

**Kennedy, Alice**

---

**From:** White, Monica  
**Sent:** Tuesday, April 25, 2017 10:32 AM  
**To:** AHS - DAIL Management Team; Leavitt, Suzanne; Smith-Dieng, Angela  
**Cc:** Guidry, Kim  
**Subject:** DAIL Bill Tracking 4-25-17.xlsx  
**Attachments:** DAIL Bill Tracking 4-25-17.xlsx

Current as of this morning. Please be sure to stay on top of your assigned bills on a timely basis through the rest of the session, and advise ASAP of any important issues that arise with any of them.

Thanks!  
Monica

**Monica L. White, BS, MBA**

**Director of Operations**

State of Vermont Department of Disabilities, Aging & Independent Living (DAIL)

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802.398.5024 (cell) 802.241.0354 (office) 802.241.0386 (fax)

[Monica.White@vermont.gov](mailto:Monica.White@vermont.gov)

**Kennedy, Alice**

---

**From:** White, Monica  
**Sent:** Tuesday, May 16, 2017 2:33 PM  
**To:** AHS - DAIL Management Team; Smith-Dieng, Angela; Leavitt, Suzanne  
**Subject:** DAIL Bill Tracking 5-16-17.xlsx  
**Attachments:** DAIL Bill Tracking 5-16-17.xlsx

Hi:

Current as of this morning – minimal updates to DAIL-related bills from last week. The 5/16 tab (all the way to the left) is the current slate of bills this session.

Thanks,  
Monica

**Monica L. White, BS, MBA**

**Director of Operations**

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**Kennedy, Alice**

---

**From:** White, Monica  
**Sent:** Tuesday, April 18, 2017 9:59 AM  
**To:** AHS - DAIL Management Team; Smith-Dieng, Angela; Leavitt, Suzanne  
**Subject:** DAIL Bill Tracking 4-18-17.xlsx  
**Attachments:** DAIL Bill Tracking 4-18-17.xlsx

Updated as of this morning.

Thanks,  
Monica

**Monica L. White, BS, MBA**

**Director of Operations**

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[Monica.White@vermont.gov](mailto:Monica.White@vermont.gov)

**Kennedy, Alice**

---

**From:** White, Monica  
**Sent:** Tuesday, February 20, 2018 2:53 PM  
**To:** AHS - DAIL Management Team; Smith-Dieng, Angela; Leavitt, Suzanne; Bradshaw, Hugh; Woodruff, Mary  
**Cc:** Guidry, Kim  
**Subject:** DAIL Bill Tracking 2-20-18.xlsx  
**Attachments:** DAIL Bill Tracking 2-20-18.xlsx

Updated as of earlier today.

## Kennedy, Alice

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**From:** White, Monica  
**Sent:** Monday, February 05, 2018 3:29 PM  
**To:** AHS - DAIL Management Team; Smith-Dieng, Angela; Bradshaw, Hugh; Leavitt, Suzanne; Woodruff, Mary  
**Cc:** Guidry, Kim  
**Subject:** DAIL Bill Tracking 2-5-18.xlsx  
**Attachments:** DAIL Bill Tracking 2-5-18.xlsx

Updated as of earlier today...

Thanks,  
Monica

### **Monica L. White, BS, MBA**

#### **Director of Operations**

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**Kennedy, Alice**

---

**From:** White, Monica  
**Sent:** Tuesday, January 30, 2018 11:55 AM  
**To:** AHS - DAIL Management Team; Smith-Dieng, Angela; Woodruff, Mary; Bradshaw, Hugh; Leavitt, Suzanne  
**Cc:** Guidry, Kim  
**Subject:** DAIL Bill Tracking 1-30-18.xlsx  
**Attachments:** DAIL Bill Tracking 1-30-18.xlsx

Updated as of this morning...

Thanks,  
Monica

**Monica L. White, BS, MBA**

**Director of Operations**

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---

**From:** White, Monica  
**Sent:** Monday, January 22, 2018 12:21 PM  
**To:** AHS - DAIL Management Team; Smith-Dieng, Angela; Leavitt, Suzanne; Bradshaw, Hugh  
**Cc:** Guidry, Kim  
**Subject:** DAIL Bill Tracking 1-22-18.xlsx  
**Attachments:** DAIL Bill Tracking 1-22-18.xlsx

Current status of DAIL related bills, as of this morning.

Thanks,  
Monica

**Monica L. White, BS, MBA**

**Director of Operations**

State of Vermont Department of Disabilities, Aging & Independent Living (DAIL)

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**Kennedy, Alice**

---

**From:** White, Monica  
**Sent:** Monday, January 08, 2018 5:32 PM  
**To:** AHS - DAIL Management Team; Smith-Dieng, Angela; Leavitt, Suzanne  
**Cc:** Guidry, Kim  
**Subject:** DAIL Bill Tracking 1-8-18.xlsx  
**Attachments:** DAIL Bill Tracking 1-8-18.xlsx

Updated as of earlier today.

Thanks,  
Monica

**Monica L. White, BS, MBA**

**Director of Operations**

State of Vermont Department of Disabilities, Aging & Independent Living (DAIL)  
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 **“Like” us on Facebook at:** <https://www.facebook.com/dailvt>

**From:** [George, Camille](#)  
**To:** [Tierney-Ward, Megan](#); [Woodruff, Mary](#); [Hutt, Monica](#); [Smith-Dieng, Angela](#)  
**Subject:** 2015-2018 SPA Goals Objectives - Updates June 2017cg.docx  
**Date:** Friday, June 09, 2017 3:56:00 PM  
**Attachments:** [2015-2018 SPA Goals Objectives - Updates June 2017cg.docx](#)

---

Looks great! I added a few suggestions, highlighted in yellow, sorry, I don't know why I didn't use reviewer, but obviously I am having a rough day!

**From:** [Coy, Jeff](#)  
**To:** [O'Neill, Chris](#)  
**Subject:** 2017 LC QSR Addendum -  
HCBS\_Settings\_Rules\_Provider\_Self\_Assessment\_SurveyandValidation\_Results\_LCMHS.docx  
**Date:** Wednesday, December 27, 2017 12:44:16 PM  
**Attachments:** [HCBS\\_Settings\\_Rules\\_Provider\\_Self\\_Assessment\\_SurveyandValidation\\_Results\\_LCMHS.docx](#)

---

I've just finished this up for addition to the LC QSR. They know it is coming.

Can we talk about guidance I can provide Jennifer?

**From:** [Hutt, Monica](#)  
**To:** [Smith-Dieng, Angela](#); [Tierney-Ward, Megan](#)  
**Cc:** [George, Camille](#)  
**Subject:** 2018 02 13 DRAFT SPA.docx  
**Date:** Friday, February 16, 2018 1:09:09 PM  
**Attachments:** [2018 02 13 DRAFT SPA.docx](#)

---

Angela, really beautifully written and well connected to efforts across the Department and state government. Thank you! I made a few comments on the goals and strategies sections but otherwise am extremely impressed and happy to have you submit. Thanks, Monica

**From:** [George, Camille](#)  
**To:** [Hutt, Monica](#)  
**Subject:** 2018 DAIL Challenges and Goals.cg.comments12.11.17.docx  
**Date:** Monday, December 11, 2017 12:00:00 PM  
**Attachments:** [2018 DAIL Challenges and Goals.cg.comments12.11.17.docx](#)

---

Hi Monica- Looks great! I just am offering a few comments/suggestions/questions. Thanks.

**From:** [Frazer, Dylan](#)  
**To:** [Tierney-Ward, Megan](#); [Hill, Bard](#); [George, Camille](#)  
**Subject:** Adult Day--Review Draft SPA  
**Attachments:** [DRAFT Adult Day Health State Plan.docx](#)  
[DRAFT Clean Copy AdultDayStandards CombinedVersion 7.25.16 \(002\).pdf](#)

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Meeting to review draft SPA based on RI's approved language. VT Draft SPA and standards attached.

**From:** [Perreault, Liz](#)  
**To:** [George, Camille](#)  
**Subject:** Advisory Board Meeting - Test  
**Date:** Thursday, May 04, 2017 2:12:27 PM  
**Attachments:** [image001.jpg](#)  
[image003.png](#)  
[Advisory Board Agenda 051117 Draft.docx](#)  
[ConversationWithTheCommissioner.docx](#)  
[MeetingMinutes 041317draft cq.docx](#)  
[Acronyms.doc](#)

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Hello Folks,

I have attached our agenda, conversation with the Commissioner, an acronym list and last month's draft minutes for you to take a look at prior to our meeting on Thursday, May 11.

I have included in the body of this email a wonderful Op Ed piece, *Recognizing Older American's Month* written by Angela Smith-Deing. Beyond that reading you will find Camille has included information explaining, in greater detail, the agenda items.

I truly look forward to meeting all of you!

Liz

**OAM17**



### **Recognizing Older Americans Month – May 2017**

May is recognized each year as Older Americans Month. In May, the Vermont Department of Disabilities, Aging and Independent Living (DAIL) and the five Area Agencies on Aging recognize the importance of Older Americans Act programs in keeping older Vermonters healthy and at home as well as honor the older Vermonters in our communities whose hard work, years of experience and energy are helping build momentum for a strong and vibrant Vermont for years to come.

While most everyone has heard talk of Vermont's changing demographics, fewer are aware of the quiet but dedicated network of organizations, community groups and volunteers coordinating and providing essential services to older Vermonters across the state. I am talking about supports like home delivered meals, care coordination, and caregiver support, bringing both skilled experts and neighborhood volunteers to people's homes to support them with everything from good nutrition to quality daily care to family respite. I am talking about countless collaborations in community, such as Memory Cafes for individuals with dementia and their care partners, Tai Chi classes at senior centers promoting lifelong health and wellness, and transportation networks, helping people access activities and engage in their communities even if they no longer drive. DAIL is extremely grateful to the many organizations and individuals across our state whose dedicated efforts are helping us all to stay as healthy and independent as we can while we age.

Older Americans Month is also a time to reflect on how perceptions of aging change over time, both for individuals as we age ourselves, and for the culture and communities around us. While my young children may tell me I'm old, and I admit I may have said the same to my mother when I was their age, I certainly don't feel old. But what is "old"? The fact is, we are all aging every day. Like birth and death, we all have this in common. But how we get older, and how we are able to face both the challenges and opportunities that come with aging, varies not only based on our own perceptions and personal choices, but depends to a large extent on the social systems, supports, and structures that surround us. For example, the experience of

aging can be very different between the rural Northeast Kingdom and downtown Burlington. As we become an older state and nation, it is critical that we be proactive in considering what systemic change is needed so that all Vermonters may live long, healthy and happy lives. Do we have enough affordable and accessible housing for people of all incomes, abilities, and ages? Do we have an adequate healthcare workforce and integrated healthcare systems to connect services across the care continuum so that everyone receives high quality care and support in all settings? Do we have communities with thriving businesses employing older workers, robust transportation options, strong volunteer networks, and engaging activities for all ages?

There is much to consider as we envision a Vermont that truly embraces aging at a systems level, and with growing demand amid limited resources, the challenges are very real. But I remain optimistic, because I know that Vermonters are not daunted by challenge. We are a community of problem-solvers. With a willingness to start the conversation and then do the hard work, we can find smart and innovative solutions to create the kind of world we all want to grow older in. Let's start now.

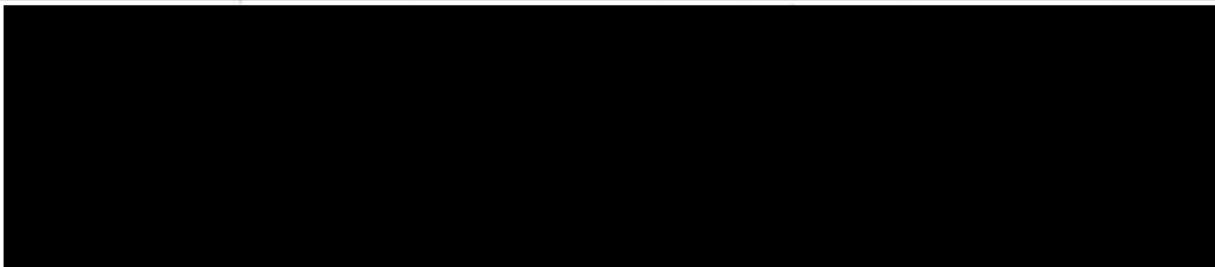
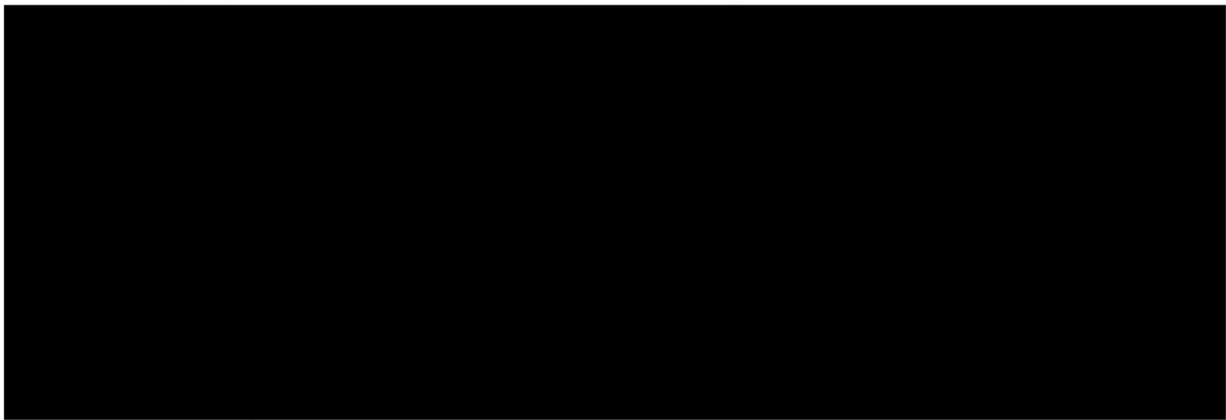
Angela Smith-Dieng, Burlington, VT  
802-241-0309; [angela.smith-dieng@vermont.gov](mailto:angela.smith-dieng@vermont.gov)

Angela Smith-Dieng is the Director of the State Unit on Aging in the Adult Services Division at the State of Vermont Department of Disabilities, Aging and Independent Living, which oversees the Older Americans Act work throughout Vermont, with a mission to make Vermont the best state in which to grow old or live with a disability – with dignity, respect and independence.



Happy May, DAIL Advisory Board Members!

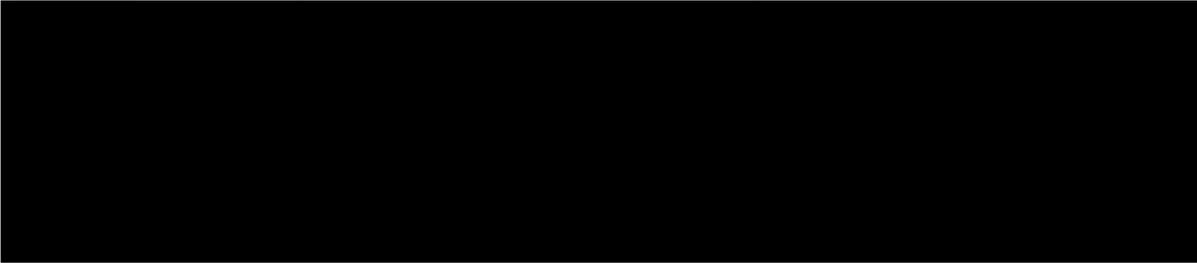
I wanted to give you a bit more information about our May agenda:



**Update on the DS Regulations and System of Care:** Stuart Schurr, General Counsel, and Roy Gerstenberger (Director) and Clare McFadden (Assistant Director) of the Developmental Disabilities Services Division will join us for an update on the DS Regulations and System of Care. You'll

remember that they have visited our meetings before to discuss the regulations and process. There have been some changes in both content and timelines so we want to update you about that and get any input you might have.

**Quick Update on the CMS HCBS Rules:** This is another topic that we have discussed with you before, but not for a while. Although we are still waiting to see if there may be any changes related to these rules at the federal level, the Developmental Disabilities Services Division and Adult Services Division (ASD) have been forging ahead with the steps needed to assess our current system of care and to identify any changes we might need to make to come into compliance with the rules. Megan Tierney-Ward from ASD cannot attend, but between Roy and me we can hopefully catch you up on the status.



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Executive Assistant  
Commissioner's Office  
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802-241-0362  
Mailing Address:  
HC 2 South  
280 State Drive  
Waterbury, VT 05671-2020

**From:** [Perreault, Liz](#)  
**To:** [AHS - DAIL Management Team](#)  
**Subject:** Agenda and Handouts for 2/21 MTM  
**Date:** Thursday, February 15, 2018 12:18:48 PM  
**Attachments:** [Additional Information-2018 PSRW nomination .msg](#)  
[Agenda\\_022118.docx](#)  
[IMPORTANT 2018 PSRW nomination information for immediate distribution!.msg](#)  
[Personal Care-EVV Req. AHS Services.02142018v5.docx](#)

---

Hi Folks,

I am sending this out today so you can take a look at what we will be covering at the next meeting. Please let me know if you have any thoughts or questions.

Thanks and I will see you all next week!

Liz

Liz Perreault  
Executive Assistant  
Commissioner's Office  
Disabilities, Aging and Independent Living  
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802-241-0362  
Mailing Address:  
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Waterbury, VT 05671-2020

“Faith is the bird that feels the light when the dawn is still dark.”  
~Rabindranath Tagore

**From:** [Perreault, Liz](#)  
**To:** [AHS - DAIL Management Team](#)  
**Subject:** Agenda and Handouts for MTM tomorrow- 02/14  
**Date:** Tuesday, February 13, 2018 3:19:33 PM  
**Attachments:** [A3 StrategicPlanning blank.pptx](#)  
[Agenda\\_021418.docx](#)  
[AHS Strategic Plan DAIL Objectives Jan 2018.short.docx](#)  
[DAIL APM ACO opportunities brainstorm Jan 17 2018.docx](#)  
[example A3 Results First. pdf.pdf](#)

---

Hi Folks,

Here is the information you will want to take a look at for tomorrow's management team meeting. Please let me know if you need anything further.

Thanks,  
Liz

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Executive Assistant  
Commissioner's Office  
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~Rabindranath Tagore

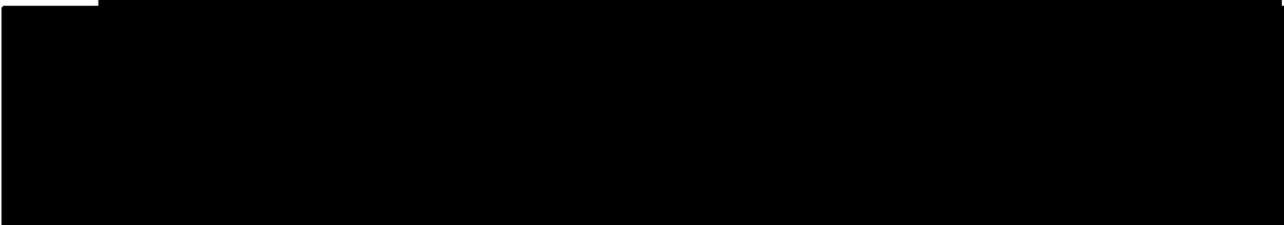
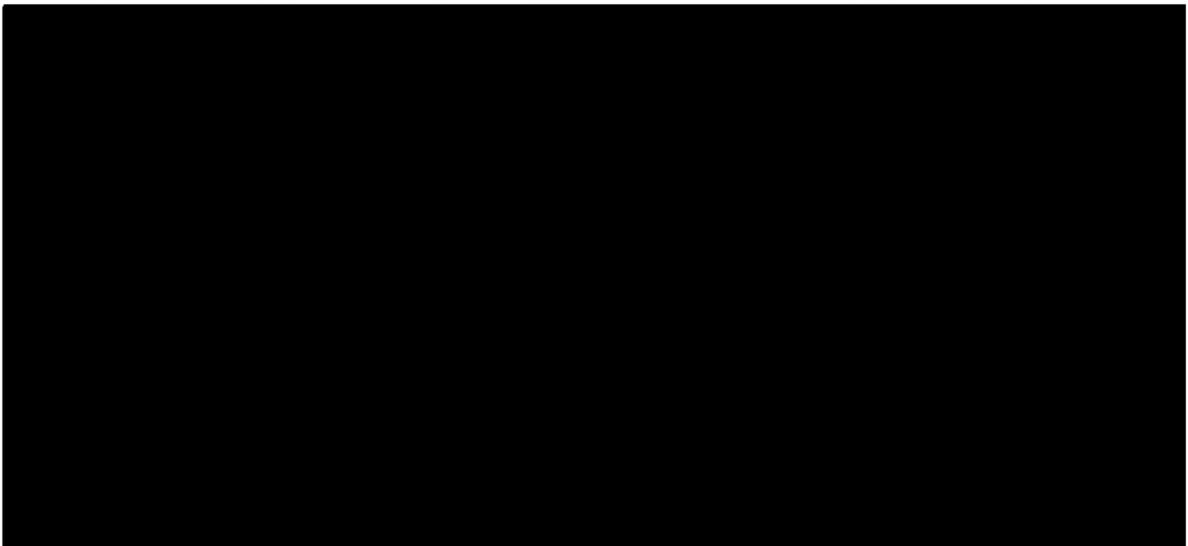
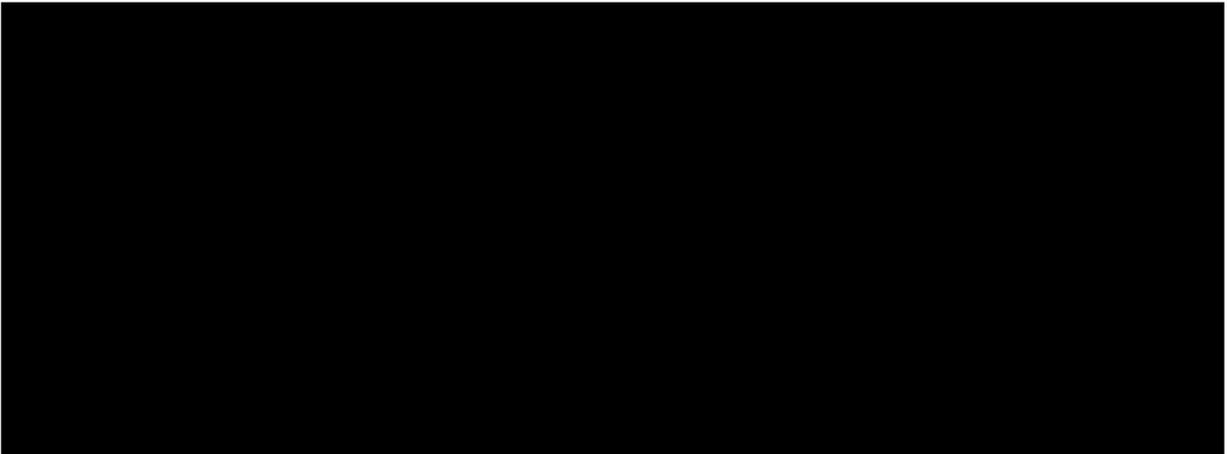
**From:** [George, Camille](#)  
**To:** ["Borden Robert"](#)  
**Cc:** [Perreault, Liz](#)  
**Subject:** Agenda topics for June DAIL Advisory Board meeting  
**Date:** Thursday, May 24, 2018 12:59:00 PM  
**Attachments:** [H.608 Older Vtr 2018 DAB 001.pdf](#)  
[Act 125 2018 NH Oversight 001.pdf](#)

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Hi Robert – Happy Almost Memorial Day!

