Performance Scorecard Key

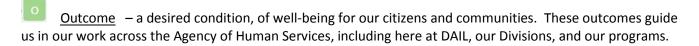
"What would we do differently if outcomes really mattered?"

– Mark Friedman, *Trying Hard is Not Good Enough*

What is a Scorecard?

A scorecard shows how well programs are working, and DAIL'S scorecards show the public, the legislature, and ourselves, how well our programs are working. DAIL's programs affect the health and well-being of individuals, and a scorecard is a window into how DAIL's programs help improve the lives of Vermonters. The Results Scorecard tool is built according to *Results Based Accountability*[™] (RBA).

Scorecard Key:



Answers the question: "What do we want?"

<u>Indicator</u> - How we measure our progress in achieving a desired condition for our citizens and communities.

Answers the question: "How will we know if we have reached our goal?"

Performance Measure – A measure of the performance of a specific program or service. The most important measures relate to how we know if anyone is better off because of the program.

Answering the questions: How much? How Well? Is anyone better off?

Trend Indicators:

A green arrow in the Current Trend column shows a change has occurred in the desired direction. The "Actual Value" figure represents a change from previous reporting period.

A red arrow in the Current Trend column shows a change has occurred in an undesired direction. The "Actual Value" figure represents a change from previous reporting period.

Example: https://app.resultsscorecard.com/Scorecard/Embed/8131



Example of expanded trend view: https://app.resultsscorecard.com/Scorecard/Embed/8131

By clicking on the "+" or "-" to the left of the indictor an expanded trend view appears showing sometimes several years of trends and values.

