

TOPICS

- **Recommendations
Feedback Summary**
- **HCBS-COI Next Steps**





Recommendations

Developmental Services:

Vermont will pursue statewide competitive contract(s) with one or more organizations to deliver case management for the DS system.

Brain Injury Program:

Vermont will pursue statewide competitive contract(s) to deliver case management for participants in BIP, along with the DS program.

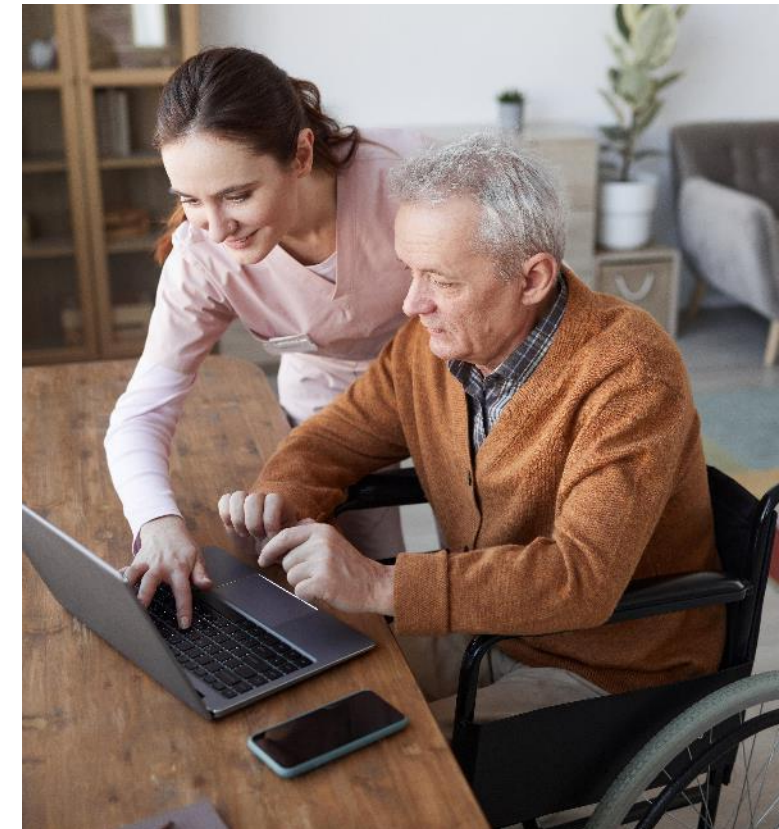
Choices for Care:

The five current Area Agencies on Aging (AAAs) will provide case management for all CFC participants.

Public Comments: Recommendations

Public Comment was open in December and January

- Participants in Four Public In-Person Forums: 67 individuals
- Participants in Two Public Virtual Sessions: 69 individuals
- Participants in Virtual Self-Advocacy Forums: 21 individuals
- 674 total survey responses received: 6
 - Developmental Services: 331
 - Choices for Care: 330
 - Brain Injury Program: 15
- Survey respondents said they were:
 - individuals with a disability: 61%
 - individuals receiving HCBS: 79%
 - family members of individuals receiving HCBS: 28%
 - providers of HCBS: 12%



Recommendation Feedback Themes

What we heard from commenters:

- Communication about the changes needs to be improved
- People are worried about losing relationships
- Staffing and workforce shortages need to be addressed
- Roles and responsibilities of both case management and service providers must be clear
- Having choice in case management is important
- People receiving services may need emotional support through this change
- Case managers need to be local to the communities they serve
- The State should provide caseload guidance (how many people each case manager can serve)
- Case managers need to be knowledgeable
- Collaboration between case managers and providers must be a focus
- Complaint and problem-solving processes should be clear
- There are concerns about funding and resources

HCBS-COI NEXT STEPS

Choices for Care:

- DAIL is currently working with AAAs and HHAs to plan the transition process, and to decide on a final timeline.
- Each affected CFC participant will receive information about the process individually.

Developmental Services and Brain Injury Program:

- DAIL is reviewing all of the service definitions to help create detailed information about roles and responsibilities for both case management and HCBS providers.
- DAIL is drafting a Request for Information. This will allow potential vendors and the public to respond to and comment on the plans for Case Management before the State releases a Request for Proposals later this year.

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