

Department of Disabilities, Aging and Independent Living

Vermont Tax Professionals' Resource Guide: Working with Deaf, Hard of Hearing, and DeafBlind Vermonters

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The following resources are intended as a convenience to support tax professionals who work with people who are Deaf, Hard-of-Hearing and DeafBlind. Vermont Department of Taxes and Department of Disabilities, Aging and Independent Living do not endorse nor take responsibility for the accuracy, legality or content of the external links or websites provided.

Each state has an agency responsible for serving people who are Deaf and Hard-of-Hearing and DeafBlind. Click the state below to be linked to that state's services.

- [Connecticut](#)
- [Maine](#)
- [Massachusetts](#)
- [New Hampshire](#)
- [Rhode Island](#)
- [Vermont](#)

American Sign Language (ASL) Interpreting Services

ASL interpreter services typically charge an hourly fee for services. Most states offer information about local community funds to help cover the cost for events that are not covered by the Americans with Disabilities Act (ADA). Both onsite and remote interpreting is available.

Registry of Interpreters for the Deaf Search Tool (<https://rid.org/search-tools/>)

- **Connecticut:** Connecticut Registry of Interpreters for the Deaf (CTRID): (connrid.org)
Source Interpreting: (Sourceinterpreting.com)
- **Maine:** Pine Tree Society (pinetreesociety.org/children-and-families/sign-language-interpreting-children/)
- **Massachusetts:** Massachusetts Commission for the Deaf and Hard of Hearing (MCDHH): (mass.gov/how-to/how-to-request-an-asl-interpreter-or-cart-provider)
- **New Hampshire:** Northeast Deaf & Hard of Hearing Services (NDHHS): (ndhhs.org/community-members/)
- **Rhode Island:** State of Rhode Island Commission on the Deaf and Hard of Hearing (CDHHRI): (<http://www.cdhh.ri.gov/interpreter-and-cart-services/services-offered/sign-language-interpreters.php>)
- **Vermont:** Vancro Integrated Interpreting Services (VIIS) (vancroiis.com)

Telecommunication Relay Services (TRS)

- **Connecticut:** Relay Connecticut: (relayconnecticut.com)
- **Maine:** Maine Relay Services: (maine.gov/trs/relay-services)
- **Massachusetts:** MassRelay: (Mass.gov/massrelay)
- **New Hampshire:** Relay New Hampshire: (relaynewhampshire.com)
- **Rhode Island:** Rhode Island Relay: (<https://rhodeislandrelay.com/>)
- **Vermont:** Vermont Relay: (vermontrelay.com)

Video Relay Services (VRS)

VRS are free services available 24/7 to translate when the hearing and Deaf or Hard of Hearing person that relies on ASL are in different locations.

- Convo (convorelay.com/)
- Purple (purplevrs.com/)
- Sorenson (sorenson.com/services/relay/)
- ZVRS (zvrs.com/)

Captioning Services

- Captioning information (ncra.org/home/professionals_resources/professional-advantage/Captioning)
- Professional Captioning Services [White Coat Captioning \(whitecoatcaptioning.com\)](http://whitecoatcaptioning.com)

Relay Conference Captioning (RCC) (A request must be submitted by Deaf, Hard-of-Hearing or DeafBlind person.)

- **Connecticut:** [Relay Connecticut: RCC \(Remote Conference Captioning\) \(hamiltonrelay.com\)](http://hamiltonrelay.com)
- **Maine:** [Relay Services | Maine Telecommunications Relay Service Council](#)
- **Massachusetts:** [NCRA PROLink | NCRA](#)
- **New Hampshire:** [RCC Reservation – Relay New Hampshire](#)
- **Rhode Island:** [Introducing RCC – Rhode Island Relay](#)
- **Vermont:** VermontRelay.com/

Clear Masks

- Food & Drug Administration (FDA) approved purchase at www.theclearmask.com or www.safenclear.com
- Accessible Masks has a selection of masks from different vendors AccessibleMasks.org

Braille Translation

Assistance converting written documents or ceremonies to Braille

- **Connecticut** Braille Association, (203) 227-5243
- National Braille Press, based in Boston, **Massachusetts:** (nbp.org/ic/nbp/)
- **Maine:** Maine State Library (<https://www.maine.gov/msl/outreach/lbph/braille.htm>)
- **New Hampshire:** New Hampshire Association for the Blind, 800-464-3075 or (services@futureinsight.org)
- **Rhode Island:** [Services For The Blind And Visually Impaired \(SBVI\) | RI DHS Office of Rehabilitation Services](#) **OR** [Home - RI Office of Library & Information Services; Talking Books Library for the Blind and Print-Disabled - RI Office of Library & Information Services](#) (Audio)

and Braille)

- **Vermont** Association for the Blind and Visually Impaired (VABVI): (www.vabvi.org)

Other Braille transcription services (<https://nfb.org/resources/braille-resources/braille-transcription-resources>)

Resources

[Deaf Tax \(https://deaftax.com/\)](https://deaftax.com/)

[Free Tax Return Preparation for Qualifying Taxpayers | Internal Revenue Service \(irs.gov\)](https://www.irs.gov)

[Topic No. 102 Tax Assistance for Individuals With Disabilities | Internal Revenue Service \(irs.gov\)](https://www.irs.gov)

[IRS ASL Videos \(https://www.youtube.com/user/IRSvideosASL\)](https://www.youtube.com/user/IRSvideosASL)

[Video Relay Services | Federal Communications Commission \(fcc.gov\)](https://www.fcc.gov)

Connecticut: [Free Income Tax Preparation \(ct.gov\)](https://www.ct.gov)

Maine: [Free Tax Prep - CA\\$H Maine \(cashmaine.org\)](http://cashmaine.org)

Massachusetts: [Free Tax Prep in Massachusetts - MASSCAP](https://www.mass.gov)

New Hampshire: [Free Tax Assistance Offered Through AARP Foundation Tax-Aide](https://www.nhtaxhelp.org)

[New Hampshire Tax Help - Find by Town \(nhtaxhelp.org\)](https://www.nhtaxhelp.org)

Rhode Island: [Volunteer Income Tax Assistance \(VITA\) Sites in Rhode Island | Economic Progress Institute \(economicprogressri.org\)](https://www.economicprogressri.org)

Vermont: [Free Tax Preparation Help for Vermonters \(bfslaw.com\)](http://bfslaw.com)

Free Tax Preparation Assistance (<https://tax.vermont.gov/individuals/free-tax-preparation-assistance>)

Free File: (<https://tax.vermont.gov/individuals/free-file>)

Contact Us

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