

COVID-19 communications expectations for DAIL provider partners and stakeholders:

The following provider types will receive [Health Alert Network \(HAN\)](#) messages (email/automated phone call) with targeted COVID-19 health information as appropriate:

- Hospitals
- Assisted Living Residences
- Rural Health Clinics
- Dialysis Centers
- Federally Qualified Health Centers
- Home Health and Hospice Providers
- Nursing Homes
- Residential Care Homes
- Therapeutic Community Residences

One contact per facility will receive HAN notifications; it is incumbent on providers to create and maintain communication channels within their organizations to share information as appropriate.

All HAN messages are posted to the VDH website at:

<https://www.healthvermont.gov/response/alerts/health-alerts-advisories>

Other DAIL provider partners will receive targeted COVID-19 guidance directly from DAIL Management via the following list serve email groups:

- Developmental Disabilities Services Providers
- Adult Day Centers
- Area Agencies on Aging
- Senior Centers
- Adult Family Care Home Authorized Agencies
- TBI Providers
- Long Term Care Ombudsman
- SASH

All COVID-19 guidance specific to DAIL interested parties will be posted on DAIL's website at:

<https://dail.vermont.gov/novel-coronavirus-information>

FOR ADDITIONAL INFORMATION & UPDATES – Please visit the following websites at:

- <https://www.healthvermont.gov/response/infectious-disease/2019-novel-coronavirus>
- <https://www.healthvermont.gov/response/alerts/health-alerts-advisories>
- <https://www.cdc.gov/coronavirus/2019-ncov/index.html>
- <https://dail.vermont.gov/novel-coronavirus-information>