



Data Informed Service Improvements for Deaf, Hard of Hearing, DeafBlind Communities

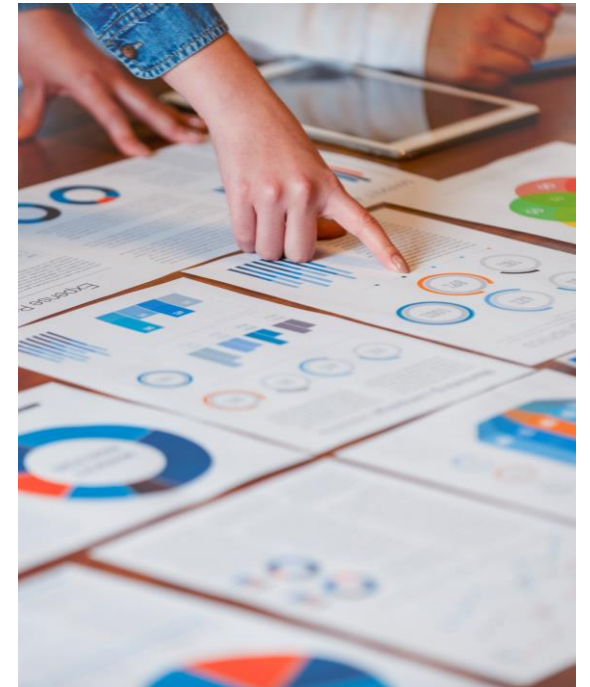
Vermont Certified Public Managers (VCPM) Team
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Dente, and Victoria Jarvis

What is our project?

- Vermont lacks adequate data and funding to best serve the Deaf, Hard of Hearing, DeafBlind (D/HH/DB) communities.
- Our primary objective is to develop a process for the ongoing collection of data to begin to understand the measurable needs, challenges, and gaps in current services within the D/HH/DB communities.
- The long-term goal is to help the Department of Disabilities, Aging and Independent Living (DAIL) prioritize strategies and improve Vermont's support systems for D/HH/DB communities.

What are our deliverables?

1. A survey to collect data that can be sustained after the conclusion of our VCPM project.
2. An action plan for future survey maintenance and data processing.
3. A preliminary report on the initial data, and a plan for a future cohort or consultant to develop a more thorough analysis and comprehensive report of ongoing survey results.