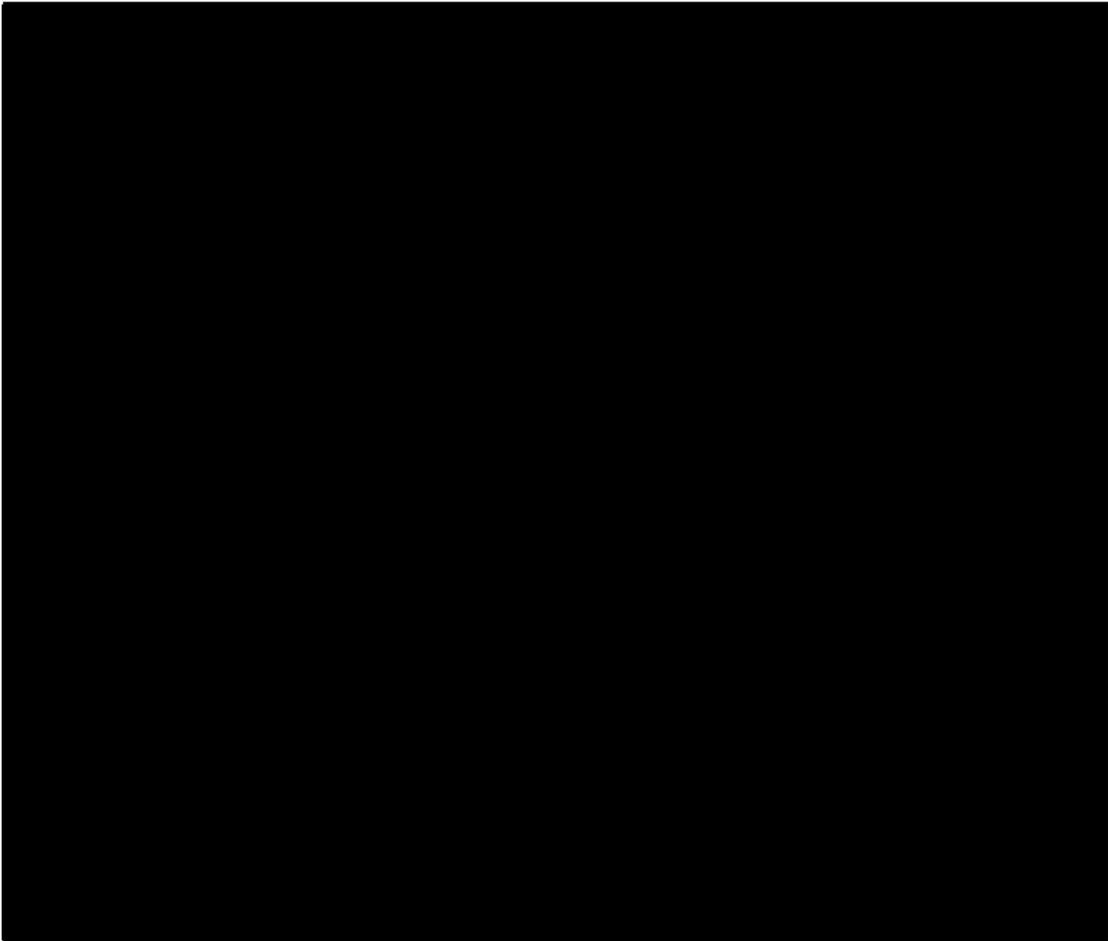
I'm writing to touch base with you about upcoming topics for the June 14 DAIL Advisory Board as I'd like to send information about one item out in advance:

Attached you will see two pieces of legislation that were passed during the past legislative session, both of which we have discussed with the DAIL Advisory Board:





In terms of other tentative agenda items, we have:

- 
- **Village Model:** Jeanne Hutchins is going to present about the Village Model, what it is and how it helps members increase independence, reduce isolation and experience an enhanced purpose of life.
  - **CMS Home and Community Based Services Rules:** Andre Courcelle from the Adult Services Division and Clare McFadden the Developmental Disabilities Services Division will provide an update on how we are progressing in our preparations and implementation of the CMS HCBS rules. They may also be joined from someone from AHS, but I have not yet confirmed.
- 

We'll be lucky to squeeze this all in, but will do our best! Please let Liz and me know if you have any questions or suggested modifications to the agenda. Thank you.

**Camille George, Deputy Commissioner**  
**Vermont Department of Disabilities, Aging and Independent Living**  
**Commissioner's Office**  
**HC 2 South**  
**280 State Drive**  
**Waterbury, VT 05671-2020**  
**Telephone:** 802.241.2401 or 802.241.0359  
**Cell Phone:** 802.798-2079  
**E-mail:** [camille.george@vermont.gov](mailto:camille.george@vermont.gov)  
<http://www.dail.vermont.gov/>

*The mission of the Vermont Department of Disabilities, Aging and Independent Living is to make Vermont the best state in which to grow old or to live with a disability - with dignity, respect and independence.*

**From:** [Hill, Bard](#)  
**To:** [Mohiman, Mary Kate](#); [Costa, Michael](#); [Maheras, Georgia](#); [Hutt, Monica](#); [George, Camille](#)  
**Subject:** AHCA comments; GC successes  
**Date:** Tuesday, March 21, 2017 4:46:30 PM  
**Attachments:** [DAIL comments re AHCA.03212017.docx](#)

---

Hi-

I have attached a draft document that includes both GC successes and AHCA comments. Monica/Camille please note that you have not yet seen the first two pages, which are based on today's noontime conversation; as a draft I have not distributed it to the entire AHCA workgroup. I hope that this is helpful. Please let me know if you have comments or questions.

Cheers-

Bard

Failure is impossible.

*Susan Brownell Anthony*

**Bard Hill**

[bard.hill@vermont.gov](mailto:bard.hill@vermont.gov)

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mobile 802.760.0852

**Kennedy, Alice**

---

**From:** Perreault, Liz  
**Sent:** Tuesday, January 30, 2018 1:48 PM  
**To:** Guidry, Kim  
**Cc:** Hill, Bard; George, Camille; Hutt, Monica  
**Subject:** Annual Report  
**Attachments:** FINAL\_Compiled\_Annual\_Report.pdf

Hi Kim,

Attached is the DAIL 2017 Annual Report as a whole document. The link that the Budget Testimony has this living at is: <http://dail.vt.gov/dail-publications/publications-annual-reports/annual-report-2017/annual-report-2017>

Let me know if you need anything else or have any questions.

Thank you!

Liz

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802-241-0362  
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Waterbury, VT 05671-2020

“Life’s too short not to go barefoot.”

**From:** [Perreault, Liz](#)  
**To:** [Hill, Bard](#); [George, Camille](#)  
**Subject:** Annual Report  
**Date:** Monday, January 29, 2018 4:17:13 PM  
**Attachments:** [Compiled Annual Report Draft.docx](#)

---

Hi,

I believe the compilation is now completed. Please take a look and let me know if there is anything that I missed. Once it has your blessing, I will have Kim post it on the website. Is there anything else I need to do with it right now?

Thank you!

Liz

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“Life’s too short not to go barefoot.”

**From:** [Perreault, Liz](#)  
**To:** [Guidry, Kim](#)  
**Cc:** [Hill, Bard](#); [George, Camille](#); [Hutt, Monica](#)  
**Subject:** Annual Report  
**Date:** Tuesday, January 30, 2018 1:47:57 PM  
**Attachments:** [FINAL\\_Compiled\\_Annual\\_Report.pdf](#)

---

Hi Kim,

Attached is the DAIL 2017 Annual Report as a whole document. The link that the Budget Testimony has this living at is: <http://dail.vt.gov/dail-publications/publications-annual-reports/annual-report-2017/annual-report-2017>

Let me know if you need anything else or have any questions.

Thank you!

Liz

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Waterbury, VT 05671-2020

“Life’s too short not to go barefoot.”

**From:** [Hill, Bard](#)  
**To:** [McFadden, Clare](#); [Tierney-Ward, Megan](#); [George, Camille](#)  
**Subject:** APM and DAIL: refine proposal/materials list to create draft list of DAIL "opportunities"  
**Attachments:** [APM AND DAIL\\_10062017\\_short.docx](#)  
[LTSS,CFC Final Meeting Notes MOC-CFC Improvements 12.22.16.docx](#)  
[DS MP Alignment with MOC 11.15.16.docx](#)  
[OCV Care Coord AHS Leadership 201.10.04.pdf](#)

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**From:** [Hill, Bard](#)  
**To:** [McFadden, Clare](#); [Tierney-Ward, Megan](#); [George, Camille](#); [Roth, Amy](#); [McMann, Angela](#); [Euber, Jim](#); [Kelly, Bill](#); [Hutt, Monica](#); [Lane, Sara](#)  
**Subject:** APM and DAIL: refine proposal/materials list to create initial draft list of DAIL "opportunities"  
**Attachments:** [APM AND DAIL 10062017.short.docx](#)  
[LTSS,CFC Final Meeting Notes MOC-CFC Improvements 12.22.16.docx](#)  
[DS MP Alignment with MOC 11.15.16.docx](#)  
[OCV Care Coord AHS Leadership 201.10.04.pdf](#)

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As discussed after MT meeting today (10/18)...

To create a draft list of health reform opportunities for CFC, DS and TBI.

Bard

802-760-0852

**From:** [Hill, Bard](#)  
**To:** [Loner, Victoria E.](#)  
**Cc:** [Hutt, Monica](#); [George, Camille](#); [Mohlman, Mary Kate](#); [Bailey, Melissa](#)  
**Subject:** April 5 AHS/One Care meeting: LTSS?  
**Date:** Wednesday, April 04, 2018 10:50:24 AM  
**Attachments:** [APM language re ltss and dail march 2018.docx](#)  
[DAIL LTSS HCBS Overview.march 2018.pptx](#)

---

Hi-

My understanding is that we will be discussing LTSS at tomorrow's meeting, as communicated earlier:

use the April meeting to level set about what LTSS services are in DAIL, how they work, who they target and why.

review the language in the current agreement that speaks to alignment.

Shall we proceed as described? If so, shall we distribute the attached materials to the entire group?

Thanks!

Bard

"Nobody knew that health care could be so complicated."

*President Donald Trump*

**Bard Hill**

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---

**From:** Hill, Bard  
**Sent:** Tuesday, March 20, 2018 3:47 PM  
**To:** Hutt, Monica <[Monica.Hutt@vermont.gov](mailto:Monica.Hutt@vermont.gov)>; Loner, Victoria E. <[Victoria.Loner@uvmhealth.org](mailto:Victoria.Loner@uvmhealth.org)>  
**Cc:** George, Camille <[Camille.George@vermont.gov](mailto:Camille.George@vermont.gov)>; Mohlman, Mary Kate <[MaryKate.Mohlman@vermont.gov](mailto:MaryKate.Mohlman@vermont.gov)>; Bailey, Melissa <[Melissa.Bailey@vermont.gov](mailto:Melissa.Bailey@vermont.gov)>  
**Subject:** RE: April and May AHS/One Care meetings

Hi-

I have attached two items, as Monica suggested below.

The powerpoint (38 slides) provides more info than can be fully presented in 30 minutes, but could be used to support a 30 minute presentation and also serve as a useful short reference to DAIL LTSS. Please let me know if you have comments/questions.

Cheers-

Bard

"Nobody knew that health care could be so complicated."  
*President Donald Trump*

**Bard Hill**

[bard.hill@vermont.gov](mailto:bard.hill@vermont.gov)  
landline 802.241.0376  
mobile 802.760.0852

---

**From:** Hutt, Monica  
**Sent:** Tuesday, March 20, 2018 12:54 PM  
**To:** Loner, Victoria E. <[Victoria.Loner@uvmhealth.org](mailto:Victoria.Loner@uvmhealth.org)>  
**Cc:** George, Camille <[Camille.George@vermont.gov](mailto:Camille.George@vermont.gov)>; Hill, Bard <[Bard.Hill@vermont.gov](mailto:Bard.Hill@vermont.gov)>;  
Mohlman, Mary Kate <[MaryKate.Mohlman@vermont.gov](mailto:MaryKate.Mohlman@vermont.gov)>; Bailey, Melissa  
<[Melissa.Bailey@vermont.gov](mailto:Melissa.Bailey@vermont.gov)>  
**Subject:** April and May AHS/One Care meetings

Vicki- Hi.

I just met with Camille and Bard to bring them up to speed on our recent meeting and the agenda for the LTSS discussions. As we thought through the next two meetings, we thought it would make sense to use the April meeting to level set about what LTSS services are in DAIL, how they work, who they target and why. And to review the language in the current agreement that speaks to alignment. In May, we could finish out the agenda with a brainstorm about what's happening now that speaks to that alignment and what other opportunities exist to move us forward. We did a level setting internally at AHS with Mary Kate and I think it would be helpful.

Bard will send two documents: a power point on the level setting for DAIL and a synopsis of the language in the agreement. If you agree that this approach makes sense, we can proceed from there.

Copying Melissa and Mary Kate as DMH may have its own level setting for LTSS and Mary Kate can speak to the internal work we've already done around this.

Thanks, Monica

**Monica Caserta Hutt, Commissioner**  
**Vermont Department of Disabilities, Aging and Independent Living**  
**Commissioner's Office**  
**HC 2 South**  
**280 State Drive**  
**Waterbury, VT 05671-2020**

**Telephone:** 802.241.2401

**E-mail:** [monica.hutt@vermont.gov](mailto:monica.hutt@vermont.gov)

<http://www.dail.vermont.gov/>

*The mission of the Vermont Department of Disabilities, Aging and Independent Living is to make Vermont the best state in which to grow old or to live with a disability - with dignity, respect and independence.*

**March is National Nutrition Month®!** *Did you know that over 20,000 older Vermonters face the threat of hunger? The Older Americans Act nutrition programs help alleviate hunger and malnutrition for millions of older people across the country. In 2017 almost 800,000 nutritious meals were delivered to the homes of older Vermonters, and over 300,000 meals were served in community, helping people stay healthy and independent. To find a meal program near you, call the Vermont Senior Helpline at 1-800-642-5119.*

**From:** NASDDDS ListServ  
**To:** [NASDDDS@PEACH.EASE.LSOFT.COM](mailto:NASDDDS@PEACH.EASE.LSOFT.COM)  
**Subject:** April 2017 Issue of Federal Perspectives  
**Date:** Tuesday, May 09, 2017 2:13:05 PM  
**Attachments:** [FP\\_04.2017.pdf](#)

---

The April 2017 issue of *Federal Perspectives* is attached.

The PDF document can be accessed via Adobe Acrobat Reader. If you do not have Adobe Acrobat Reader installed on your computer or you want to update to the most recent release, you can download the program at no charge from [www.adobe.com](http://www.adobe.com).

The PDF file is best viewed with the most recent Reader release. You may experience viewing and/or printing problems using earlier releases.

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karol snyder

~~~~~

katherine karol snyder

Director of Administrative Services

National Association of State Directors of Developmental Disabilities Services

301 N Fairfax Street, Suite 101

Alexandria, VA 22314-2633

703.683.4202

[www.nasddds.org](http://www.nasddds.org)

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**NASDDDS 2017 Directors Forum & Mid-Year Conference**

***Building Community Capacity to Support People with Challenging Behaviors***

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Minneapolis, Minnesota

*Be yourself. Everyone else is already taken...*

Oscar Wilde

~~~~~

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**From:** [Euber, Jim](#)  
**To:** [Lambert, Linda](#); [Pritchard, Hugh](#)  
**Cc:** [George, Camille](#); [Schurr, Stuart](#); [Poulin, Adam](#); [Gould, Jill](#); [Kelly, Bill](#)  
**Subject:** ARIS contract & master grant agreements  
**Date:** Tuesday, June 20, 2017 2:18:05 PM  
**Attachments:** [ARIS 23757 ammendment #3 2-1-17.pdf](#)  
[FINAL DA 2017 003 HC revised 2.pdf](#)  
[FINAL SSA 2017 012 GMSS.pdf](#)

---

Linda & Hugh,

I've attached the current ARIS contract as well as a DA & SSA master grant for FY17. We will get the spending reports you asked for as soon as possible.

Thank you.

Jim Euber

Financial Director III

State of Vermont

Department of Disabilities, Aging, and Independent Living

802-241-0349 office

802-585-4222 cell

**From:** [Tierney-Ward, Megan](#)  
**To:** [Courcelle, Andre](#); [Woods, Mary](#)  
**Subject:** ASDPrioritiesSFY18.docx  
**Date:** Wednesday, October 11, 2017 11:00:00 AM  
**Attachments:** [ASDPrioritiesSFY18.docx](#)

---

This is the draft document we will use at today's supervisor's meeting.

**From:** [George, Camille](#)  
**To:** [McFadden, Clare](#); [Gerstenberger, Roy](#); [Hutt, Monica](#); [Schurr, Stuart](#)  
**Cc:** [George, Camille](#)  
**Subject:** Camille's comments on SOCP  
**Date:** Tuesday, April 11, 2017 4:05:45 PM  
**Attachments:** [SSCP draft FY18-20.cg.comments.04.11.17.docx](#)

---



**From:** [Hill, Bard](#)  
**To:** [Schurr, Stuart](#); [Courcelle, Andre](#); [Lane, Sara](#); [McFadden, Clare](#); [O'Neill, Chris](#); [Tierney-Ward, Megan](#); [AHS - WSOC Boxelder 10](#)  
**Cc:** [McMann, Angela](#)  
**Subject:** Canceled: DVHA/DAIL IGA: CFR compliance for CFC, DDS, TBI (rescheduled- IGA is not yet signed...)  
**Attachments:** [CFR elements for DVHA DAIL IGA.v3.docx](#)

---

Cheers-

Bard

**From:** [Hill, Bard](#)  
**To:** [George, Camille](#); [Tierney-Ward, Megan](#); [Lane, Sara](#)  
**Subject:** CFC and health reform...future direction(s) in an aco, apm, post-sim world  
**Attachments:** [LTSS.CFC Final Meeting Notes MOC-CFC Improvements 12.22.16.docx](#)  
[Act 113 Sec 11 Medicaid Pathway Report 12\\_30\\_16.pdf](#)  
[Act 113 Sec 12 Medicaid Pathway Report 12\\_30\\_16.pdf](#)

---

**From:** [Tierney-Ward, Megan](#)  
**To:** [Skaflestad, Shawn](#)  
**Cc:** [Courcelle, Andre](#)  
**Subject:** CFC HCBS Final Alignment Report w fixed links 11.16.17.docx  
**Date:** Thursday, November 16, 2017 10:31:32 AM  
**Attachments:** [CFC HCBS Final Alignment Report w fixed links 11.16.17.docx](#)

---

Here is the updated report with new hyperlinks. Note that a couple of those items are no longer available as they have been modified since the original report was written. I noted that and added the new links.

Megan

**From:** [Tierney-Ward, Megan](#)  
**To:** [Skaflestad, Shawn](#)  
**Cc:** [Courcelle, Andre](#)  
**Subject:** CFC HCBS Final Alignment Report w fixed links 11.16.17.docx  
**Date:** Thursday, November 16, 2017 10:31:32 AM  
**Attachments:** [CFC HCBS Final Alignment Report w fixed links 11.16.17.docx](#)

---

Here is the updated report with new hyperlinks. Note that a couple of those items are no longer available as they have been modified since the original report was written. I noted that and added the new links.

