

Vendor list

Devices for people who are Deaf or Hard-of-Hearing

This information is provided to help Vermonters who are Deaf, Hard-of-Hearing and DeafBlind find places to buy assistive technology.

The Department of Disabilities, Aging and Independent Living does not endorse any vendors' products, services or apps listed here.

Before purchasing captioned phones or phone devices, we encourage you to see if you qualify for the [Vermont Telecommunications Equipment Distribution Program - Vermont Center for Independent Living \(vcil.org\)](https://vcil.org/services/vtedp/) (<https://vcil.org/services/vtedp/>). If you're deafblind or DeafBlind, we encourage you to see if you qualify for the [Vermont Deaf-Blind Equipment Distribution Program \(iCanConnect.org\)](http://www.icanconnect.org/how-to-apply/vermont) through the Vermont Association for the Blind and Visually Impaired (<http://www.icanconnect.org/how-to-apply/vermont>).

Alerting devices

Alerting devices use a visual or vibrating alert to alert you to environmental sounds, such as a baby crying, doorbell, phone, security system, smoke/carbon monoxide alarm, phone, or weather.

Vendors

Clarity	Learning, Sight & Sound (LS&S)
Clear Sounds	Serene Innovations
Diglo (formerly Harris Communications)	Teltex, Inc.
Hear More Products	

Alarm clocks and watches

Alarm clocks with loud ringers, flashing lights and/or vibration. Vibrating watches have timer functions that can be used in place of appliance timers (such as the oven, microwave, dryer, etc.).

Vendors

Clarity	Learning, Sight & Sound (LS&S)
Clear Sounds	Serene Innovations
Diglo	Teltex, Inc.
Hear More Products	

Assistive listening devices

Personal assistive listening devices can help eliminate background noise. They also allow you to control the volume of the sound. They are useful for conversations, listening to the TV, and more.

Vendors

Clarity	Learning, Sight & Sound (LS&S)
Diglo	Serene Innovations
Hear More Products	Teltex, Inc.
Hearing Equipment & Repair (HEAR)	

Captioned phones

Captioned phones display captions of what the other caller says on a built-in screen (or app, if used on a smartphone). You can listen to the other caller and use your own voice to reply. Vermont Relay offers captions for English and Spanish.

Vendors

CapTel	Hamilton CapTel (app)
CaptionCall	InnoCaption (app)
ClearCaptions	Outreach Education Installations (OEI)
Diglo	Teltex, Inc.

Phone devices

Amplified phones have built-in volume control and clarity boosters.

Cell phone amplifiers use Bluetooth technology to send sound from your cellphone to your hearing aids, earphones, or a neck loop.

Ring signalers use blinking lights, vibrating device or loud ringers to alert a person that the phone is ringing.

TTYs (teletypewriters) are used to send and receive typed messages over the phone lines. A relay operator types the spoken message to the caller with the TTY and reads the typed message to the caller who does not have a TTY.

Vendors

Clarity	Hearing Equipment & Repair (HEAR)
Clear Sounds	Learning, Sight & Sound (LS&S)
Diglo	Serene Innovations
Hear More Products	Teltex, Inc.

Smartphone and tablet apps

There are many apps available that can turn your smartphone or tablet into an accessibility tool.

Vendors

Convo	InnoCaption	Sorenson
Hamilton CapTel	Purple	ZVRS

Videophones and Video Relay Services

Videophones are used to make phone calls in American Sign Language (ASL). Video Relay Services (VRS) provide ASL interpreters to interpret the call between ASL and English or Spanish. VRS apps are free for people who are D/deaf and Hard-of-hearing. Some vendors also provide stand-alone videophones. VRS requires high-speed internet.

Vendors

Convo
Purple
Sorenson VRS
ZVRS

Vendor	Devices
<p>CapTel CapTel's website (www.captel.com) 800-233-9130 (voice/TTY)</p>	Captioned phones
<p>CaptionCall CaptionCall's website (captioncall.com) 877-557-2227 (voice)</p>	Captioned phones
<p>Clarity Clarity's website (clarityproducts.com) 800-426-3738 (Voice) 800-772-2889 (TTY)</p>	Alerting devices Assistive listening devices Phone devices
<p>ClearCaptions ClearCaptions' website (clearcaptions.com/) 866-868-8695 (Voice)</p>	Captioned phones
<p>CapTel CapTel's website (www.captel.com) 800-233-9130 (Voice/TTY)</p>	Captioned phones
<p>CaptionCall CaptionCall's website (captioncall.com) 877-557-2227 (Voice)</p>	Captioned phones
<p>Clarity Clarity's website (clarityproducts.com) 800-426-3738 (Voice) 800-772-2889 (TTY)</p>	Alerting devices Assistive listening devices Phone devices
<p>Clear Sounds Clear Sounds' website (clearsounds.com) 800-288-8303 (Voice) 866-536-8890 (TTY)</p>	Alerting devices Alarm clocks and watches Phone devices
<p>Convo Convo's website (convorelay.com) 510-629-5622 (Videophone)</p>	Smartphone and tablet apps Videophone & Video Relay Service
<p>Diglo (formerly Harris Communications) Diglo's website (diglo.com) 800-825-6758 (Voice) 952-388-2152 (Videophone)</p>	Alerting devices Alarm clocks and watches Assistive listening devices Captioned phones Phone devices
<p>Hamilton CapTel Hamilton CapTel's website (hamiltoncaptel.com)</p>	Captioned phones Smartphone and tablet apps
<p>Hearing Equipment & Repair (HEAR) Hearing Equipment & Repair's website (hearmn.com) Grand Rapids: 800-370-4327 (Voice) Hibbing: 800-390-4327 (Voice)</p>	Assistive listening devices Phone devices

Vendor	Devices
<p>Hear More Products Hear More's website (hearmore.com) 800-881-4327 (Voice) 800-281-3555 (TTY)</p>	<p>Alerting devices Assistive listening devices Phone devices</p>
<p>InnoCaption InnoCaption's website (innocaption.com)</p>	<p>Captioned phone Smartphone and tablet apps</p>
<p>Learning, Sight & Sound (LS&S) LS&S' website (lssproducts.com) 800-468-4789 (Voice) 800-317-8533 (TTY)</p>	<p>Alerting devices Assistive listening devices Phone devices</p>
<p>Outreach Education Installations (OEI) OEI's website (oeius.org) 877-473-4003 (Voice)</p>	<p>Captioned phone</p>
<p>Purple VRS Purple's website (purplevrs.com) 877-885-3172 (Voice or Videophone)</p>	<p>Smartphone and tablet apps Videophone & Video Relay Service</p>
<p>Serene Innovations Serene Innovations' website www.sereneinnovations.com 562-407-5400 (Voice)</p>	<p>Alerting devices Assistive listening devices Phone devices</p>
<p>Sorenson VRS Sorenson's website (sorensonvrs.com) 866-756-6729 (Voice) 801-386-8500 (Videophone)</p>	<p>Smartphone and tablet apps Videophone & Video Relay Service</p>
<p>Teltex, Inc. Teltex's website (teltex.com) 888-515-8120 (Voice/TTY) sales@teltex.com</p>	<p>Alerting devices Assistive listening devices Phone devices</p>
<p>ZVRS ZVRS' website (zvrs.com) 800-216-9293 (Voice) 866-932-7891 (Videophone)</p>	<p>Smartphone and tablet apps Videophone & Video Relay Service</p>

Adapted from the Minnesota Department of Human Services, Deaf and Hard of Hearing Services Division on 6-2021