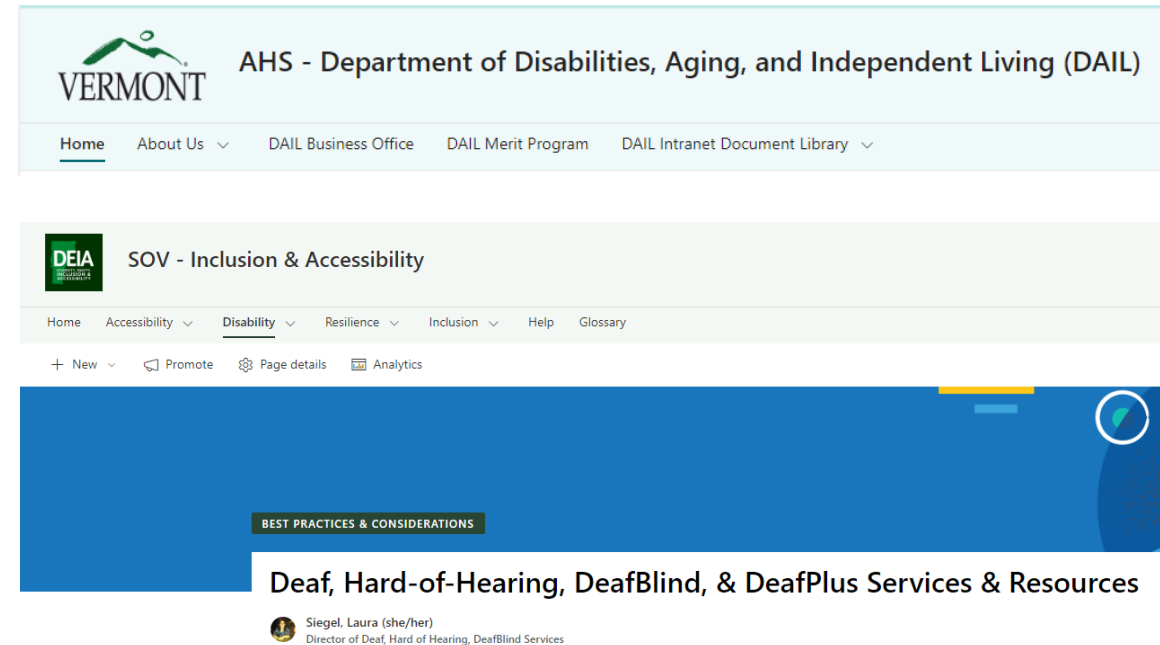
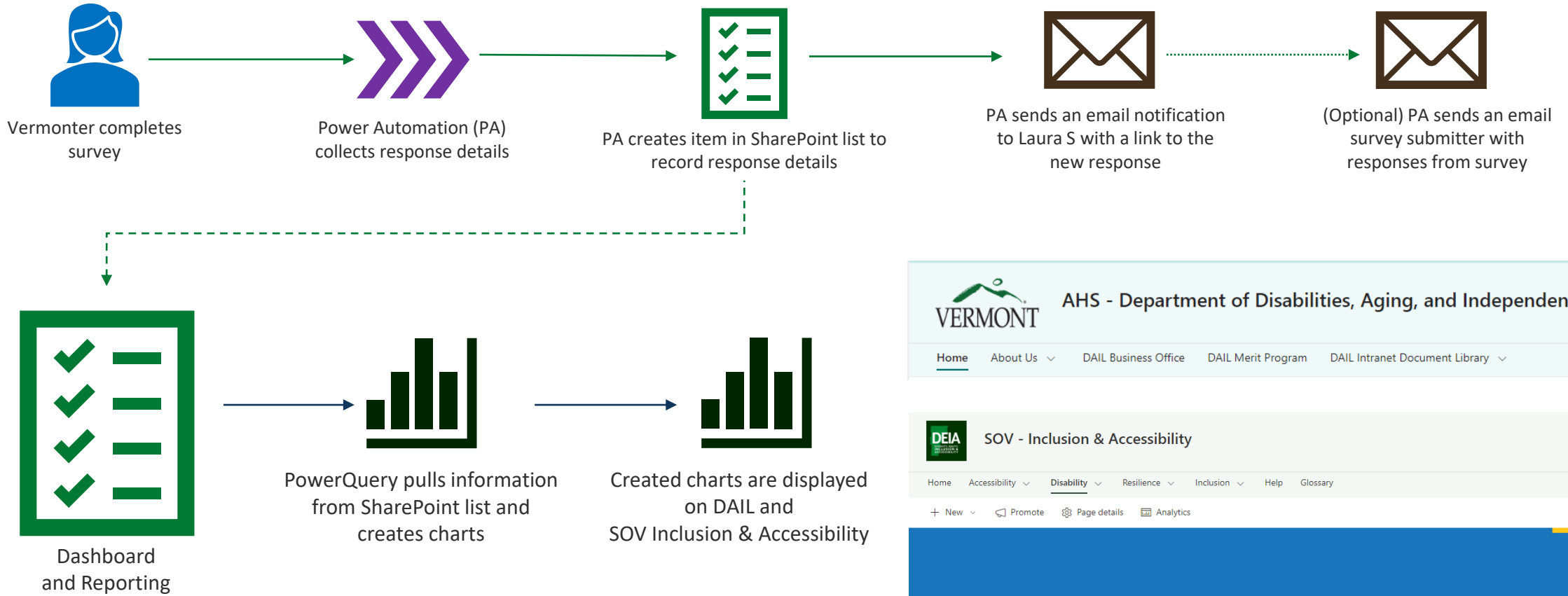


What is the status of the survey?



- We are ready for feedback on our draft survey!
 - It is informed by multiple meetings with Laura and surveys completed in Colorado and Connecticut.
 - It covers demographics, home safety, healthcare and emergency services, access to state services, employment, and interpreters.
 - It includes sections and branching to allow people to get to the most relevant sections for them.

Survey Process: Deaf, Hard of Hearing, DeafBlind Communities in Vermont



What does the survey look like?



Deaf, Hard of Hearing, DeafBlind Communities in Vermont

This survey seeks to better understand the unique needs, accessibility requirements, preferred communication methods, and areas where additional support is necessary for Vermonters who are Deaf, Hard of Hearing, or DeafBlind. Your name is not requested, but there are demographic questions. None of the questions are required and you can skip any questions you do not feel comfortable answering.