Megan

**From:** [Skaflestad, Shawn](#)  
**To:** [Suzanne Santarcangelo \(ssantarcangelo@phpg.com\)](#); [Tierney-Ward, Megan](#); [Courcelle, Andre](#)  
**Subject:** CMS CQS Question due Today  
**Date:** Friday, November 17, 2017 9:59:51 AM  
**Attachments:** [TBI HCBS Final Alignment Report 11.21.16.docx](#)

---

Hi Suzanne, et al.,

Please take a look at the CMS comment below. I believe that CMS is disagreeing with scoring in the TBI Systemic Assessment (bottom of p.11/top of p.12).

*For the TBI waiver, the state assessed its state policies and regulations as compliant with the federal requirement that a setting ensure an individual's rights of privacy, dignity, respect, and freedom from coercion and restraint. CMS found that the statutory provisions, and some of the regulations and policy documents cited by the state are compliant with the requirement to ensure rights to privacy, dignity, and respect and freedom from coercion but non-compliant for the requirement of freedom from restraint because restraint is allowed without incorporating 42 CFR 441.301(c)(viii)(A) through (H).).*

Sorry to pick this up so late – but we are going to need a draft response that addresses this issue before the end of the day so I would appreciate any/all thoughts.

*Shawn*

**From:** [Skaflestad, Shawn](#)  
**To:** [Tierney-Ward, Megan](#); [Courcelle, Andre](#); [Gerstenberger, Roy](#); [Harrigan, Emma](#); [Orland, Laurel](#); [Hill, Bard](#); [Clark, Bill](#)  
**Cc:** [Hickman, Selina](#); [Carmichael, Erin](#)  
**Subject:** CQS Public Comment and Draft State Responses  
**Date:** Monday, July 24, 2017 3:07:05 PM  
**Attachments:** [VT GC CQS March 24, 2017 Public Posting Final.pdf](#)  
[CQS Public Hearing Comments with draft State Responses July 24, 2017.docx](#)

---

Hi All,

As you may recall, a formal public hearing for the attached Comprehensive Quality Strategy (CQS)/State Transition Plan (STP) was held on Thursday, April 21, 2017 from 1pm - 2pm at the Waterbury State Office Complex (WSOC). While no individuals from the community attended the hearing – I did receive three pieces of written feedback during the public comment period. I have attached a Word file that contains a summary of the public comments from these documents – along with draft State responses. As you will notice – not all comments have responses.

I am asking that you edit my draft responses – as well as suggest language for those comments w/o responses - by cob this Friday, July 28<sup>th</sup>. Once this document is complete – I will modify the CQS/STP accordingly – and submit it to CMS for review. Please feel free to contact me with any questions.

Thank you,

*Shawn*

Shawn E. Skaflestad, Ph.D.  
Quality Improvement Manager  
Agency of Human Services  
280 State Drive Center Building  
3<sup>rd</sup> Floor – E310-1  
Waterbury, VT 05671-1000  
Office: (802) 241-0961  
Cell Phone: (802) 585-4410  
Fax: 802-241-0450

**Find out how Vermonters are doing with the [AHS Results Scorecard](#).**  
(Access through Internet Explorer 10, Firefox, or Google Chrome).

**From:** [Skaflestad, Shawn](#)  
**To:** [Tierney-Ward, Megan](#); [Courcelle, Andre](#); [Gerstenberger, Roy](#); [Harrigan, Emma](#); [Omland, Laurel](#); [Hill, Bard](#); [Clark, Bill](#)  
**Cc:** [Hickman, Selina](#); [Carmichael, Erin](#)  
**Subject:** CQS Public Comment and Draft State Responses  
**Date:** Monday, July 24, 2017 3:07:05 PM  
**Attachments:** [VT GC CQS March 24, 2017 Public Posting Final.pdf](#)  
[CQS Public Hearing Comments with draft State Responses July 24, 2017.docx](#)

---

Hi All,

As you may recall, a formal public hearing for the attached Comprehensive Quality Strategy (CQS)/State Transition Plan (STP) was held on Thursday, April 21, 2017 from 1pm - 2pm at the Waterbury State Office Complex (WSOC). While no individuals from the community attended the hearing – I did receive three pieces of written feedback during the public comment period. I have attached a Word file that contains a summary of the public comments from these documents – along with draft State responses. As you will notice – not all comments have responses.

I am asking that you edit my draft responses – as well as suggest language for those comments w/o responses - by cob this Friday, July 28<sup>th</sup>. Once this document is complete – I will modify the CQS/STP accordingly – and submit it to CMS for review. Please feel free to contact me with any questions.

Thank you,

*Shawn*

Shawn E. Skaflestad, Ph.D.  
Quality Improvement Manager  
Agency of Human Services  
280 State Drive Center Building  
3<sup>rd</sup> Floor – E310-1  
Waterbury, VT 05671-1000  
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Cell Phone: (802) 585-4410  
Fax: 802-241-0450

**Find out how Vermonters are doing with the [AHS Results Scorecard](#).**  
(Access through Internet Explorer 10, Firefox, or Google Chrome).

**From:** [Courcelle, Andre](#)  
**To:** [Tierney-Ward, Megan](#)  
**Subject:** DAIL Annual Report  
**Date:** Monday, September 25, 2017 3:40:32 PM  
**Attachments:** [DRAFT TBI Program Page.docx](#)

---

Hi Megan,

I have attached the draft for the TBI section for the report. I'm not sure how to pull a graph from the scorecard.

Thanks

*Andre 'R Courcelle*

*Quality & Provider Relations Program Director*

*Adult Services Division*

*Department of Disabilities, Aging and Independent Living*

*280 State Drive HC-2 South*

*Waterbury, VT 05671-2070*

*Office: 802 786-2516*

*Fax: 802 786-5055*

[andre.courcelle@vermont.gov](mailto:andre.courcelle@vermont.gov)

**From:** [O'Neill, Chris](#)  
**To:** [Skaffestad, Shawn](#); [McFadden, Clare](#)  
**Subject:** DS responses separated into appropriate sections of STP  
**Date:** Wednesday, May 16, 2018 3:11:00 PM  
**Attachments:** [Vermont STP Final Approval Draft Responses April 4, 2018 - Copy.docx](#)

---

Hi Shawn,

I separated out our responses into the appropriate section of the STP to make it easier to read and pull information out for the unified state response.

Thanks,

*Chris*

Christopher M. O'Neill  
Quality Management Team Leader  
Department of Disabilities Aging and Independent Living (DAIL)  
Developmental Disabilities Services Division (DDSD)  
Waterbury State Office Complex  
Waterbury, Vermont 05671-2030  
(802) 241-0332; Cell: (802) 793-4213  
Fax: (802) 241-0410

**From:** [Parro, Lisa](#)  
**To:** [Alysia Marie Gerrish](#); [Amy Caffry](#); [Annie Volmer](#); [Aranoff, Susan](#); [Ardy Wolyne](#); [Barrett, Joy](#); [Bart Mair](#); [Booth, Ellen](#); [Cathy Hull](#); [Claudia Ines Pringles](#); [Coy, Jeff](#); [David Ballou](#); [Donna Gillen](#); [Dylan Devlin](#); [Elizabeth Milizia](#); [Elen Malone](#); [Erin Rose](#); [George, Camille](#); [Hannah Schwartz](#); [Harvey Lavoy](#); [Hutt, Monica](#); [James Caffry](#); [Joy Redington](#); [Judy Chalmer](#); [Kara Artus](#); [karen Topper](#); [Katelyn Manning](#); [Kathleen Demeritt](#); [Kay Stambler](#); [Kim Daniels](#); [Murphy, Kirsten](#); [Leigh](#); [Lisa Lynch](#); [Lisa Maynes](#); [Lori Lintner](#); [Lyn Ujlaky](#); [Marilyn Carter](#); [Marlys Waller](#); [Masterson, Jennie](#); [Matthew Mayers](#); [Melina Veale](#); [Miriam & Abe St. George](#); [Nancy Breiden](#); [Nancy Osborne](#); [Neil Robinson](#); [Nicole Leblanc](#); [Nunemaker, Jeffrey](#); [Onat Sanchez-Schwartz](#); [O'Neill, Chris](#); [McCarthy, Pam](#); [Patty Moore](#); [Perkins, Jennifer](#); [Riddell, Ed](#); [Rogers, Jackie](#); [Sandy Bartley](#); [Schurr, Stuart](#); [Scott Brodie](#); [Stirling Peebles](#); [Sue Davis RN](#); [Susan Hardin](#); [Susan Roth](#); [Ted Earle](#)  
**Subject:** DS State Program Standing Committee Meeting, 7/20  
**Date:** Tuesday, July 11, 2017 1:38:44 PM  
**Attachments:** [SPSC- July 20 2017 Agenda.pdf](#)

---

The DS State Program Standing Committee will be meeting on Thursday, July 20<sup>th</sup>, at the Comfort Inn and Suites in Berlin.  
Attached is the agenda for the July meeting.

**From:** [Hill, Bard](#)  
**To:** [Schurr, Stuart](#)  
**Subject:** DVHA DAIL\_IGA\_2-16-2018\_.pdf  
**Date:** Thursday, April 26, 2018 3:28:00 PM  
**Attachments:** [DVHA DAIL\\_IGA\\_2-16-2018\\_.pdf](#)

---

  
Bard

Groucho: "That's in every contract, that's what you call a sanity clause."

Chico: "You can't fool me, there ain't no sanity clause."

Groucho/Chico Marx, *A Night at the Opera*

**Bard Hill**

[bard.hill@vermont.gov](mailto:bard.hill@vermont.gov)

landline 802.241.0376

mobile 802.760.0852

**Kennedy, Alice**

---

**From:** Hill, Bard  
**Sent:** Friday, March 24, 2017 3:18 PM  
**To:** Parker, Lindsay  
**Subject:** everything you could possibly want to know about hcbs rules...

## Comprehensive Quality Strategy

last modified 03/24/2017 - 11:09 AM

A Comprehensive Quality Strategy (CQS) is a CMS required document for all states implementing Managed Care in its Medicaid Program. The Vermont CQS Outline serves as a blueprint or road map for Vermont and its public Managed Care Organization in assessing the quality of care that beneficiaries receive, as well as for setting forth measurable goals and targets for improvement.

[Comprehensive Quality Strategy \(9/15/15\)](#)

[Comprehensive Quality Strategy - with Edits \(2/9/16\)](#)

Driver Diagram - The Global Commitment to Health (GC) driver diagram is a tool used to display the components of Vermont's improvement efforts in its Medicaid Program (via the waiver), as well as, to communicate the waiver's theory of change. The driver diagram displays the goals of the waiver, identifies their drivers, shows how the drivers are connected, and ultimately provides the basis for how Vermont will measure its performance relative to the goals.

HCBS Systemic Assessments - These documents assess the existing Vermont regulations and standards related to HCBS delivery to determine if they meet the federal HCBS final rule requirements. Items are scored as alignment, partial alignment, silent, or non-compliant. All items that do not receive a score of alignment are subject to remediation or corrective action plans and included on the associated Work Plan.

HCBS Work Plans - These documents expand upon the System Assessments by identifying subsequent action steps for the Vermont regulations and standards that did not receive a score of alignment. The action step must resolve the identified issue and bring the Vermont regulation and/or standard into alignment with the federal HCBS final rule.

HCBS Surveys: Consumer Validation and Site Specific Setting Assessment - Surveys available at this link were used by the state of Vermont to assess specific settings in which home and community-based services (HCBS)

are provided to determine compliance with the new HCBS setting rules and to validate the provier self-assessment results. Click on the link to learn more and to view the surveys.

**2016 Documents:**

- [Department of Mental Health \(DMH\) Children's Enhanced Family Treatment \(EFT\) Services, Home and Community Based Services \(HCBS\) Draft Alignment Report](#)
- [DMH Community Rehabilitative Treatment \(CRT\) HCBS Draft Alignment Report](#)
- [Traumatic Brain Injury \(TBI\) HCBS Draft Alignment Report](#)
- [Final TBI Work Plan](#)
- [Developmental Disabilities Services HCBS Draft Alignment Report](#)
- [VT Developmental Disabilites Services Division \(DDSD\) HCBS Work Plan](#)

**2015 Documents:**

- [Public Notice](#)
- [Overview of CQS \(PowerPoint Presentation\)](#)
- [CQS Public Notice and Submission Timeline](#)
- [CQS Outline](#)
- [Comprehensive Quality Strategy draft](#)
- [Comprehensive Quality Strategy CMS Submission \(9/15/15\)](#)
- [Comments Received](#)
- [CQS CMS Feedback](#)
- [Choices for Care HCBS Systemic Assessment](#)
- [Choices for Care HCBS Work Plan](#)

---

**From:** Parker, Lindsay  
**Sent:** Thursday, March 23, 2017 3:25 PM  
**To:** Tierney-Ward, Megan ; Hill, Bard ; Gerstenberger, Roy  
**Cc:** George, Camille ; Skaflestad, Shawn ; Hickman, Selina ; Courcelle, Andre  
**Subject:** RE: Timely questions - HCBS fed reg

Thanks, All! I have what I need for today.

---

**Lindsay Parker**  
Agency of Human Services  
[p] 802-578-9427

---

**From:** Tierney-Ward, Megan  
**Sent:** Thursday, March 23, 2017 3:08 PM  
**To:** Hill, Bard <[Bard.Hill@vermont.gov](mailto:Bard.Hill@vermont.gov)>; Parker, Lindsay <[Lindsay.Parker@vermont.gov](mailto:Lindsay.Parker@vermont.gov)>; Gerstenberger, Roy <[Roy.Gerstenberger@vermont.gov](mailto:Roy.Gerstenberger@vermont.gov)>  
**Cc:** George, Camille <[Camille.George@vermont.gov](mailto:Camille.George@vermont.gov)>; Skaflestad, Shawn <[Shawn.Skaflestad@vermont.gov](mailto:Shawn.Skaflestad@vermont.gov)>; Hickman,

Selina <[Selina.Hickman@vermont.gov](mailto:Selina.Hickman@vermont.gov)>; Courcelle, Andre <[Andre.Courcelle@vermont.gov](mailto:Andre.Courcelle@vermont.gov)>  
**Subject:** RE: Timely questions - HCBS fed reg

This is interesting. Though I believe our timeline is looking good for CFC on the HCBS rules compliance, we have not yet received the guidance we requested from CMS regarding case management and conflict of interest (unless we did while I was on vacation... Selina?). So more time is never a bad thing if we are faced with a potential big shift in how we deliver case management. Perhaps the statement "we will be examining ways in which we can improve our engagement with states on the implementation of the HCBS rule, including greater state involvement in the process of assessing compliance of specific settings" is a sign that CMS will be more flexible within the rules???

Megan

---

**From:** Hill, Bard  
**Sent:** Thursday, March 23, 2017 12:28 PM  
**To:** Parker, Lindsay <[Lindsay.Parker@vermont.gov](mailto:Lindsay.Parker@vermont.gov)>; Gerstenberger, Roy <[Roy.Gerstenberger@vermont.gov](mailto:Roy.Gerstenberger@vermont.gov)>; Tierney-Ward, Megan <[megan.tierney-ward@vermont.gov](mailto:megan.tierney-ward@vermont.gov)>  
**Cc:** George, Camille <[Camille.George@vermont.gov](mailto:Camille.George@vermont.gov)>  
**Subject:** Re: Timely questions - HCBS fed reg

I defer to roy and Megan in DAIL  
Not sure who the dmh lead is

Sent from my iPhone

On Mar 23, 2017, at 12:25 PM, Parker, Lindsay <[Lindsay.Parker@vermont.gov](mailto:Lindsay.Parker@vermont.gov)> wrote:

Sorry Bard sitting in ACA meeting.

Is it fair to say VT is on track to come into compliance by 2019?

---

Lindsay Parker  
Agency of Human Services  
[p] 802-578-9427

---

**From:** Hill, Bard  
**Sent:** Thursday, March 23, 2017 12:24 PM  
**To:** Parker, Lindsay <[Lindsay.Parker@vermont.gov](mailto:Lindsay.Parker@vermont.gov)>  
**Cc:** George, Camille <[Camille.George@vermont.gov](mailto:Camille.George@vermont.gov)>  
**Subject:** Re: Timely questions - HCBS fed reg

Hi  
Both DAIL and dmh are working on a  
hcbs rules, as d scribed in the gc cqs. Roy is lead for dds and Megan for cfc and tbi  
Bard

Sent from my iPhone

On Mar 23, 2017, at 11:53 AM, Parker, Lindsay <[Lindsay.Parker@vermont.gov](mailto:Lindsay.Parker@vermont.gov)> wrote:

Hi Bard and Camille,

Am hoping you can let me know if the fed reg below is one DAIL has been working on and where VT is with compliance? (attached is Verma-Price letter for context).

Am asking so I can provide update to Cory asap (he has reporter coming in for ACA repeal questions).

Thanks!

---

**Lindsay Parker, MPH**

Health Access Policy & Planning Chief  
Medicaid Policy, Agency of Human Services  
280 State Drive, Building E-313  
Waterbury, VT 05671

[p] 802-578-9427 | [f] 802-871-3001

[e] [lindsay.parker@vermont.gov](mailto:lindsay.parker@vermont.gov)

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**From:** [Hill, Bard](#)  
**To:** [Tierney-Ward, Megan](#); [McFadden, Clare](#); [McMann, Angela](#); [Roth, Amy](#)  
**Cc:** [Hutt, Monica](#); [George, Camille](#)  
**Subject:** FW: Agenda for NESCSO LTSS Advisory Group Call: 12.19.17 10:00-11:00 am  
**Date:** Friday, December 15, 2017 3:39:00 PM  
**Attachments:** [RFP for HCBW Academy.docx](#)  
[RFP for MLTSS Assessment Webinar v2.docx](#)  
[LTSS AG Agenda 12.19.17.docx](#)  
[Strengthening-LTSS-Toolkit\\_120717.pdf](#)

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FYI...

NESCSO is pursuing RFPs as regional resources for two items:

**1. Training Academy on Medicaid Home and Community-Based Waivers For the New England Region**

The New England States Consortium Systems Organization (NESCSO) proposes to sponsor a two-day Training Academy on Medicaid Home and Community-Based Services for the New England Region. NESCSO will sponsor up to five State staff from each of the New England state's Health and Human Service agencies to attend the New England HCBW Academy (including rooms, meals, and travel expenses). This training will include substantial time for information sharing between States and faculty interaction with the NESCSO LTSS Advisory Group beforehand to assure the training agenda is responsive to current needs of state staff.

**2. Webinar on Assessment Issues in Medicaid Managed Long-term Services and Supports Programs For the New England Region**

The New England States Consortium Systems Organization (NESCSO) proposes to sponsor a two-hour webinar on assessment issues in Medicaid managed long-term services and supports programs (MLTSS) for the New England Region. NESCSO will invite state staff from each of the New England state's Health and Human Service agencies to attend the live webinar on Assessment Issues in Medicaid MLTSS and will record the webinar so that it can be viewed by additional New England state staff in the future. This webinar will include time for information sharing between states and faculty interaction with the NESCSO LTSS Advisory Group beforehand to assure the webinar agenda is responsive to current needs of state staff.

If you have any suggestions or requests please let me know.  
More to follow in the coming months.

Cheers-  
Bard

Eschew surplusage.

*Samuel Clemens*

**Bard Hill**

[bard.hill@vermont.gov](mailto:bard.hill@vermont.gov)

landline 802.241.0376

mobile 802.760.0852

---

**From:** Patricia McKnight [mailto:patricia\_mcknight@yahoo.com]  
**Sent:** Friday, December 15, 2017 1:11 PM  
**To:** Hill, Bard <Bard.Hill@vermont.gov>; ann.martino@ohhs.ri.gov; Santaniello, Christine <christine.santaniello@dhhs.nh.gov>; Harrigan, Sarah. M (DHS) <sarah.m.harrigan@dhs.ri.gov>; Hastings, Ann <Ann.Hastings@vermont.gov>; Betit, Michele <Michele.Betit@vermont.gov>; Deborah Scheetz <deborah.scheetz@dhhs.nh.gov>; Dawn Lambert <dawn.lambert@ct.gov>; Daniel Cohen <daniel.cohen@massmail.state.ma.us>; Samuel Senft <samuel.senft@maine.gov>; Kathryn Temple <kathryn.temple@maine.gov>; Kathy Bruni <kathy.a.bruni@ct.gov>  
**Cc:** Sallie Kolreg <sallie.kolreg@ct.gov>; Nancy Plourde <nancy.plourde@dhhs.nh.gov>; Elena Nicolella <elena.nicolella@umassmed.edu>  
**Subject:** Agenda for NESCSO LTSS Advisory Group Call: 12.19.17 10:00-11:00 am

Good afternoon,

In preparation for our call this Tuesday with the **NESCSO LTSS Advisory Group**, I am sending you the following items for your review:

- an agenda for the call;
- a draft RFP for a New England Training Academy on Home and Community-Based Waivers,
- a draft RFP for a New England Webinar on Assessment Issues in MLTSS, and
- "Strengthening Medicaid Long-Term Services and Supports in an Evolving Policy Environment: A Toolkit for States".

