention to protect someone from harm, call 9-1-1 so that law enforcement and medical personnel can get involved immediately.