What does the survey inquire about?



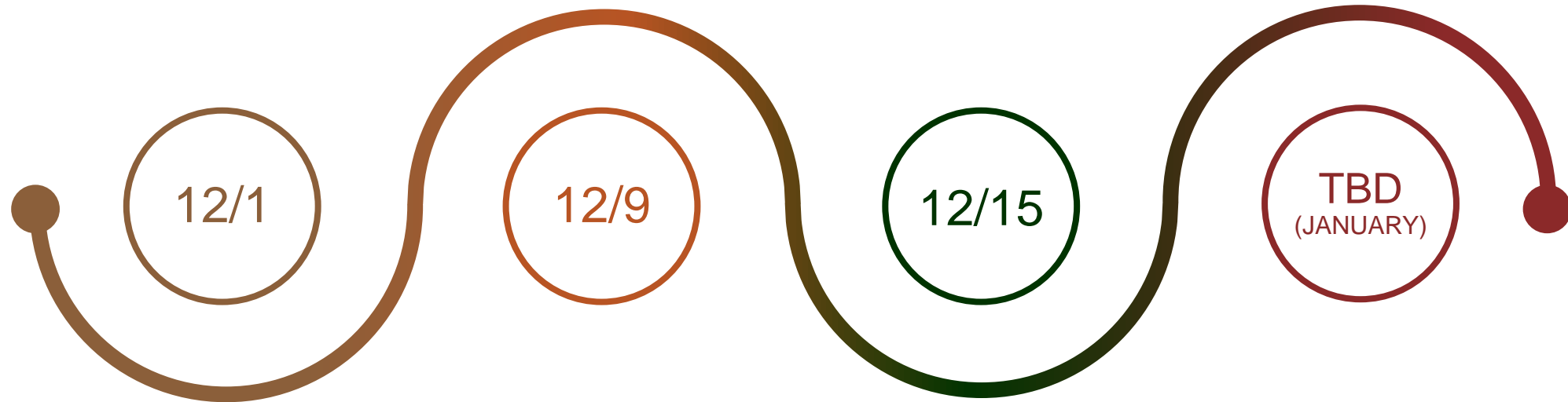
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Survey Sections:

- General Demographics Questions (non-identifiable)
- Living in Vermont
- Access to State-based programs and services
- Employment Accessibility
- ASL Interpretation
- Healthcare and Emergency Services
- Final Thoughts and Suggestions

Survey Roadmap



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We welcome Advisory Council feedback on the draft survey

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Soft launch of the survey

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Full Launch

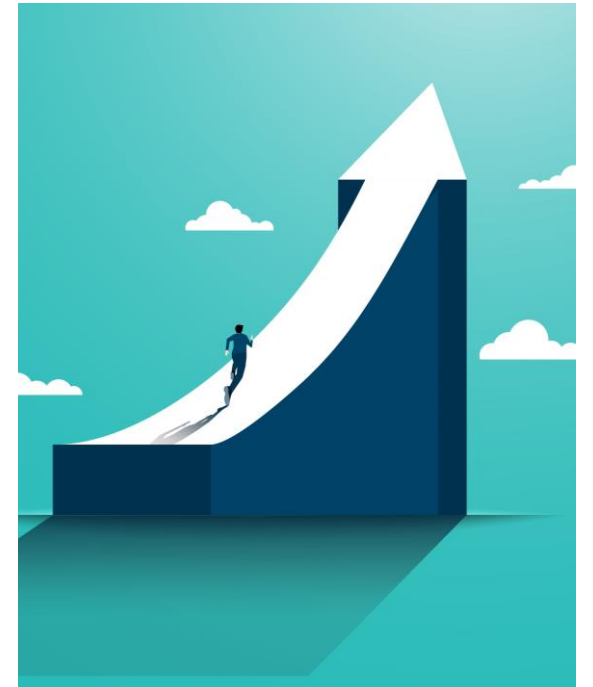
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Return to the Advisory Council in January with a draft outreach and survey distribution plan and hoping for feedback.

Next steps

- We would love to have feedback from this Council!
- Our funding request of \$750 has recently been approved.

- Soft launch on December 9th.
- Full launch on December 15th.
- Report back to the Advisory Council in January



**Thanks for
your time!**

Any feedback or questions?