I believe we will need to be more explicit in the RFPs about our content requirements than currently drafted, especially for the HCBW training, in order to get useful responses. One way to be more specific about our needs, would be to develop a set of questions that we expect to be answered by the end of trainings. The main focus of the call on Tuesday will be to get your suggestions for specific content and to compose a list of questions that will guide respondents in designing an agenda for the trainings that will meet your needs.

I hope that you will be able to review the draft RFPs prior to the call. The Toolkit was sponsored by The SCAN Foundation and the Milbank Memorial Fund and written by Manatt Health and the Center for Health Care Strategies. I share it as a potential guide for training content or resource for possible speakers.

We will have representation from all 6 New England states on the call!! I look forward to having a good discussion and hearing your suggestions.

Enjoy the weekend!

Patricia

**Call in Information:**

December 19, 2017 - 10:00-11:00 a.m. (508) 856-8222; Passcode: 648867

**Attachments:**

Draft RFP for Training Academy on Medicaid Home and Community-Based Waivers For the New England Region

Draft RFP for Webinar on Assessment Issues in Medicaid MLTSS Programs For the New England Region

Strengthening Medicaid Long-Term Services and Supports in an Evolving Policy Environment: A Toolkit for States

**Patricia McKnight**

Consultant

New England States Consortium Systems Organization

[www.nescso.org](http://www.nescso.org)

978-621-0282

[patricia\\_mcknight@yahoo.com](mailto:patricia_mcknight@yahoo.com)

**From:** [Hill, Bard](#)  
**To:** [AHS - DAIL Management Team](#)  
**Subject:** FW: DAIL contribution to AHS Strategic Plan: steps and timeline  
**Date:** Thursday, January 04, 2018 6:32:00 PM  
**Attachments:** [AHS Strategic Plan DAIL Objectives Jan 2018.docx](#)

---

Hi-

A reminder that we will discuss 3-5 DAIL contributions to the AHS Strategic Plan at Mgmt Team on January 10- please see below and attached. Liz, this will likely require 45 minutes.

Cheers-

Bard

Eschew surplusage.

*Samuel Clemens*

**Bard Hill**

[bard.hill@vermont.gov](mailto:bard.hill@vermont.gov)

landline 802.241.0376

mobile 802.760.0852

---

**From:** Hill, Bard  
**Sent:** Wednesday, December 13, 2017 1:21 PM  
**To:** AHS - DAIL Management Team <[AHS.DAILManagementTeam@vermont.gov](mailto:AHS.DAILManagementTeam@vermont.gov)>  
**Subject:** DAIL contribution to AHS Strategic Plan: steps and timeline

Greetings-

This follows today's DAIL Management Team discussion.

AHS Departments have been directed to identify 3-5 Department Objectives that align with AHS Strategic Plan Goals. The attached document includes two tables showing the AHS goals with instructions (instructions copied below). Please note that Step 1 is an 'ask' of your Divisions, while Step 2 includes tasks for Management Team and staff who are assigned to the selected projects.

**Step 1: DAIL Projects and Activities**

Purpose:

- Identify some current or future projects and activities that align with AHS goals, to show DAIL role for both DAIL and AHS staff
- Inform Step 2, select 3-5 DAIL Objectives (below)

Action: By January 10:

- DAIL divisions encouraged to add activities/projects to "DAIL Activities/Projects" column in the table below. This may include existing activities/projects, activities/projects that are planned or required, or new activities/projects.

## **Step 2: 3-5 DAIL Objectives**

### Purpose:

- Identify 3-5 DAIL Objectives that align with the AHS Strategic Plan, for which DAIL will have responsibility or shared responsibility, as directed by AHS

### Action:

- January 10: DAIL Management Team identify 3-5 Objectives. Enter info in table below. Identify sponsor and leads for A3. Consider opportunities identified by division in preceding table. May be more than one DAIL Objective for a Goal.
- By January 31: Leads and/or teams complete A3 forms for submission to AHS. A3 directions differ slightly for current versus proposed projects:  
I:\ALLDAIL\DAIL\_Strategic\_Plan\A3\_StrategicPlanning.pptx

If you have any questions, please do not hesitate to ask.

Cheers-

Bard

“The best way to get a good idea is to get a lot of ideas.”

*Donald Berwick*

### **Bard Hill**

[bard.hill@vermont.gov](mailto:bard.hill@vermont.gov)

landline 802.241.0376

mobile 802.760.0852

**From:** [Hill, Bard](#)  
**To:** [Perreault, Liz](#); [Hutt, Monica](#)  
**Cc:** [Dalmasse, Diane](#); [Jones, Fred](#); [Smith, James](#)  
**Subject:** FW: DAIL IGA DRAFT 2.16.18.asd.docx  
**Date:** Friday, February 16, 2018 1:28:00 PM  
**Attachments:** [DAIL IGA DRAFT 2.16.18.asd.docx](#)

---

Hi Liz-  
Would you please facilitate the signatures for this?  
Thanks!  
Bard

Failure is impossible.  
*Susan Brownell Anthony*

**Bard Hill**  
[bard.hill@vermont.gov](mailto:bard.hill@vermont.gov)  
landline 802.241.0376  
mobile 802.760.0852

---

**From:** Clark, Bill  
**Sent:** Friday, February 16, 2018 1:18 PM  
**To:** Hill, Bard <[Bard.Hill@vermont.gov](mailto:Bard.Hill@vermont.gov)>  
**Subject:** DAIL IGA DRAFT 2.16.18.asd.docx

Hi Bard,

I have approval to route this for signatures. Would you mind helping me to get the DAIL signatures? I will then have our commissioner sign.

Thanks,  
Bill

**From:** [Hill, Bard](#)  
**To:** [Clark, Bill](#); [Schurr, Stuart](#)  
**Subject:** FW: DAIL IGA DRAFT 10.1.17 mtw.docx  
**Date:** Thursday, January 25, 2018 1:38:00 PM  
**Attachments:** [DAIL IGA DRAFT 12.19.17.docx](#)  
[ATT00001.htm](#)  
[DAIL IGA DRAFT -- REDLINE 10.1.17 v 12.19.17.docx](#)  
[ATT00002.htm](#)

---

Hi-

Cheers  
Bard

"As I would not be a slave, so I would not be a master. This expresses my idea of democracy."  
*Abraham Lincoln*

**Bard Hill**

[bard.hill@vermont.gov](mailto:bard.hill@vermont.gov)  
landline 802.241.0376  
mobile 802.760.0852

---

**From:** Clark, Bill  
**Sent:** Thursday, January 11, 2018 3:01 PM  
**To:** Hill, Bard <[Bard.Hill@vermont.gov](mailto:Bard.Hill@vermont.gov)>  
**Subject:** Fwd: DAIL IGA DRAFT 10.1.17 mtw.docx

Hi Bard,

Here is the version with track changes enabled. You will see that Steve had several questions that he posed in his comments in the document. I answered those questions for him when I replied to this email, so you can disregard the comments.

Thanks,  
Bill

Begin forwarded message:

**From:** "Odefey, Stephen" <[Stephen.Odefey@vermont.gov](mailto:Stephen.Odefey@vermont.gov)>  
**Date:** December 19, 2017 at 6:03:36 PM EST  
**To:** "Clark, Bill" <[Bill.Clark@vermont.gov](mailto:Bill.Clark@vermont.gov)>  
**Subject:** RE: DAIL IGA DRAFT 10.1.17 mtw.docx

Bill,



Best,

Steve Odefey  
General Counsel  
Department of Vermont Health Access  
802.241.0251 (office)  
802.760.8704 (mobile)

---

**From:** Clark, Bill  
**Sent:** Friday, December 01, 2017 11:08 AM  
**To:** Odefey, Stephen <[Stephen.Odefey@vermont.gov](mailto:Stephen.Odefey@vermont.gov)>  
**Subject:** Re: DAIL IGA DRAFT 10.1.17 mtw.docx



Bill

---

**From:** Odefey, Stephen  
**Sent:** Friday, December 1, 2017 11:05:41 AM  
**To:** Clark, Bill; Epstein, Gabriel  
**Subject:** RE: DAIL IGA DRAFT 10.1.17 mtw.docx

Bill,



Best,

Steve

---

**From:** Clark, Bill  
**Sent:** Friday, December 01, 2017 10:41 AM  
**To:** Epstein, Gabriel <[Gabriel.Epstein@vermont.gov](mailto:Gabriel.Epstein@vermont.gov)>  
**Cc:** Odefey, Stephen <[Stephen.Odefey@vermont.gov](mailto:Stephen.Odefey@vermont.gov)>  
**Subject:** Re: DAIL IGA DRAFT 10.1.17 mtw.docx

Hello Stephen and Gabe,



Thanks,

Bill

---

**From:** Clark, Bill  
**Sent:** Wednesday, November 15, 2017 7:46:50 AM  
**To:** Epstein, Gabriel  
**Cc:** Odefey, Stephen  
**Subject:** RE: DAIL IGA DRAFT 10.1.17 mtw.docx



Bill

---

**Bill Clark**  
Medicaid Compliance Officer  
(802)879-5958

---

**From:** Epstein, Gabriel  
**Sent:** Tuesday, November 14, 2017 3:16 PM  
**To:** Clark, Bill <[Bill.Clark@vermont.gov](mailto:Bill.Clark@vermont.gov)>  
**Cc:** Odefey, Stephen <[Stephen.Odefey@vermont.gov](mailto:Stephen.Odefey@vermont.gov)>  
**Subject:** RE: DAIL IGA DRAFT 10.1.17 mtw.docx



**From:** Clark, Bill

**Sent:** Tuesday, November 14, 2017 2:42 PM

**To:** Epstein, Gabriel <[Gabriel.Epstein@vermont.gov](mailto:Gabriel.Epstein@vermont.gov)>

**Subject:** DAIL IGA DRAFT 10.1.17 mtw.docx

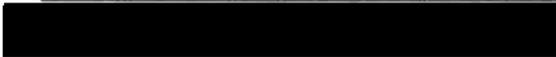
Hi Gabe,



Bill

**From:** [Hill, Bard](#)  
**To:** [Schurr, Stuart](#); [Tierney-Ward, Megan](#); [McFadden, Clare](#); [Smith, James](#); [Dalmasse, Diane](#)  
**Subject:** FW: DAIL IGA DRAFT 10.1.17 mtw.docx  
**Date:** Thursday, January 11, 2018 4:07:00 PM  
**Attachments:** [DAIL IGA DRAFT 12.19.17.docx](#)  
[ATT00001.htm](#)  
[DAIL IGA DRAFT -- REDLINE 10.1.17 v 12.19.17.docx](#)  
[ATT00002.htm](#)

---

  
Bard

---

**From:** Clark, Bill  
**Sent:** Thursday, January 11, 2018 3:01 PM  
**To:** Hill, Bard <[Bard.Hill@vermont.gov](mailto:Bard.Hill@vermont.gov)>  
**Subject:** Fwd: DAIL IGA DRAFT 10.1.17 mtw.docx

Hi Bard,

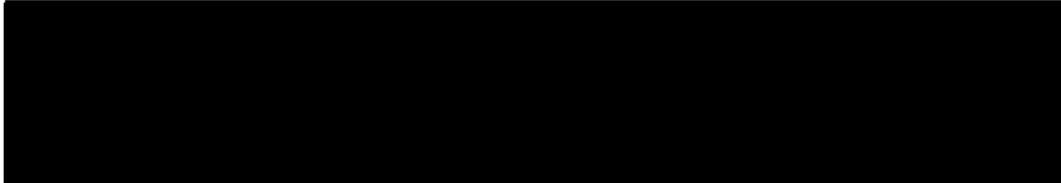
Here is the version with track changes enabled. You will see that Steve had several questions that he posed in his comments in the document. I answered those questions for him when I replied to this email, so you can disregard the comments.

Thanks,  
Bill

Begin forwarded message:

**From:** "Odefey, Stephen" <[Stephen.Odefey@vermont.gov](mailto:Stephen.Odefey@vermont.gov)>  
**Date:** December 19, 2017 at 6:03:36 PM EST  
**To:** "Clark, Bill" <[Bill.Clark@vermont.gov](mailto:Bill.Clark@vermont.gov)>  
**Subject:** RE: DAIL IGA DRAFT 10.1.17 mtw.docx

Bill,



Best,

Steve Odefey  
General Counsel  
Department of Vermont Health Access  
802.241.0251 (office)  
802.760.8704 (mobile)

---

**From:** Clark, Bill  
**Sent:** Friday, December 01, 2017 11:08 AM  
**To:** Odefey, Stephen <[Stephen.Odefey@vermont.gov](mailto:Stephen.Odefey@vermont.gov)>  
**Subject:** Re: DAIL IGA DRAFT 10.1.17 mtw.docx



Bill

---

**From:** Odefey, Stephen  
**Sent:** Friday, December 1, 2017 11:05:41 AM  
**To:** Clark, Bill; Epstein, Gabriel  
**Subject:** RE: DAIL IGA DRAFT 10.1.17 mtw.docx

Bill,



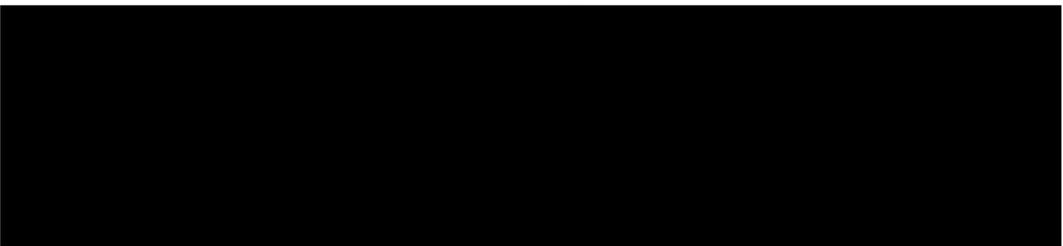
Best,

Steve

---

**From:** Clark, Bill  
**Sent:** Friday, December 01, 2017 10:41 AM  
**To:** Epstein, Gabriel <[Gabriel.Epstein@vermont.gov](mailto:Gabriel.Epstein@vermont.gov)>  
**Cc:** Odefey, Stephen <[Stephen.Odefey@vermont.gov](mailto:Stephen.Odefey@vermont.gov)>  
**Subject:** Re: DAIL IGA DRAFT 10.1.17 mtw.docx

Hello Stephen and Gabe,

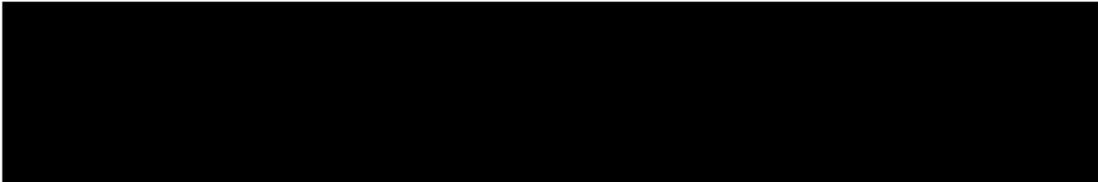


Thanks,

Bill

---

**From:** Clark, Bill  
**Sent:** Wednesday, November 15, 2017 7:46:50 AM  
**To:** Epstein, Gabriel  
**Cc:** Odefey, Stephen  
**Subject:** RE: DAIL IGA DRAFT 10.1.17 mtw.docx



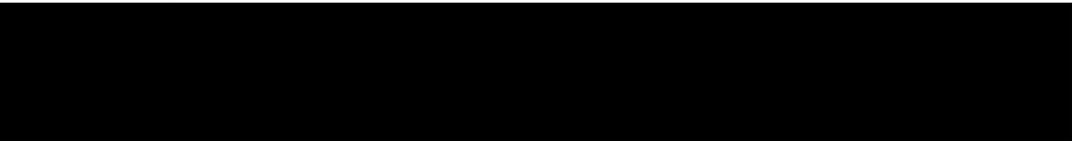
Bill

---

**Bill Clark**  
Medicaid Compliance Officer  
(802)879-5958

---

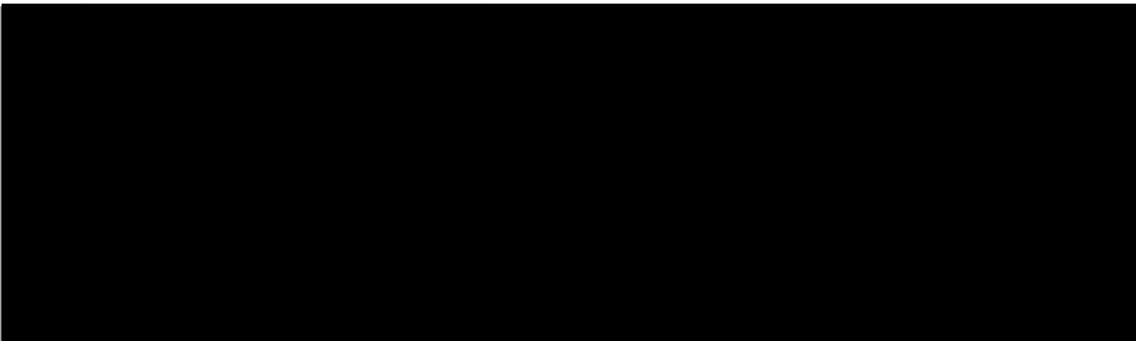
**From:** Epstein, Gabriel  
**Sent:** Tuesday, November 14, 2017 3:16 PM  
**To:** Clark, Bill <[Bill.Clark@vermont.gov](mailto:Bill.Clark@vermont.gov)>  
**Cc:** Odefey, Stephen <[Stephen.Odefey@vermont.gov](mailto:Stephen.Odefey@vermont.gov)>  
**Subject:** RE: DAIL IGA DRAFT 10.1.17 mtw.docx



---

**From:** Clark, Bill  
**Sent:** Tuesday, November 14, 2017 2:42 PM  
**To:** Epstein, Gabriel <[Gabriel.Epstein@vermont.gov](mailto:Gabriel.Epstein@vermont.gov)>  
**Subject:** DAIL IGA DRAFT 10.1.17 mtw.docx

Hi Gabe,





Bill

**From:** [Hill, Bard](#) on behalf of [Parro, Lisa](#)  
**To:** [Berliner, Ashley](#); [McFadden, Clare](#); [Perkins, Jennifer](#); [George, Camille](#); [Hill, Bard](#); [Euber, Jim](#); [Costa, Michael](#); [Gibson-Grandfield, Stacy](#); [Corwin, Julie](#); [O'Connell, Tracy E](#); [Clark, Sarah](#)  
**Cc:** [Cooper, Alicia](#)  
**Subject:** FW: DS Finance Models Internal Meeting  
**Attachments:** [Page 1 Column B Summary Responses 3.21.xlsx](#)  
[Page 2 summary of responses 3.21.xlsx](#)

---

-----Original Appointment-----

From: Parro, Lisa  
Sent: Monday, February 05, 2018 11:24 AM  
To: Parro, Lisa; McFadden, Clare; Perkins, Jennifer; George, Camille; Hill, Bard; Euber, Jim; Costa, Michael; Gibson-Grandfield, Stacy; Corwin, Julie; O'Connell, Tracy E; Clark, Sarah; Berliner, Ashley  
Cc: Cooper, Alicia  
Subject: DS Finance Models Internal Meeting  
When: Friday, March 23, 2018 10:00 AM-11:00 AM (UTC-05:00) Eastern Time (US & Canada).  
Where: AHS - WSOC Boxelder 10

Good afternoon,



Thanks,  
Jennifer

**From:** [Hill, Bard](#)  
**To:** [Schurr, Stuart](#); [Courcelle, Andre](#); [Lane, Sara](#); [McFadden, Clare](#); [O'Neill, Chris](#); [Tierney-Ward, Megan](#); [AHS - WSOC Boxelder 10](#)  
**Cc:** [McMann, Angela](#)  
**Subject:** FW: DVHA/DAIL IGA: CFR compliance for CFC, DDS, TBI (rescheduled- IGA is not yet signed...)  
**Attachments:** [CFR elements for DVHA DAIL IGA.v3.docx](#)

---

Should I cancel/forget this?

B

-----Original Appointment-----

From: Hill, Bard

Sent: Friday, June 30, 2017 10:43 AM

To: Hill, Bard; Schurr, Stuart; Courcelle, Andre; Lane, Sara; McFadden, Clare; O'Neill, Chris; Tierney-Ward, Megan; AHS - WSOC Boxelder 10

Cc: McMann, Angela

Subject: DVHA/DAIL IGA: CFR compliance for CFC, DDS, TBI (rescheduled- IGA is not yet signed...)

When: Tuesday, February 27, 2018 2:00 PM-3:30 PM (UTC-05:00) Eastern Time (US & Canada).

Where: WSOC Boxelder

  
Cheers-

Bard

**From:** [Hill, Bard](#)  
**To:** [Hutt, Monica](#); [Schurr, Stuart](#); [Dalmasse, Diane](#); [Smith, James](#); [Clark, Bill](#)  
**Cc:** [Perreault, Liz](#); [Tierney-Ward, Megan](#); [McFadden, Clare](#)  
**Subject:** FW: e-SignLive - the documents from "DVHA-DAIL Global Commitment Waiver Services 2018" are available for download.  
**Date:** Tuesday, February 27, 2018 2:16:00 PM  
**Attachments:** [DAIL\\_IGA\\_DRAFT\\_2-16-2018\\_ASD.pdf](#)

---

Hi-



Cheers  
Bard

---

**From:** Perreault, Liz  
**Sent:** Tuesday, February 27, 2018 1:58 PM  
**To:** Hill, Bard <[Bard.Hill@vermont.gov](mailto:Bard.Hill@vermont.gov)>  
**Subject:** FW: e-SignLive - the documents from "DVHA-DAIL Global Commitment Waiver Services 2018" are available for download.

Here you go, Bard.

---

**From:** Elliott, Kristen  
**Sent:** Tuesday, February 27, 2018 11:49 AM  
**To:** Perreault, Liz <[Liz.Perreault@vermont.gov](mailto:Liz.Perreault@vermont.gov)>  
**Subject:** FW: e-SignLive - the documents from "DVHA-DAIL Global Commitment Waiver Services 2018" are available for download.

Hi Liz,

Attached is a copy of the signed waiver for your records, and anyone else who needs it. All signers have received a copy.

Thanks!  
Kristen

---

**From:** DII - E-Signature  
**Sent:** Tuesday, February 27, 2018 11:40 AM  
**To:** Hutt, Monica <[Monica.Hutt@vermont.gov](mailto:Monica.Hutt@vermont.gov)>  
**Cc:** AHS - DAIL Contracts and Grants <[AHS.DAILContractsGrants@vermont.gov](mailto:AHS.DAILContractsGrants@vermont.gov)>  
**Subject:** e-SignLive - the documents from "DVHA-DAIL Global Commitment Waiver Services 2018" are available for download.

Hi Monica Hutt,

Signing is completed for e-SignPackage "DVHA-DAIL Global Commitment Waiver Services 2018".



**Go to Documents**

Please make sure you download and safe keep the documents right now for your records. These documents will no longer be accessible when Kristen Elliott archives the e-SignPackage "DVHA-DAIL Global Commitment Waiver Services 2018".

Thank you for using e-signlive™!

Your e-signlive™ Team  
1-855-MYESIGN

<http://www.e-SignLive.com> - When signatures matter".

**From:** [Hill, Bard](#)  
**To:** [Harrigan, Emma](#)  
**Subject:** FW: e-SignLive - the documents from "DVHA-DAIL Global Commitment Waiver Services 2018" are available for download.  
**Date:** Tuesday, February 27, 2018 2:17:00 PM  
**Attachments:** [DAIL IGA DRAFT 2-16-2018 ASD.pdf](#)

---

Hi-  
Here's our final...  
Cheers  
Bard

**From:** [Hill, Bard](#)  
**To:** [White, Monica](#)  
**Cc:** [Perreault, Liz](#); [Hutt, Monica](#)  
**Subject:** FW: FINAL\_Compiled\_Annual\_Report MW edits.docx  
**Date:** Friday, February 02, 2018 1:05:00 PM  
**Attachments:** [FINAL\\_Compiled\\_Annual\\_Report MW edits.docx](#)

---

Looks great to me!  
Thanks-  
Bard

---

**From:** White, Monica  
**Sent:** Thursday, February 01, 2018 3:11 PM  
**To:** Hill, Bard <[Bard.Hill@vermont.gov](mailto:Bard.Hill@vermont.gov)>  
**Subject:** FINAL\_Compiled\_Annual\_Report MW edits.docx

Hi,

Made a few formatting changes (updated headers and footers to have the same font as the text), changed the ToC font color to blue, and updated the cover page with our current logo and contact info.

Look okay for updating our website with this revised version?

Thanks,  
Monica

**Monica L. White, BS, MBA**  
**Director of Operations**

State of Vermont Department of Disabilities, Aging & Independent Living (DAIL)  
280 State Drive/HC 2 South, Waterbury, VT 05671-2020  
802.398.5024 (cell) 802.241.0354 (office) 802.241.0386 (fax)

[Monica.White@vermont.gov](mailto:Monica.White@vermont.gov)

**From:** [Senghas, Stuart](#)  
**To:** [Tierney-Ward, Megan](#)  
**Subject:** FW: For Review  
**Date:** Thursday, July 27, 2017 11:57:26 AM  
**Attachments:** [GMADS 2017 Cert Letter.doc](#)

---

Megan,

Feel free to write colorized comments/feedback on letter and return.

Thanks!

Stuart

**From:** [Hill, Bard](#)  
**To:** [Mohlman, Mary Kate](#); [Samuelson, Jenney](#)  
**Subject:** FW: GAO Issues Report on Medicaid HCBS; conflict of interest  
**Date:** Monday, January 22, 2018 2:19:00 PM  
**Attachments:** [gao\\_conflict.pdf](#)  
[ga\\_conflict\\_long.pdf](#)

---

FYI, related to future LTSS reform. Note that CMS has historically 'reacted' to GAO reports...

**GAO Issues Report on Medicaid HCBS** The Government Accountability Office (GAO) report examines states' approaches to assessing individual needs for Medicaid home- and community-based services (HCBS). It recommends that CMS require states to address potential for conflicts of interest in conducting assessments.

"... The Centers for Medicare & Medicaid Services (CMS) has taken steps to improve needs assessments but concerns about conflict of interest remain in regard to HCBS providers and managed care plans. HCBS providers may have a financial interest in the outcome of needs assessments, which could lead to overstating needs and overprovision of services. CMS has addressed risks associated with HCBS provider conflicts, such as by requiring states to establish standards for conducting certain needs assessments, but these requirements do not cover all types of HCBS programs. For example, specific conflict of interest requirements are generally not in place for needs assessments that are used to inform HCBS eligibility determinations. In addition, requirements for states to establish standards to address HCBS providers' potential for conflict of interest in conducting needs assessments that are used for service planning do not apply across all programs.

...  
Similarly, managed care plans may have a financial interest in the outcome of HCBS assessments used for both determining eligibility and service amounts. Managed care plans could have an incentive to enroll beneficiaries with few needs, as plans typically receive a fixed payment per enrollee. For example, a plan in one state admitted in a settlement with the federal government to enrolling 1,740 individuals, from 2011 through 2013, whose needs did not qualify them. In 2013, CMS issued guidance that managed care plans may not be involved in assessments used to determine eligibility for HCBS, but CMS has not consistently required states to prevent this involvement. Among three states GAO reviewed with managed care HCBS programs, CMS required one to stop allowing plans to conduct such assessments but allowed plan involvement in two states. The absence of conflict-of-interest requirements across all types of HCBS programs and states is not consistent with federal internal control standards, which require agencies to respond to risks to program objectives."

<https://www.gao.gov/assets/690/689052.pdf>

<https://www.gao.gov/assets/690/689053.pdf>

Cheers-

Bard

"As I would not be a slave, so I would not be a master. This expresses my idea of democracy."

*Abraham Lincoln*

**Bard Hill**

[bard.hill@vermont.gov](mailto:bard.hill@vermont.gov)

landline 802.241.0376

mobile 802.760.0852

---

**From:** AHS - Medicaid Policy  
**Sent:** Monday, January 22, 2018 1:18 PM  
**Subject:** Federal Alerts week of 1/15 - 1/19

Hello,

Below please find federal alerts relevant to Medicaid and the Vermont Health Connect for the week of 1/15 – 1/19. Please feel free to contact the Medicaid Policy Unit at [ahs.medicaidpolicy@vermont.gov](mailto:ahs.medicaidpolicy@vermont.gov) with any requests or questions on the notices.

**Federal Alerts for 1/15 – 1/19**

**Medicaid  
COLLECTIONS**

**Hospice Quality Reporting Program**

The Hospice Item Set (HIS) is a standardized, patient-level data collection tool developed specifically for use by hospices. It is currently used for the collection of quality measure data pertaining to the Hospice Quality Reporting Program (HQRP). Since April 1, 2017, hospices have been using the HIS V2.00.0 which specifies the collection of data items that support eight National Quality Forum (NQF) endorsed Quality Measures (QMs) and an additional measure pair for hospice. All Medicare-certified hospice providers are required to submit HIS admission and discharge records to CMS for each patient admission and discharge. The HIS contains data elements that are used by the CMS to calculate these measures and also allows CMS to collect quality data from hospices in compliance with Section 3004 of the Affordable Care Act. Form Number: CMS-10390 (OMB control number: 0938-1153) **Comments must be received by March 20, 2018.**

**Agency Information Collection Activities: Submission for OMB Review; Comment Request**

1. New Technology Payments for APCs Under the Outpatient Prospective Payment System
2. Report of a Hospital Death Associated with Restraint or Seclusion

**Comments must be received by February 20, 2018.**

**INFORMATIONAL RESOURCES**

**How Major Programs Might Fare in a Government Shutdown**

Should a federal government shutdown occur, state officials will have questions about their ability to operate federal grant programs in the absence of a current appropriation. The answers to those questions vary by program. The attached brief provides targeted summary information about some of the largest programs.

**CMS Provides Guidance on Medicaid Work Requirements** The Centers for Medicare & Medicaid Services (CMS) outlined policies and parameters for states seeking to impose work requirements on non-disabled adults in Medicaid.

**GAO Issues Report on Medicaid HCBS** The Government Accountability Office (GAO) report

examines states' approaches to assessing individual needs for Medicaid home- and community-based services (HCBS). It recommends that CMS require states to address potential for conflicts of interest in conducting assessments.

Annual Update of the HHS Poverty Guidelines

This notice provides an update of the Department of Health and Human Services (HHS) poverty guidelines to account for last calendar year's increase in prices as measured by the Consumer Price Index. Applicable beginning January 13, 2018, unless an office administering a program using the guidelines specifies a different applicability date for that particular program.

South Dakota's Former Foster Care Youth 1115 Waiver - South Dakota requests a new five-year section 1115 demonstration to provide Medicaid coverage to former foster care youth under age 26 who were in foster care under the responsibility of another state when they turned 18 and were enrolled in Medicaid at that time or at some point while in such foster care. The state's goal is to continue coverage for former foster care youth that will no longer be eligible for coverage under the Medicaid state plan. The federal comment period will be open from January 17, 2018 through February 16, 2018.

## **Vermont Health Connect**

### **COLLECTIONS**

Exchange Functions: Standards for Navigators and Non-Navigator Assistance Personnel--CAC

Section 1321(a)(1) of the Affordable Care Act directs and authorizes the Secretary to issue regulations setting standards for meeting the requirements under title I of the Affordable Care Act, with respect to, among other things, the establishment and operation of Exchanges. Pursuant to this authority, regulations establishing the certified application counselor program have been finalized at 45 CFR 155.225. In accordance with 155.225(d)(1) and (7), certified application counselors in all Exchanges are required to be initially certified and recertified on at least an annual basis and successfully complete Exchange-required training. Form Number: CMS-10494 (OMB control number: 0938-1205) **Comments must be received by March 19, 2018.**

Thank you,  
Medicaid Policy Unit  
[ahs.medicaidpolicy@vermont.gov](mailto:ahs.medicaidpolicy@vermont.gov)

**From:** [Hill, Bard](#)  
**To:** [Poulin, Adam](#); [Tierney-Ward, Megan](#); [McMann, Angela](#); [McFadden, Clare](#); [Fuoco, Danielle](#)  
**Cc:** [Brooks, Dale](#)  
**Subject:** FW: HCBS Kaiser Survey - Your Assistance Needed  
**Date:** Tuesday, May 01, 2018 12:26:00 PM  
**Attachments:** [Survey SFY 14 Thru 16.xls](#)  
[2017 PC Prog Policy Final VT MASTER.docx](#)  
[2017 Waiver Policy Final VT MASTER.docx](#)

---

Hi-

Anything you'd like to change in the second or third attachment?

Dani, please note:

LTC financial eligibility rules and processes are currently managed in DVHA (ie not DAIL). The last form does not support reporting relevant some #s separately for two 1115 specialized programs (DDS and CFC).

Thanks-  
Bard

---

**From:** Fuoco, Danielle  
**Sent:** Tuesday, May 01, 2018 11:37 AM  
**To:** Hill, Bard <[Bard.Hill@vermont.gov](mailto:Bard.Hill@vermont.gov)>; Brooks, Dale <[Dale.Brooks@vermont.gov](mailto:Dale.Brooks@vermont.gov)>  
**Subject:** HCBS Kaiser Survey - Your Assistance Needed

Hello Bard and Dale,

Last year, you both assisted me in completing a series of surveys on HCBS services for Kaiser Family Foundation. Thank you! Kaiser has sent the surveys again for FY2017. Many of the questions are the same, so I have populated the attached surveys with the responses from last year. I'm requesting your assistance with the following:

1. **DALE** – Can you please send me the FY2017 annual persons count and expenditures for Attendant Services Program and Children's Personal Care Services, as well as the FY2017 annual persons count and expenditures for our HCBS waiver programs (TBI, CFC, and DS combined)? I've attached the excellent chart you put together for me last year – we just need FY17 added.
2. **BARD** – Can you please review the attached 2 survey documents and let me know if there's anything that has changed from last year? I'm particularly interested in your review of the 1115 waiver survey (I'm not sure that you can speak to the PCS (ASP/CPCS) questions, if not don't worry about them).

Thank you both! It would be wonderful if I could hear from you by the end of this week (5/4) on this request. Let me know if you have any questions.

Sincerely,

Dani Fuoco, MPA  
Program Consultant  
Medicaid Policy Unit  
Agency of Human Services  
280 State Drive, Center Building  
Waterbury, Vermont 05671-1000  
[P] (802) 585-4265  
[F] (802) 241-0958  
[Danielle.Fuoco@vermont.gov](mailto:Danielle.Fuoco@vermont.gov)

**From:** [Hill, Bard](#)  
**To:** [Leavitt, Suzanne](#); [Cota, Pamela](#)  
**Subject:** FW: Health and Welfare of Home and Community Based Services (HCBS) Waiver Recipients  
**Date:** Thursday, June 28, 2018 12:12:00 PM  
**Attachments:** [image001.jpg](#)  
[image002.jpg](#)  
[image003.jpg](#)  
[cib062818.pdf](#)  
[group-homes-joint-report.pdf](#)

---

In case you are interested...  
Bard

---

**From:** Hill, Bard  
**Sent:** Thursday, June 28, 2018 12:10 PM  
**To:** Courcelle, Andre <[Andre.Courcelle@vermont.gov](mailto:Andre.Courcelle@vermont.gov)>; O'Neill, Chris <[Chris.ONeill@vermont.gov](mailto:Chris.ONeill@vermont.gov)>  
**Subject:** FW: Health and Welfare of Home and Community Based Services (HCBS) Waiver Recipients

Passing this on...  
Bard

---

**From:** Fuoco, Danielle  
**Sent:** Thursday, June 28, 2018 12:08 PM  
**To:** Tierney-Ward, Megan <[megan.tierney-ward@vermont.gov](mailto:megan.tierney-ward@vermont.gov)>; Hill, Bard <[Bard.Hill@vermont.gov](mailto:Bard.Hill@vermont.gov)>; McFadden, Clare <[Clare.McFadden@vermont.gov](mailto:Clare.McFadden@vermont.gov)>  
**Cc:** Frazer, Dylan <[Dylan.Frazer@vermont.gov](mailto:Dylan.Frazer@vermont.gov)>  
**Subject:** FW: Health and Welfare of Home and Community Based Services (HCBS) Waiver Recipients

Hello,

I'd like to share the information bulletin below to your attention. Please share with anyone else who may be interested. Thank you!

Dani Fuoco, Program Consultant  
AHS Medicaid Policy Unit  
(802) 585-4265

---

**From:** Center for Medicaid and CHIP Services (CMCS) <[Medicaid.gov@subscriptions.cms.hhs.gov](mailto:Medicaid.gov@subscriptions.cms.hhs.gov)>  
**Sent:** Thursday, June 28, 2018 11:32 AM  
**To:** Fuoco, Danielle <[Danielle.Fuoco@vermont.gov](mailto:Danielle.Fuoco@vermont.gov)>  
**Subject:** CIB: Health and Welfare of Home and Community Based Services (HCBS) Waiver Recipients

[View in browser](#) | Distributed by Center for Medicaid and CHIP Services (CMCS)

Image removed by sender. Medicaid.gov



Today, The Centers for Medicare & Medicaid Services (CMS) released an informational bulletin on ensuring the health and welfare of individuals receiving Medicaid-funded Home and Community Based Services (HCBS). The Centers for Medicaid & CHIP Services (CMCS) Informational Bulletin (CIB) is in follow-up to a joint report issued in January 2018 by the Office of Inspector General, the Office of Civil Rights, and the Administration for Community Living, focusing on individuals with developmental disabilities living in group homes. CMCS provides information on the joint report's model practices for ensuring beneficiary health and welfare.

The informational bulletin can be accessed on [Medicare.gov](https://www.medicare.gov) at <https://www.medicare.gov/Federal-Policy-Guidance/Federal-Policy-Guidance.html>.

---

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---

This e-mail was sent to [danielle.fuoco@vermont.gov](mailto:danielle.fuoco@vermont.gov) using GovDelivery Communications Cloud on behalf of the Centers for Medicare & Medicaid Services (410-786-5473) • 7500 Security Boulevard • Baltimore MD 21244

**From:** [Hill, Bard](#)  
**To:** [Tierney-Ward, Megan](#); [McFadden, Clare](#)  
**Subject:** FW: HMA Weekly Roundup: HCBS Settings Rule Issue Briefs  
**Date:** Thursday, March 22, 2018 11:27:00 AM  
**Attachments:** [~WRD000.jpg](#)  
[image001.jpg](#)  
[image002.jpg](#)  
[image003.jpg](#)  
[image004.jpg](#)  
[image005.jpg](#)  
[image006.jpg](#)  
[image007.jpg](#)  
[image008.jpg](#)  
[image009.jpg](#)  
[image010.jpg](#)  
[image011.jpg](#)  
[image012.jpg](#)  
[image013.jpg](#)

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You may be interested in the HCBS briefs...

<https://www.healthmanagement.com/wp-content/uploads/032118-HMA-Roundup.pdf#nameddest=infocus>

Cheers

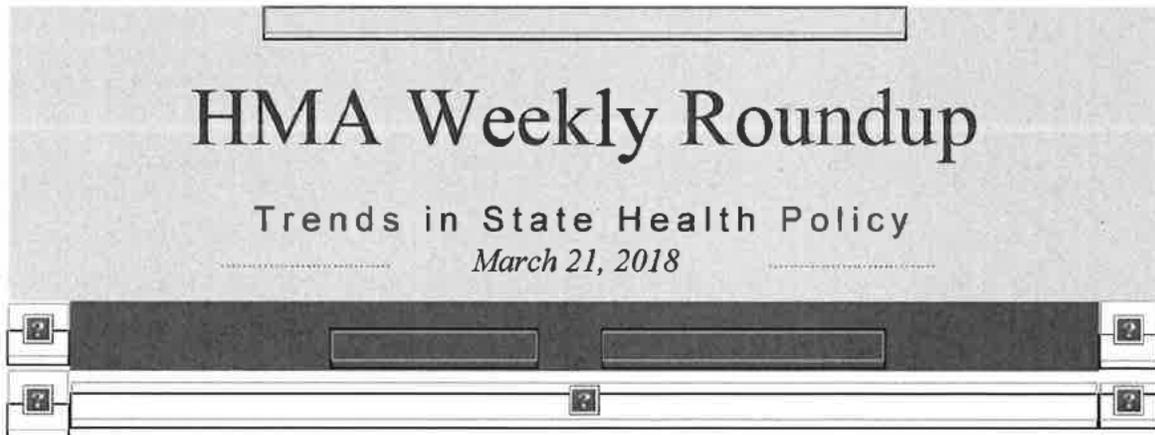
Bard

---

**From:** HMA Weekly Roundup <[hmaweeklyroundup@healthmanagement.com](mailto:hmaweeklyroundup@healthmanagement.com)>  
**Sent:** Wednesday, March 21, 2018 6:40 PM  
**To:** Hill, Bard <[Bard.Hill@vermont.gov](mailto:Bard.Hill@vermont.gov)>  
**Subject:** HMA Weekly Roundup: HCBS Settings Rule Issue Briefs

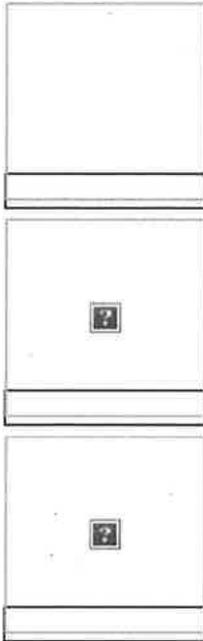
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To ensure uninterrupted delivery, please add [HMAWeeklyRoundup@healthmanagement.com](mailto:HMAWeeklyRoundup@healthmanagement.com) to your address book.



**In Focus**

**[HCBS Settings Rule Issue Briefs](#)**



This week's *In Focus* section highlights four briefs written by Health Management Associates (HMA) in collaboration with the National Council on Assisted Living that address key areas of compliance with the Centers for Medicare & Medicaid Services (CMS) home and community-based services (HCBS) settings final rule. The briefs are intended to inform states and Assisted Living (AL) communities on common challenges facing AL communities, the strategies for compliance available, and the steps states have taken to address them in their approved statewide transition plans. To create the briefs, HMA analyzed the regulations, CMS guidance, and the statewide transition plans that had received final approval from CMS at the time of writing. State plans reviewed were: Arkansas, District of Columbia, Delaware, Kentucky, Oklahoma, Tennessee, and Washington...[Read More](#)

### HMA Roundup

Florida Governor Scott Signs Opioid Bill

Michigan Awards Behavioral Carve-In Contracts

Montana Medicaid Expansion Boosts Economy, Report Says

New York Senate, House Respond to Governor's Executive Budget Proposal

New York Names Frescatore Medicaid Director

Exchange Stabilization Efforts Stall in House

MACPAC Calls for Streamlining Medicaid Managed Care Authority

[More Articles](#)

### Industry News

Highmark Health Reports Exchange Plan Profits in 2017

[More Articles](#)

### RFP Calendar

An updated Medicaid managed care RFP calendar...[Read More](#)

[RFP Calendar](#)

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Health Management Associates (HMA) is an independent, national research and consulting firm specializing in publicly financed health care including policy, programs and reform. HMA provides leadership, experience and technical expertise to government agencies, public and private providers, health systems, health plans, institutional investors, foundations and associations. With 21 offices and nearly 200 multidisciplinary consultants coast to coast, our team is always with in client reach. For more information, visit [www.healthmanagement.com](http://www.healthmanagement.com)

Contact us at:

**1-800-678-2299**

**[weeklyroundup@healthmanagement.com](mailto:weeklyroundup@healthmanagement.com)**

Editors

Greg Nersessian, New York

Annie Mella, New York

Alina Nenko, New York

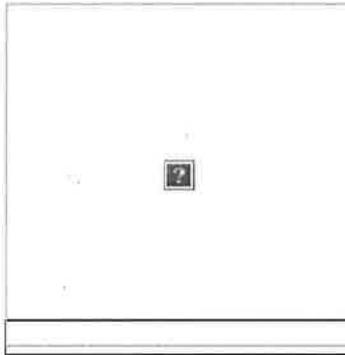
Nicky Mayyazhegan, New York

Health Management Associates, 120 N Washington Sq, Ste 705, Lansing, MI 48933

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**From:** [Hill, Bard](#)  
**To:** [Schurr, Stuart](#)  
**Subject:** FW: IGA markup  
**Date:** Wednesday, November 15, 2017 1:04:00 PM  
**Attachments:** [Compare Result 1.docx](#)

---



---

**From:** Clark, Bill  
**Sent:** Wednesday, November 15, 2017 9:13 AM  
**To:** Hill, Bard <[Bard.Hill@vermont.gov](mailto:Bard.Hill@vermont.gov)>  
**Subject:** IGA markup

Hi Bard,

I think this document will highlight the changes made from our last drft. Please let me know if you have any questions.

Bill

**From:** [Hill, Bard](#)  
**To:** [McFadden, Clare](#); [Tierney-Ward, Megan](#)  
**Cc:** [Schurr, Stuart](#)  
**Subject:** FW: IGA markup  
**Date:** Wednesday, November 15, 2017 1:09:00 PM  
**Attachments:** [Compare Result 1.docx](#)

---

  
Cheers  
Bard

---

**From:** Clark, Bill  
**Sent:** Wednesday, November 15, 2017 9:13 AM  
**To:** Hill, Bard <[Bard.Hill@vermont.gov](mailto:Bard.Hill@vermont.gov)>  
**Subject:** IGA markup

Hi Bard,

I think this document will highlight the changes made from our last drft. Please let me know if you have any questions.

Bill

**From:** [Hill, Bard](#)  
**To:** [Smith, James](#)  
**Subject:** FW: IGA, DAIL and DVHA  
**Date:** Thursday, January 11, 2018 2:39:00 PM  
**Attachments:** [DAIL IGA DRAFT 1.11.18.asd.docx](#)

---

Hi-

I note that this now includes DVR and DBVI...  
Bard

---

**From:** Hill, Bard  
**Sent:** Thursday, January 11, 2018 2:38 PM  
**To:** Clark, Bill <[Bill.Clark@vermont.gov](mailto:Bill.Clark@vermont.gov)>  
**Cc:** Schurr, Stuart <[Stuart.Schurr@vermont.gov](mailto:Stuart.Schurr@vermont.gov)>; Tierney-Ward, Megan <[megan.tierney-ward@vermont.gov](mailto:megan.tierney-ward@vermont.gov)>; McFadden, Clare <[Clare.McFadden@vermont.gov](mailto:Clare.McFadden@vermont.gov)>  
**Subject:** FW: IGA, DAIL and DVHA

Thanks Bill. 

Cheers-  
Bard

---

**From:** Clark, Bill  
**Sent:** Thursday, January 11, 2018 2:16 PM  
**To:** Hill, Bard <[Bard.Hill@vermont.gov](mailto:Bard.Hill@vermont.gov)>  
**Subject:** IGA

Hi Bard,

Our legal team finished their review of our document and I believe it is ready to route for signatures now (hopefully). Can you please let me know who needs to see this on your side before we send it to Monica? Feel free to forward this document as needed.

Thanks for your help.

Bill

---

**Bill Clark**  
Medicaid Compliance Officer  
Agency of Human Services  
Department of Vermont health Access  
(802)879-5958  
[bill.clark@vermont.gov](mailto:bill.clark@vermont.gov)

**From:** [Hill, Bard](#)  
**To:** [Clark, Bill](#)  
**Cc:** [Schurr, Stuart](#); [Tierney-Ward, Megan](#); [McFadden, Clare](#)  
**Subject:** FW: IGA, DAIL and DVHA  
**Date:** Thursday, January 11, 2018 2:37:00 PM  
**Attachments:** [DAIL IGA DRAFT 1.11.18.asd.docx](#)

---

Thanks Bill. 

Cheers-  
Bard

---

**From:** Clark, Bill  
**Sent:** Thursday, January 11, 2018 2:16 PM  
**To:** Hill, Bard <[Bard.Hill@vermont.gov](mailto:Bard.Hill@vermont.gov)>  
**Subject:** IGA

Hi Bard,

Our legal team finished their review of our document and I believe it is ready to route for signatures now (hopefully). Can you please let me know who needs to see this on your side before we send it to Monica? Feel free to forward this document as needed.

Thanks for your help.

Bill

---

**Bill Clark**  
Medicaid Compliance Officer  
Agency of Human Services  
Department of Vermont health Access  
(802)879-5958  
[bill.clark@vermont.gov](mailto:bill.clark@vermont.gov)

**From:** [Hill, Bard](#)  
**To:** [Bascom, June](#); [Gerstenberger, Roy](#); [Tierney-Ward, Megan](#)  
**Subject:** FW: measures for CFC, DS and TBI (for GC Eval, CQS, and MCEQC): status and next steps (meeting #2)  
**Attachments:** [Copy of hcbs compendium of measures.xlsx](#)  
[hcbs interim report for comment.pdf](#)  
[Recommended Measure Selection Criteria 01\\_01\\_16.bh comments.docx](#)  
[GC Eval and CQS and MCEQC.DAIL.01082016.docx](#)  
[Dual Eligible Outcomes handout for 1-10-17.doc](#)

---

FYI- One example of a series of meetings...

-----Original Appointment-----

From: Hill, Bard  
Sent: Thursday, February 25, 2016 10:33 AM  
To: Gerstenberger, Roy; Tierney-Ward, Megan  
Subject: measures for CFC, DS and TBI (for GC Eval, CQS, and MCEQC): status and next steps (meeting #2)  
When: Monday, March 21, 2016 3:00 PM-4:00 PM (UTC-05:00) Eastern Time (US & Canada).  
Where: focus room Building F near Bard's office

Next steps: Pick 3-5 priority measure domains/areas for use across CFC DS and TBI (core DAIL specialized programs) – from NCI?

**From:** [Hill, Bard](#) on behalf of [Parro, Lisa](#)  
**To:** [Berliner, Ashley](#); [McFadden, Clare](#); [Perkins, Jennifer](#); [George, Camille](#); [Hill, Bard](#); [Euber, Jim](#); [Costa, Michael](#); [Gibson-Grandfield, Stacy](#); [Corwin, Julie](#); [O'Connell, Tracy E](#); [Clark, Sarah](#)  
**Cc:** [Cooper, Alicia](#)  
**Subject:** FW: DS Finance Models Internal Meeting  
**Attachments:** [Page 1 Column B Summary Responses 3.21.xlsx](#)  
[Page 2 summary of responses 3.21.xlsx](#)

---

-----Original Appointment-----

From: Parro, Lisa  
Sent: Monday, February 05, 2018 11:24 AM  
To: Parro, Lisa; McFadden, Clare; Perkins, Jennifer; George, Camille; Hill, Bard; Euber, Jim; Costa, Michael; Gibson-Grandfield, Stacy; Corwin, Julie; O'Connell, Tracy E; Clark, Sarah; Berliner, Ashley  
Cc: Cooper, Alicia  
Subject: DS Finance Models Internal Meeting  
When: Friday, March 23, 2018 10:00 AM-11:00 AM (UTC-05:00) Eastern Time (US & Canada).  
Where: AHS - WSOC Boxelder 10

Good afternoon,

For our meeting tomorrow morning, I have attached the summarized info on the DS Tracking Spreadsheets. A final determination on whether some activities included in Column B are allowable or not hasn't been made on all. Some agencies responded with activities not currently under the definition but they felt should be.

I also attached a list of the agency responses in the second page of the spreadsheet. These responses are slightly more difficult to categorize because agencies appear to have blended 2 different categories of services: 1.) activities the agency billed for, but couldn't report to the MSR 2.) activities not currently funded, but which the agency has to do, such as approving timesheets, developing trainings, checking background checks etc. for which there is no cost center. Also, agencies appear to be using the terms "billable" and "reportable" interchangeably.

Thanks,

Jennifer

**From:** [Hill, Bard](#)  
**To:** [Schurr, Stuart](#); [Courcelle, Andre](#); [Lane, Sara](#); [McFadden, Clare](#); [O'Neill, Chris](#); [Tierney-Ward, Megan](#); [AHS - WSOC Boxelder 10](#)  
**Cc:** [McMann, Angela](#)  
**Subject:** FW: DVHA/DAIL IGA: CFR compliance for CFC, DDS, TBI (rescheduled- IGA is not yet signed...)  
**Attachments:** [CFR elements for DVHA DAIL IGA.v3.docx](#)

---

Should I cancel/forget this?

B

-----Original Appointment-----

From: Hill, Bard  
Sent: Friday, June 30, 2017 10:43 AM  
To: Hill, Bard; Schurr, Stuart; Courcelle, Andre; Lane, Sara; McFadden, Clare; O'Neill, Chris; Tierney-Ward, Megan; AHS - WSOC Boxelder 10  
Cc: McMann, Angela  
Subject: DVHA/DAIL IGA: CFR compliance for CFC, DDS, TBI (rescheduled- IGA is not yet signed..)  
When: Tuesday, February 27, 2018 2:00 PM-3:30 PM (UTC-05:00) Eastern Time (US & Canada).  
Where: WSOC Boxelder

  
Cheers-

Bard

**From:** [Hill, Bard](#)  
**To:** [Tierney-Ward, Megan](#); [McMann, Angela](#); [Smith-Dieng, Angela](#); [McFadden, Clare](#); [Roth, Amy](#); [Perkins, Jennifer](#)  
**Subject:** FW: NESCO Webinar Slides ASSESSMENTS FOR MEDICAID-FUNDED LONG-TERM SERVICES AND SUPPORTS  
**Date:** Monday, June 18, 2018 4:20:00 PM  
**Attachments:** [image001.png](#)  
[NESCSO Assessment webinar slide deck.pdf](#)

---

Slide deck from today's webinar: ASSESSMENTS FOR MEDICAID-FUNDED LONG-TERM SERVICES AND SUPPORTS

Cheers  
Bard

---

**From:** Jillian Salmon <[JSalmon@nasuad.org](mailto:JSalmon@nasuad.org)>  
**Sent:** Monday, June 18, 2018 3:59 PM  
**Cc:** Jillian Salmon <[JSalmon@nasuad.org](mailto:JSalmon@nasuad.org)>  
**Subject:** NESCO Webinar Slides

Hello,

Thank you for registering for the NESCSO webinar on MLTSS Assessments. We have attached the slide deck from this presentation. We hope this will be a useful resource for you.

Best,

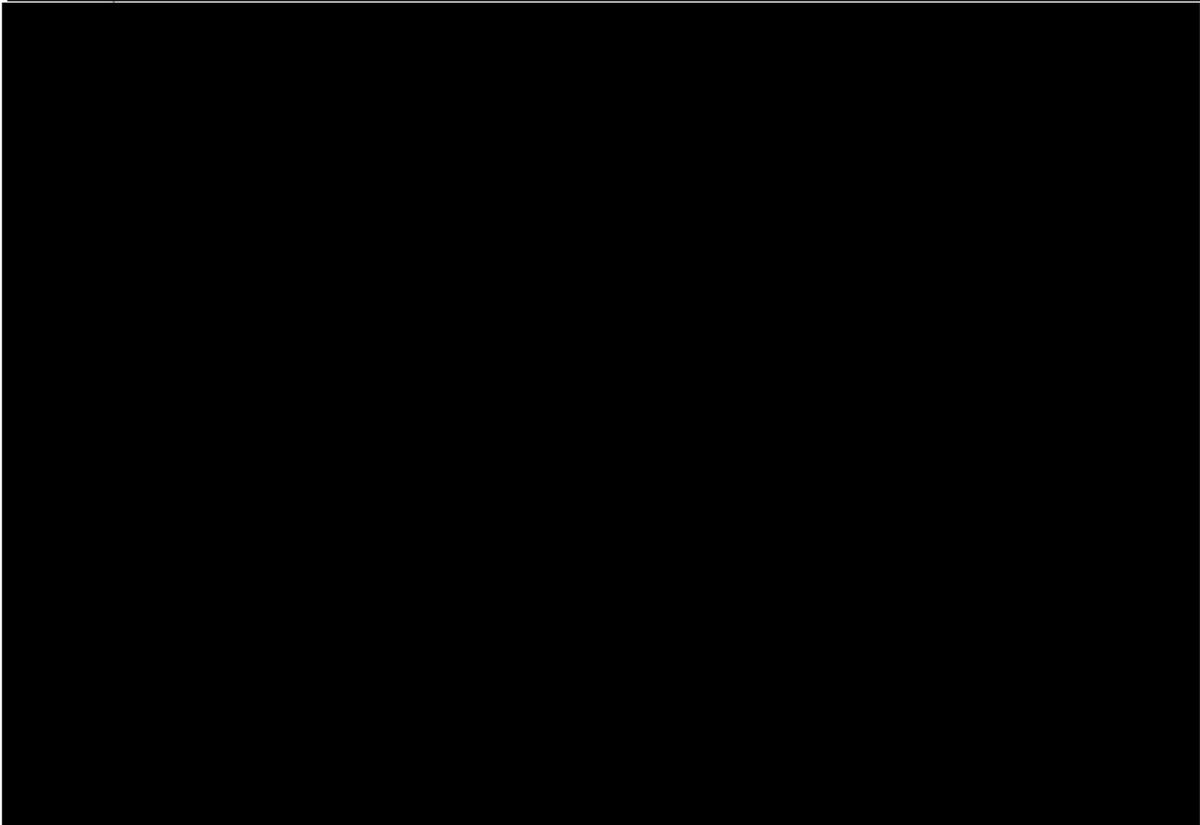
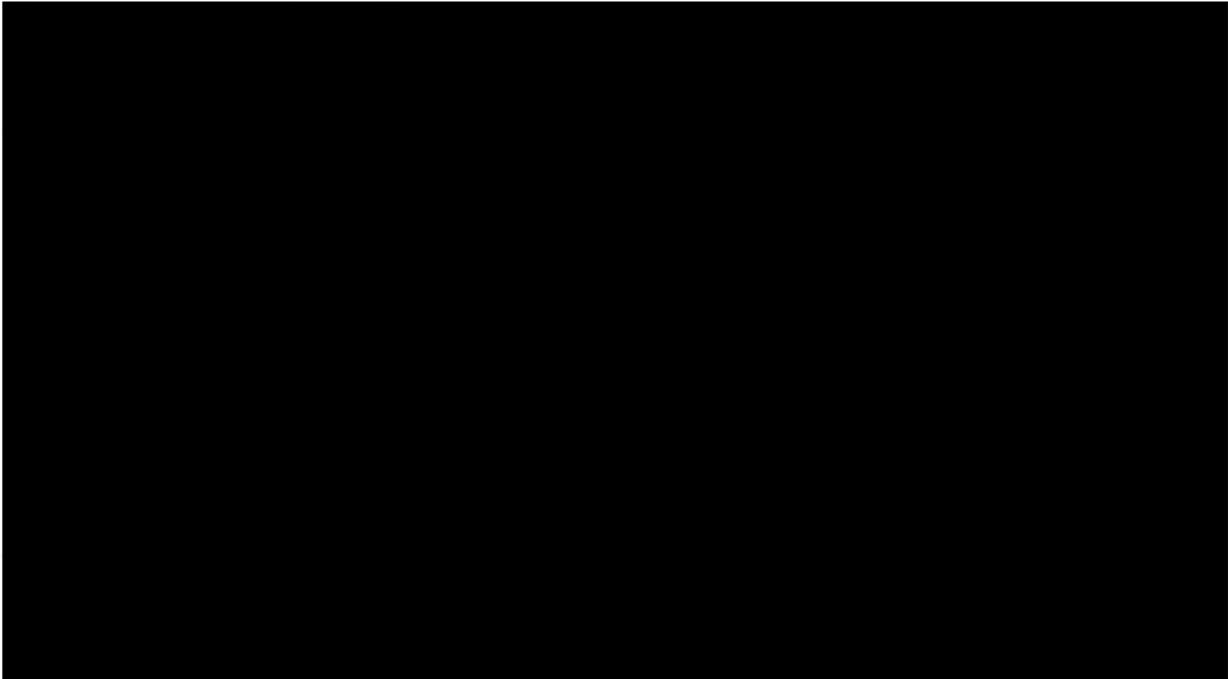
Jillian Salmon | Research & Communications Associate | NASUAD  
1201 15<sup>th</sup> Street, NW Suite 350, Washington, DC 20005  
O: 202/898-5944 | M: 518/944-7120 | [jsalmon@nasuad.org](mailto:jsalmon@nasuad.org)

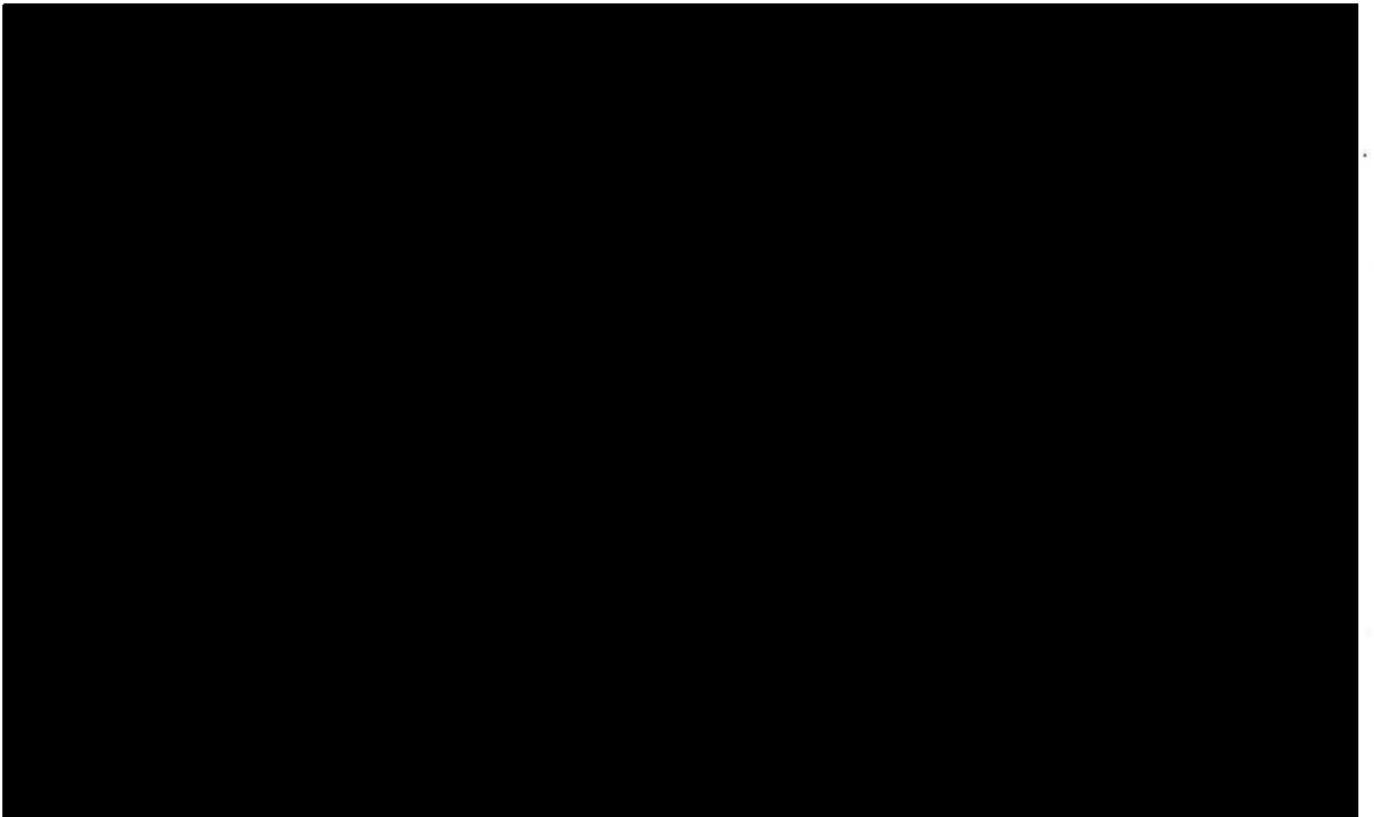
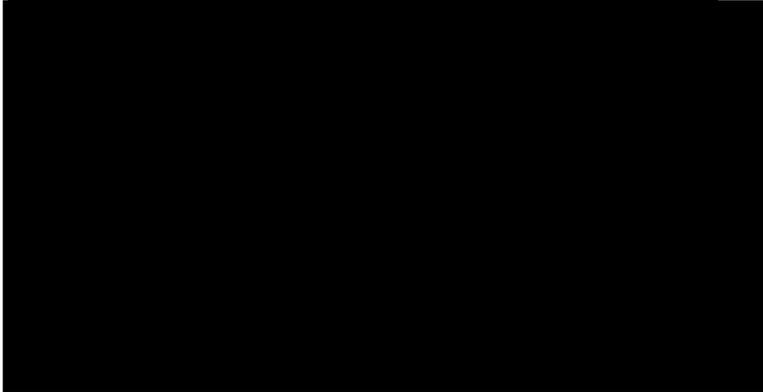
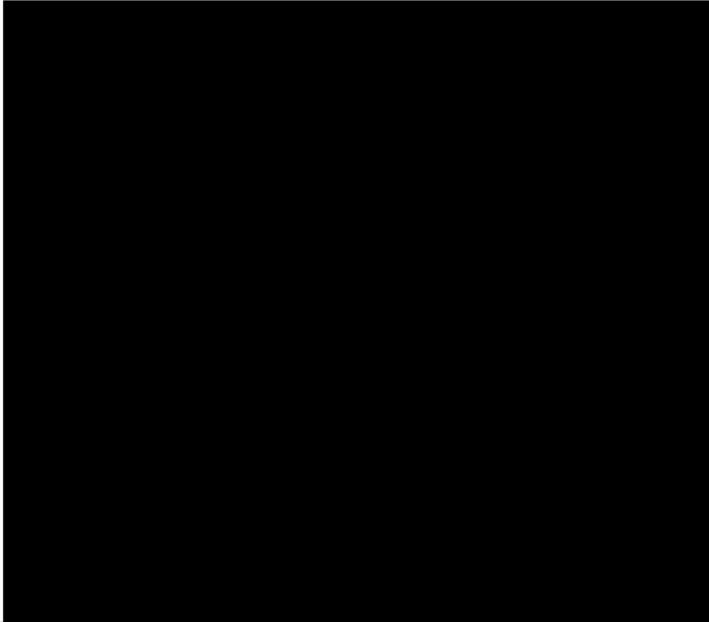
hcbs save the date banner

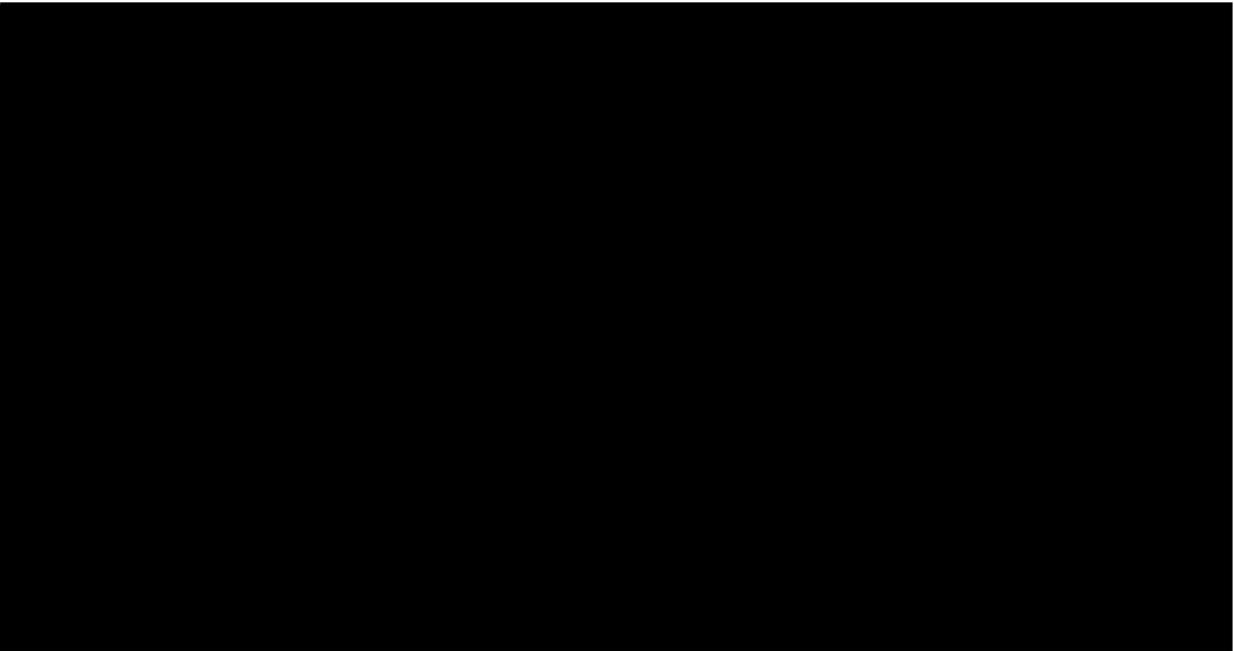


**From:** [Hill, Bard](#)  
**To:** [George, Camille](#); [Tierney-Ward, Megan](#); [McFadden, Clare](#); [Perkins, Jennifer](#)  
**Cc:** [Schurr, Stuart](#); [Leavitt, Suzanne](#)  
**Subject:** FW: NESCO Webinar Slides- comments re CFR  
**Date:** Monday, June 18, 2018 4:45:00 PM  
**Attachments:** [image001.png](#)  
[NESCSO Assessment webinar slide deck.pdf](#)

---







Cheers  
Bard

You can observe a lot by watching.  
*Lawrence Peter Berra*

**Bard Hill**

[bard.hill@vermont.gov](mailto:bard.hill@vermont.gov)  
landline 802.241.0376  
mobile 802.760.0852

---

**From:** Jillian Salmon <[JSalmon@nasuad.org](mailto:JSalmon@nasuad.org)>  
**Sent:** Monday, June 18, 2018 3:59 PM  
**Cc:** Jillian Salmon <[JSalmon@nasuad.org](mailto:JSalmon@nasuad.org)>  
**Subject:** NESCO Webinar Slides

Hello,

Thank you for registering for the NESCSO webinar on MLTSS Assessments. We have attached the slide deck from this presentation. We hope this will be a useful resource for you.

Best,

Jillian Salmon | Research & Communications Associate | NASUAD  
1201 15<sup>th</sup> Street, NW Suite 350, Washington, DC 20005  
O: 202/898-5944 | M: 518/944-7120 | [jsalmon@nasuad.org](mailto:jsalmon@nasuad.org)

hcbs save the date banner



**From:** [Hill, Bard](#)  
**To:** [Hutt, Monica](#); [George, Camille](#)  
**Subject:** FW: NESCSO LTSS Advisory Group Agenda and Materials for 11/17/17 @ 10:00-11:15  
**Date:** Monday, November 13, 2017 11:53:00 AM  
**Attachments:** [LTSS AG Agenda 11.17.17.docx](#)  
[LTSS Advisory Group Overview.docx](#)  
[NESCSO LTSS Advisory Group Members.docx](#)  
[Highlights from June LTSS Training Survey.docx](#)  
[FY17 - Draft Scope of Service-Work LTSS AG version.docx](#)  
[UNH Pre-Older Adult Population Analyses.docx](#)

---

FYI- NESCSO has created an LTSS group. Initial VT reps are Robin Chapman and me.  
Bard

---

**From:** Patricia McKnight [mailto:[patricia\\_mcknight@yahoo.com](mailto:patricia_mcknight@yahoo.com)]  
**Sent:** Monday, November 13, 2017 11:45 AM  
**To:** Martino Ann (OHHS) <[ann.martino@ohhs.ri.gov](mailto:ann.martino@ohhs.ri.gov)>; Harrigan Sarah. M (DHS) <[sarah.m.harrigan@dhs.ri.gov](mailto:sarah.m.harrigan@dhs.ri.gov)>; Samuel Senft <[samuel.senft@maine.gov](mailto:samuel.senft@maine.gov)>; Kathryn Temple <[kathryn.temple@maine.gov](mailto:kathryn.temple@maine.gov)>; Bruni Kathy A. (DSS) <[kathy.a.bruni@ct.gov](mailto:kathy.a.bruni@ct.gov)>; Dawn B. Lambert <[dawn.lambert@ct.gov](mailto:dawn.lambert@ct.gov)>; Daniel.Cohen@MassMail.State.MA.US; Christine Santaniello <[christine.santaniello@dhhs.nh.gov](mailto:christine.santaniello@dhhs.nh.gov)>; Deborah Scheetz <[deborah.scheetz@dhhs.nh.gov](mailto:deborah.scheetz@dhhs.nh.gov)>; Chapman, Robin <[Robin.Chapman@vermont.gov](mailto:Robin.Chapman@vermont.gov)>; Hill, Bard <[Bard.Hill@vermont.gov](mailto:Bard.Hill@vermont.gov)>  
**Cc:** Elena Nicolella <[elena.nicolella@umassmed.edu](mailto:elena.nicolella@umassmed.edu)>; Peggy Greenwood <[peggy.greenwood@dhhs.nh.gov](mailto:peggy.greenwood@dhhs.nh.gov)>  
**Subject:** NESCSO LTSS Advisory Group Agenda and Materials for 11/17/17 @ 10:00-11:15

Good morning,

I am attaching an agenda and materials for our upcoming NESCSO LTSS Advisory Group call scheduled for Friday, November 17th from 10:00-11:15 am. As a reminder, please use the following numbers to dial into the call: **(605) 475-5623; passcode: 156395.**

I have attached the following materials to this e-mail:

- Agenda
- Overview Document
- Member Contact Information
- Highlights of LTSS June Training Survey
- University Collaborative Proposal
- UNH Proposal

On the call, we will discuss what LTSS populations should be included in our endeavors, what types of learning activities are most helpful to your state, what topics

of learning are the highest priority for your state, and if the attached University proposals for services are of interest to you. If you are able, please review the attached materials prior to the call with these questions in mind.

The attached materials also include highlights of survey results from attendees of our June LTSS training that address some of these questions. I include them here as only a starting point for our discussion. They are not comprehensive of the topics or activities that we may choose to explore.

I look forward to speaking with you all soon. In the meantime, please let me know if you have any questions.

Patricia

**Patricia McKnight**

Consultant

New England States Consortium Systems Organization

[www.nescso.org](http://www.nescso.org)

978-621-0282

[patricia\\_mcknight@yahoo.com](mailto:patricia_mcknight@yahoo.com)

**From:** [Hill, Bard](#)  
**To:** [Tierney-Ward, Megan](#); [McFadden, Clare](#); [Marinelli, Nancy](#)  
**Subject:** FW: NESCSO LTSS Advisory Group Agenda and Materials for 11/17/17 @ 10:00-11:15  
**Date:** Monday, November 13, 2017 11:54:00 AM  
**Attachments:** [LTSS AG Agenda 11.17.17.docx](#)  
[LTSS Advisory Group Overview.docx](#)  
[NESCSO LTSS Advisory Group Members.docx](#)  
[Highlights from June LTSS Training Survey.docx](#)  
[FY17 - Draft Scope of Service-Work LTSS AG version.docx](#)  
[UNH Pre-Older Adult Population Analyses.docx](#)

---

FYI...

Bard

---

**From:** Patricia McKnight [mailto:[patricia\\_mcknight@yahoo.com](mailto:patricia_mcknight@yahoo.com)]  
**Sent:** Monday, November 13, 2017 11:45 AM  
**To:** Martino Ann (OHHS) <[ann.martino@ohhs.ri.gov](mailto:ann.martino@ohhs.ri.gov)>; Harrigan Sarah. M (DHS) <[sarah.m.harrigan@dhs.ri.gov](mailto:sarah.m.harrigan@dhs.ri.gov)>; Samuel Senft <[samuel.senft@maine.gov](mailto:samuel.senft@maine.gov)>; Kathryn Temple <[kathryn.temple@maine.gov](mailto:kathryn.temple@maine.gov)>; Bruni Kathy A. (DSS) <[kathy.a.bruni@ct.gov](mailto:kathy.a.bruni@ct.gov)>; Dawn B. Lambert <[dawn.lambert@ct.gov](mailto:dawn.lambert@ct.gov)>; Daniel.Cohen@MassMail.State.MA.US; Christine Santaniello <[christine.santaniello@dhhs.nh.gov](mailto:christine.santaniello@dhhs.nh.gov)>; Deborah Scheetz <[deborah.scheetz@dhhs.nh.gov](mailto:deborah.scheetz@dhhs.nh.gov)>; Chapman, Robin <[Robin.Chapman@vermont.gov](mailto:Robin.Chapman@vermont.gov)>; Hill, Bard <[Bard.Hill@vermont.gov](mailto:Bard.Hill@vermont.gov)>  
**Cc:** Elena Nicolella <[elena.nicolella@umassmed.edu](mailto:elena.nicolella@umassmed.edu)>; Peggy Greenwood <[peggy.greenwood@dhhs.nh.gov](mailto:peggy.greenwood@dhhs.nh.gov)>  
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[www.nescso.org](http://www.nescso.org)

978-621-0282

[patricia\\_mcknight@yahoo.com](mailto:patricia_mcknight@yahoo.com)

**From:** [Hill, Bard](#)  
**To:** [Brooks, Dale](#)  
**Subject:** FW: NESCSO LTSS Advisory Group Agenda and Materials for 11/17/17 @ 10:00-11:15  
**Date:** Monday, November 13, 2017 11:55:00 AM  
**Attachments:** [LTSS AG Agenda 11.17.17.docx](#)  
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---

Check out the last attachment...

Bard

---

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**Sent:** Monday, November 13, 2017 11:45 AM  
**To:** Martino Ann (OHHS) <[ann.martino@ohhs.ri.gov](mailto:ann.martino@ohhs.ri.gov)>; Harrigan Sarah. M (DHS) <[sarah.m.harrigan@dhs.ri.gov](mailto:sarah.m.harrigan@dhs.ri.gov)>; Samuel Senft <[samuel.senft@maine.gov](mailto:samuel.senft@maine.gov)>; Kathryn Temple <[kathryn.temple@maine.gov](mailto:kathryn.temple@maine.gov)>; Bruni Kathy A. (DSS) <[kathy.a.bruni@ct.gov](mailto:kathy.a.bruni@ct.gov)>; Dawn B. Lambert <[dawn.lambert@ct.gov](mailto:dawn.lambert@ct.gov)>; Daniel.Cohen@MassMail.State.MA.US; Christine Santaniello <[christine.santaniello@dhhs.nh.gov](mailto:christine.santaniello@dhhs.nh.gov)>; Deborah Scheetz <[deborah.scheetz@dhhs.nh.gov](mailto:deborah.scheetz@dhhs.nh.gov)>; Chapman, Robin <[Robin.Chapman@vermont.gov](mailto:Robin.Chapman@vermont.gov)>; Hill, Bard <[Bard.Hill@vermont.gov](mailto:Bard.Hill@vermont.gov)>  
**Cc:** Elena Nicolella <[elena.nicolella@umassmed.edu](mailto:elena.nicolella@umassmed.edu)>; Peggy Greenwood <[peggy.greenwood@dhhs.nh.gov](mailto:peggy.greenwood@dhhs.nh.gov)>  
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Patricia

**Patricia McKnight**

Consultant

New England States Consortium Systems Organization

[www.nescso.org](http://www.nescso.org)

978-621-0282

[patricia\\_mcknight@yahoo.com](mailto:patricia_mcknight@yahoo.com)

**From:** [Hill, Bard](#)  
**To:** [Frazer, Dylan](#)  
**Subject:** FW: NEW CMS INFORMATION!!  
**Date:** Monday, July 02, 2018 12:47:00 PM  
**Attachments:** [image001.png](#)  
[image002.jpg](#)  
[image003.png](#)  
[image004.png](#)  
[image005.png](#)

---

And me, please....

THX!

Bard

---

**From:** Tierney-Ward, Megan  
**Sent:** Monday, July 02, 2018 12:37 PM  
**To:** George, Camille <[Camille.George@vermont.gov](mailto:Camille.George@vermont.gov)>; Berliner, Ashley <[Ashley.Berliner@vermont.gov](mailto:Ashley.Berliner@vermont.gov)>; Backus, Ena <[Ena.Backus@vermont.gov](mailto:Ena.Backus@vermont.gov)>; McFadden, Clare <[Clare.McFadden@vermont.gov](mailto:Clare.McFadden@vermont.gov)>; Hill, Bard <[Bard.Hill@vermont.gov](mailto:Bard.Hill@vermont.gov)>; McMann, Angela <[Angela.McMann@vermont.gov](mailto:Angela.McMann@vermont.gov)>; Courcelle, Andre <[Andre.Courcelle@vermont.gov](mailto:Andre.Courcelle@vermont.gov)>  
**Subject:** RE: NEW CMS INFORMATION!!

Angela and Andre.

---

**From:** George, Camille  
**Sent:** Friday, June 29, 2018 10:57 AM  
**To:** Berliner, Ashley <[Ashley.Berliner@vermont.gov](mailto:Ashley.Berliner@vermont.gov)>; Backus, Ena <[Ena.Backus@vermont.gov](mailto:Ena.Backus@vermont.gov)>; Tierney-Ward, Megan <[megan.tierney-ward@vermont.gov](mailto:megan.tierney-ward@vermont.gov)>; McFadden, Clare <[Clare.McFadden@vermont.gov](mailto:Clare.McFadden@vermont.gov)>; Hill, Bard <[Bard.Hill@vermont.gov](mailto:Bard.Hill@vermont.gov)>  
**Subject:** Re: NEW CMS INFORMATION!!

Thanks! Megan and Clare, who should Dylan include?

Get [Outlook for iOS](#)

---

**From:** Berliner, Ashley <[ashley.berliner@vermont.gov](mailto:ashley.berliner@vermont.gov)>  
**Sent:** Friday, June 29, 2018 10:56 AM  
**To:** George, Camille; Backus, Ena  
**Subject:** RE: NEW CMS INFORMATION!!

Thanks for sharing. Dylan is taking the lead on the policy dive here. Ill ask him to attend as well. Perhaps Dylan can organize everyone to be in a room together? If you think that would be useful (I think it would be great for Dylan), who should I ask him to include in the invite?

---

**From:** George, Camille  
**Sent:** Friday, June 29, 2018 10:38 AM  
**To:** Berliner, Ashley <[Ashley.Berliner@vermont.gov](mailto:Ashley.Berliner@vermont.gov)>; Backus, Ena <[Ena.Backus@vermont.gov](mailto:Ena.Backus@vermont.gov)>

**Subject:** Fwd: NEW CMS INFORMATION!!

Hi Ashley and Ena -

Am passing this e-mail on as it contains information about an upcoming webinar (seems like it's Part II of a previous webinar) on conflict free case management. I am hoping that some of the DAIL staff can participate.

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---

**From:** Camille Dobson <[cdobson@nasuad.org](mailto:cdobson@nasuad.org)>

**Sent:** Thursday, June 28, 2018 11:57 AM

**To:** @NASUA

**Subject:** NEW CMS INFORMATION!!



\*\*\*All recipients are Bcc'd\*\*\*

Good Morning NASUAD Members:

We wanted to make sure you were aware of **two critical pieces of information that CMS released this morning on Medicaid.gov**.

1. An informational bulletin addressing the findings of the OIG/OCR/ACL Joint Report on state oversight of group homes that was issued in January. In the CIB, CMS urges states to review the recommendations included in the report and incorporate them into their critical incident management and quality assurance processes. We've attached both the CIB and the Joint Report for ease of reference.
2. Instructions and the necessary content that a state should include in its application for the 'good-faith' exemption for a 1-year delay in the EVV compliance deadline for personal care services that goes into effect on January 1, 2019. Only one request may be filed by a state between July 1 – November 30, 2018. We have attached the instructions here as well.

Additionally, CMS will be holding **two webinars (July 11 and July 18th)** on HCBS issues. We encourage you to register early and attend!

1. **Conflict of Interest Part II and Medicaid HCBS Case Management: July 11, 2018:  
1:30pm – 3pm EST**

The objective of this training is to build on the COI Part I training with a review of what constitutes conflict of interest (COI), including the HCBS rules regarding COI, and an overview on strategies for assessing your case management system, using data to inform stakeholders and decision-making, and tips for developing and implementing a corrective action plan (CAP). New Editions Consulting, Inc. is currently the training lead through the Home and Community Based Services Technical Assistance Contract overseen by the Division of Long Term Services & Supports (DLTSS). New Editions Consulting, Inc. will present the training and Ralph Lollar, DLTSS Division Director, and the DLTSS Team will support the training and lead the Q&A Session.

To register for the webinar, click on this

link: <https://neweditions.adobeconnect.com/ealehps71yag/event/registration.html>

**2. The Process for Final STP Approval: July 18, 2018: 2:00pm – 3:30pm EST**

The objective of this training is to clarify CMS' expectations in order to grant final approval; describe requirements for site-specific assessment, validation, outcomes and remediation strategies; discuss the process for heightened scrutiny and consider processes for monitoring and quality assurance to ensure ongoing compliance. New Editions is currently the training lead through the HCB Settings Contract overseen by the Division of Long Term Services & Supports (DLTSS). New Editions will present the training and Ralph Lollar, DLTSS Division Director, and the DLTSS Team will support the training and lead the Q&A Session.

To register for the webinar, click on this

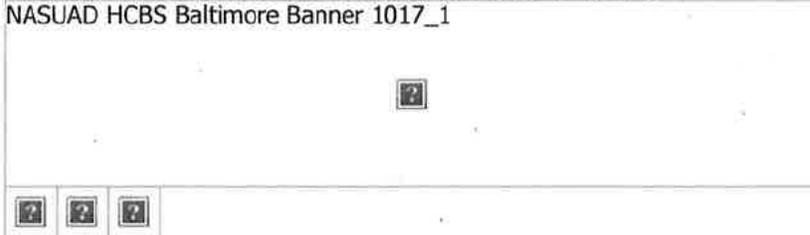
link: <https://neweditions.adobeconnect.com/eow4ijn7h97n/event/registration.html>

As always, please feel free to reach out to me or Damon if you have any questions or concerns.

Camille

---

Camille I. Dobson, MPA | Deputy Executive Director | NASUAD  
1201 15<sup>th</sup> Street, NW Suite 350, Washington, DC 20005 | [www.nasuad.org](http://www.nasuad.org)  
O: 202/499-5947 | M: 202/304-0336 | [cdobson@nasuad.org](mailto:cdobson@nasuad.org)  
NASUAD HCBS Baltimore Banner 1017\_1





**From:** [Hill, Bard](#)  
**To:** [McFadden, Clare](#); [Roth, Amy](#); [Hatcher, Donna](#); [Cooper, Alicia](#); [Berliner, Ashley](#)  
**Cc:** [George, Camille](#); [Euber, Jim](#)  
**Subject:** FW: Next draft of Mental Health Provider Manual for review (DMH payment reform)  
**Date:** Friday, June 22, 2018 10:42:00 AM  
**Attachments:** [Mental Health Provider Manual v2.1.docx](#)  
[Manual Feedback Tracker\\_052018.docx](#)  
[image001.png](#)

---

This may be of interest...

Cheers

Bard

---

**From:** Porter, Rebecca  
**Sent:** Friday, June 22, 2018 10:36 AM  
**To:** Kutt, Bekah <[Bekah.Kutt@vermont.gov](mailto:Bekah.Kutt@vermont.gov)>; Frazer, Dylan <[Dylan.Frazer@vermont.gov](mailto:Dylan.Frazer@vermont.gov)>; Perkins, Jennifer <[Jennifer.Perkins@vermont.gov](mailto:Jennifer.Perkins@vermont.gov)>; Hill, Bard <[Bard.Hill@vermont.gov](mailto:Bard.Hill@vermont.gov)>  
**Subject:** Fwd: Next draft of Mental Health Provider Manual for review

Most recent DMH payment reform manual revision work.

Reba Porter, LCMHC, LADC  
DMH Senior Auditor & Program Consultant

---

**From:** Hickman, Selina  
**Sent:** Thursday, June 21, 2018 4:25:39 PM  
**To:** AHS - DVHA PR Meeting Events; Coonradt, Amy; Corwin, Julie; Flynn, Erin; Poirier, Luann; Omland, Laurel; Bernard, Jessica; Harrigan, Emma; Thompson, Shannon; McSherry, Cara; Snyder, Bill; Lindley, Danielle; Kass, Laura; Hamilton, Mark; Curtis, Michael; [Ken@vermontcarepartners.org](mailto:Ken@vermontcarepartners.org); Hawley, Deb; Reed, Frank; DiStasio, Nicole; Porter, Rebecca; [danh@howardcenter.org](mailto:danh@howardcenter.org); [jparker@ncssinc.org](mailto:jparker@ncssinc.org); McClellan, Kim; Smith, Sandy; Burns, Dillion; Krompf, Alison; Paradiso, Anne; Cummings, Gabrielle; Robson, Dana; Jamieson, Bonnie; Bascom, June; Perkins, Jennifer; Trutor, Emily; Claessens, Bill; VanDonsel, Anne  
**Cc:** Rueschemeyer, Simone; Singer, Patricia  
**Subject:** Next draft of Mental Health Provider Manual for review

Please find, attached, the next draft of the new Mental Health Provider Manual that was reviewed on Monday, June 18<sup>th</sup>.

Also attached is an inventory of comments/issues and the current status of their resolution.

Thank you to everyone who has worked so hard to review, author and provide input! Please distribute to others that were not a part of the manual review session or on this email.

DMH is working on resolution of outstanding items and plans to release the next version of the draft manual in mid to late July.

Thanks, again.

Selina



-----Original Appointment-----

**From:** Poirier, Luann **On Behalf Of** AHS - DVHA PR Meeting Events

**Sent:** Friday, January 12, 2018 11:20 AM

**To:** AHS - DVHA PR Meeting Events; Coonradt, Amy; Corwin, Julie; Flynn, Erin; Poirier, Luann; Omland, Laurel; Bernard, Jessica; Harrigan, Emma; Thompson, Shannon; McSherry, Cara; Snyder, Bill; Lindley, Danielle; Kass, Laura; Hamilton, Mark; Curtis, Michael; Hickman, Selina; [Ken@vermontcarepartners.org](mailto:Ken@vermontcarepartners.org); Hawley, Deb; Reed, Frank; DiStasio, Nicole; Porter, Rebecca; [danh@howardcenter.org](mailto:danh@howardcenter.org); [jparker@ncssinc.org](mailto:jparker@ncssinc.org); McClellan, Kim; Smith, Sandy; Burns, Dillion; Krompf, Alison; Paradiso, Anne; Cummings, Gabrielle; Robson, Dana; Jamieson, Bonnie; Bascom, June; Perkins, Jennifer; Trutor, Emily; 'bclaessens@csac-vt.org'; VanDonsel, Anne

**Cc:** Rueschemeyer, Simone; Singer, Patricia

**Subject:** Accountability Work Group CMH Phase II

**When:** Monday, June 18, 2018 2:00 PM-3:30 PM (UTC-05:00) Eastern Time (US & Canada).

**Where:** AHS - WSOC Elm 40

→ [Join Skype Meeting](#)

Trouble Joining? [Try Skype Web App](#)

Join by phone

Toll number: +1 (802) 552-8456, access code: 43551188

Presenter: 46071

**From:** [Hill, Bard](#)  
**To:** [Smith-Dieng, Angela](#)  
**Subject:** FW: Quality Measurement in the Medicaid Innovation Accelerator Project  
**Date:** Monday, October 02, 2017 2:21:00 PM  
**Attachments:** [medicaid iap final report.pdf](#)

Hi-  
 Check out falls measure on pages 23-24...  
 Bard

**From:** Hill, Bard  
**Sent:** Monday, October 02, 2017 2:19 PM  
**To:** Carmichael, Erin <Erin.Carmichael@vermont.gov>; Skaflestad, Shawn <Shawn.Skaflestad@vermont.gov>; Harrigan, Emma <Emma.Harrigan@vermont.gov>; Mohlman, Mary Kate <MaryKate.Mohlman@vermont.gov>  
**Cc:** McFadden, Clare <Clare.McFadden@vermont.gov>; O'Neill, Chris <Chris.ONeill@vermont.gov>; Tierney-Ward, Megan <megan.tierney-ward@vermont.gov>; Courcelle, Andre <Andre.Courcelle@vermont.gov>; Gurney, Charles <Charles.Gurney@vermont.gov>  
**Subject:** NQF: Quality Measurement in the Medicaid Innovation Accelerator Project

Hi- In case you have not seen this:

“The National Quality Forum (NQF), under contract with the Centers for Medicare & Medicaid Services (CMS), convened a multistakeholder Coordinating Committee and four Technical Expert Panels to identify and recommend measures that address key quality issues in each of the Medicaid Innovation Accelerator Program’s four areas of focus. The Innovation Accelerator Program (IAP) is a collaboration between the Center for Medicaid and Children’s Health Insurance Program Services (CMCS) and the Center for Medicare and Medicaid Innovation (CMMI).<sup>6</sup>

Launched in 2014, the Innovation Accelerator Program supports states’ efforts to tie Medicaid payments to improved value with targeted technical support and tools, supporting states in their ongoing delivery system reform efforts through technical assistance across four main program areas. These include:

- Reducing substance use disorders;
- Improving care for Medicaid beneficiaries with complex care needs and high costs;
- Promoting community integration through long-term services and supports; and
- Supporting physical and mental health integration.

NQF’s measure recommendations in the four IAP program areas include:

Program Area	Measure Recommendations
Reducing Substance Use Disorders	24 measures and five measure concepts promote measurement addressing high-priority issues, including screening and brief intervention, medication-assisted treatment, and continuity of care.
Improving Care for Medicaid	18 measures and one measure concept promote

Beneficiaries with Complex Care Needs and High Costs	measurement of high-priority issues, such as care utilization, follow-up care, and medication reconciliation.
Promoting Community Integration through Long-Term Services and Supports	10 measures and four measure concepts promote measurement addressing high-priority issues, including quality of services, access to care, and medication reconciliation.
Supporting Physical and Mental Health Integration	30 measures and one measure concept promote measurement of high-priority issues, such as coordination of treatment among providers, screening for physical and mental health conditions, and care follow-up.

\*Each program area is linked to the corresponding recommended measure list.

**Cheers-  
Bard**

“Not everything that counts can be counted, and not everything that can be counted counts.”  
*Albert Einstein*

**Bard Hill**

[bard.hill@vermont.gov](mailto:bard.hill@vermont.gov)  
landline 802.241.0376  
mobile 802.760.0852

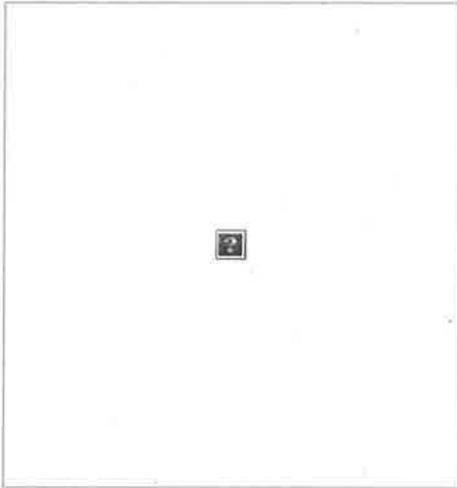
**From:** [Hill, Bard](#)  
**To:** [Brooks, Dale](#)  
**Subject:** FW: Quality Measurement in the Medicaid Innovation Accelerator Project  
**Date:** Monday, October 02, 2017 2:22:00 PM  
**Attachments:** [medicaid\\_iap\\_final\\_report.pdf](#)  
[image001.png](#)

---

Hi-

Do you think that you can produce this?

B



---

**From:** Hill, Bard  
**Sent:** Monday, October 02, 2017 2:19 PM  
**To:** Carmichael, Erin <Erin.Carmichael@vermont.gov>; Skaflestad, Shawn <Shawn.Skaflestad@vermont.gov>; Harrigan, Emma <Emma.Harrigan@vermont.gov>; Mohlman, Mary Kate <MaryKate.Mohlman@vermont.gov>  
**Cc:** McFadden, Clare <Clare.McFadden@vermont.gov>; O'Neill, Chris <Chris.ONeill@vermont.gov>; Tierney-Ward, Megan <megan.tierney-ward@vermont.gov>; Courcelle, Andre <Andre.Courcelle@vermont.gov>; Gurney, Charles <Charles.Gurney@vermont.gov>  
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Program Area	Measure Recommendations
Reducing Substance Use Disorders	24 measures and five measure concepts promote measurement addressing high-priority issues, including screening and brief intervention, medication- assisted treatment, and continuity of care.
Improving Care for Medicaid Beneficiaries with Complex Care Needs and High Costs	18 measures and one measure concept promote measurement of high-priority issues, such as care utilization, follow-up care, and medication reconciliation.
Promoting Community Integration through Long-Term Services and Supports	10 measures and four measure concepts promote measurement addressing high-priority issues, including quality of services, access to care, and medication reconciliation.
Supporting Physical and Mental Health Integration	30 measures and one measure concept promote measurement of high- priority issues, such as coordination of treatment among providers, screening for physical and mental health conditions, and care follow-up.

\*Each program area is linked to the corresponding recommended measure list.

Cheers-

Bard

"Not everything that counts can be counted, and not everything that can be counted counts."

*Albert Einstein*

**Bard Hill**

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**From:** [Hill, Bard](#)  
**To:** "[dterzaghi@nasuad.org](mailto:dterzaghi@nasuad.org)"  
**Subject:** FW: State EVV Discussion Group - Request for Participation  
**Date:** Tuesday, May 22, 2018 1:11:00 PM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.jpg](#)  
[image005.png](#)  
[State Q&A With CMS.docx](#)

---

Hi-  
We're interested here in Vermont...  
Thanks!  
Bard

The emphasis should be on why we do a job.  
W. Edwards Deming

### **Bard Hill**

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Policy, Planning and Analysis Unit  
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---

**From:** Damon Terzaghi <[dterzaghi@nasuad.org](mailto:dterzaghi@nasuad.org)>  
**Sent:** Tuesday, May 22, 2018 11:42 AM  
**To:** @NASUA <[nasua@nasuad.org](mailto:nasua@nasuad.org)>  
**Subject:** State EVV Discussion Group - Request for Participation



\*\*\*All recipients are Bcc'd\*\*\*

Good Morning NASUAD Members:

As you know, NASUAD has been engaged in a number of activities related to Electronic Visit Verification and the upcoming January 1<sup>st</sup> deadline for compliance with the 21<sup>st</sup> Century CURES Act requirements. As a reminder, we've [published a report](#) on EVV, the CURES Act, and implementation considerations for states; sent a letter to CMS [outlining concerns with the implementation process](#); and collected Q&A answers from CMS to various state agencies to improve transparency and timeliness of information (see attached).

As we work towards the January deadline for EVV implementation, several of our members have indicated interest in putting together a working group for cross-state sharing of information, discussing key policy and design considerations, and thinking through technical/IT-related concerns. NASUAD will help facilitate this workgroup, and we hope to have our first meeting in June. Please write back to me if you have any interest in participating in this group. Also feel free to share with other state employees involved in EVV implementation who may want to participate.

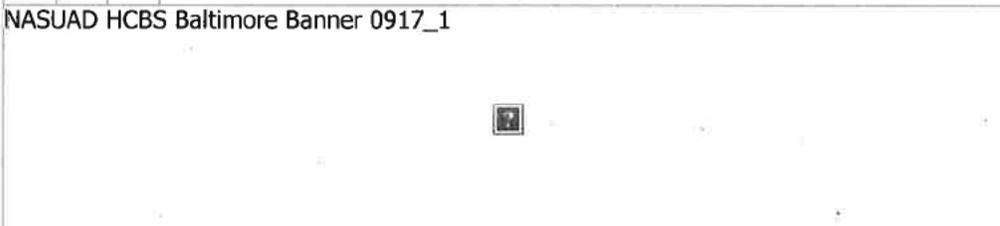
Additionally, please continue to send updates to any question and answer exchanges you have with CMS so that we can keep the attached document updated.

Thanks so much!  
Damon

Damon Terzaghi | Senior Director | NASUAD  
1201 15<sup>th</sup> Street, NW Suite 350, Washington, DC 20005 | [www.nasuad.org](http://www.nasuad.org)  
O: 202/898-2584 | M: 202/674-8582 | [dterzaghi@nasuad.org](mailto:dterzaghi@nasuad.org)



NASUAD HCBS Baltimore Banner 0917\_1



**From:** [Hill, Bard](#)  
**To:** [McFadden, Clare](#); [Tierney-Ward, Megan](#); [Hutt, Monica](#); [George, Camille](#)  
**Subject:** FW: Strengthening Medicaid Long-Term Services and Supports in an Evolving Policy Environment: A Toolkit for States  
**Date:** Thursday, December 07, 2017 1:29:00 PM  
**Attachments:** [~WRD110.jpg](#)  
[Strengthening-LTSS-Toolkit\\_120717.pdf](#)  
[image001.jpg](#)  
[image002.jpg](#)  
[image003.jpg](#)

Passing this on...Vermont is mentioned. LTSS is broadly defined, including DDS and managed care for DDS.

## EXECUTIVE SUMMARY

Long-term services and supports (LTSS) enable more than 12 million people, including older adults and adults and children with intellectual and developmental disabilities (I/DD), physical disabilities, and mental health conditions, among other conditions, to meet their personal care needs and live with dignity and independence in a variety of community and institutional settings. With LTSS expenditures of more than \$140 billion annually, Medicaid is the single leading payer of these critical services. The aging population's projected growth—18 percent by 2020 and doubling by 2060—will only increase demand for LTSS and in turn, put more pressure on Medicaid at both the federal and state levels. As a result of these demographic and fiscal challenges that make the status quo untenable, as well as federal policy and funding priorities, states are seeking to reform their Medicaid LTSS systems to both improve the quality of care for beneficiaries and contain program costs. There is no one way to implement LTSS, and the Medicaid program offers multiple approaches for designing person-centered services and opportunities for states to shape their strategies to address local needs and state-specific constraints. For states at an earlier stage of reform, the LTSS reform strategies adopted by state innovators offer important lessons. This toolkit highlights several strategies that states are using to deliver high-quality and high-value LTSS in two key areas: (1) rebalancing LTSS to increase the proportion of LTSS provided in community-based settings and (2) integrating LTSS with physical and behavioral health services through managed care. The toolkit is intended to assist states in identifying concrete policy and programmatic strategies, operational steps, and available federal and state authorities in these LTSS reform areas, as well as the reasons why states have utilized different strategies and the challenges they have faced in designing and implementing these reforms. For each strategy identified within the rebalancing and integration sections, we provide: the impetus, a description, potential implementation mechanisms, results to date, and key lessons. We also offer case studies to illustrate how states have implemented each strategy. The

strategies can be mixed and matched, sequenced in different ways, and modified to accommodate state preferences. Reforming LTSS is a journey, with tangible and meaningful gains achieved along the way.

## Rebalancing LTSS

Since the beginning of the Medicaid program, states were required to guarantee nursing facility services to eligible individuals, but most home- and community-based services (HCBS) (e.g., case management and personal care services) were optional and, for many years, the federal authorities and level of federal funding for HCBS were limited. Though HCBS continues to be optional, changes in federal laws and state-initiated actions—driven by individual and family preferences, state interest, legal obligations and the relative cost-effectiveness of providing care in the community—have led to a dramatic increase in the proportion of LTSS provided in community-based settings. Today, 55 percent of Medicaid LTSS spending supports HCBS compared to just 18 percent in 1995. And yet, these proportions vary significantly across states, as well as across populations who use LTSS. The toolkit highlights the following three strategies that states have relied on to increase the proportion of LTSS spending for services provided in community settings and illustrative case studies for each strategy, as well as an overarching case study on Maryland’s rebalancing efforts (see Section II):

**Strategy 1: Develop LTSS System Infrastructure to Promote Greater Access to HCBS**, which focuses on ways states are enhancing their LTSS system infrastructure, access points and direct care workforce, as well as supporting informal caregivers. Case studies include:

- **Massachusetts’** creation of a one-stop information and referral network and expansion of HCBS access;
- **California’s** implementation of paid family leave to support family LTSS caregivers;
- **New York’s** development of a uniform assessment system to standardize HCBS needs assessments;
- **New York’s** use of 1115 waiver funds to recruit, and retain its long-term care direct care workers;
- **New Jersey’s** nurse delegation pilot to increase access to HCBS; and
- **Tennessee’s** LTSS workforce strategy.

**Strategy 2: Invest in Programs and Services that Help Nursing Facility Residents Return to and Remain in**

**Their Communities**, which focuses on investments in transition services and tenancy-sustaining services and, in particular, affordable housing options. Case studies include:

- **New York’s** 1915(c) waiver to divert and transition Medicaid enrollees from nursing facilities;
- **Texas’** *Money Follows the Person* behavioral health pilot to enhance benefits for people with serious mental illness to support their community transitions;
- **Arizona** and **Texas’** decisions to leverage federal and state funding and private sector development to provide housing

supports to individuals with disabilities exiting institutions; and

- **Tennessee's** transition of individuals from nursing facilities to the community.

**Strategy 3: Expand Access to HCBS for “Pre-Medicaid” Individuals to Prevent or Delay Nursing Facility Use,**

which focuses on expanding access to a limited set of HCBS for people who would not otherwise qualify for Medicaid to slow their likely future need for more expensive Medicaid LTSS, including institutional services. Case studies include:

- **Washington's** use of an 1115 waiver to expand access to services for individuals at-risk of needing LTSS; and
- **Vermont's** use of an 1115 waiver to expand HCBS to people at-risk of needing intensive LTSS.

**Integrating LTSS through Managed Care**

While the majority of Medicaid beneficiaries nationwide are now enrolled in managed care, the same does not hold true for Medicaid beneficiaries who use LTSS, including those eligible for both Medicare and Medicaid (“dually eligible beneficiaries”) and those with intellectual and developmental disabilities (I/DD). Instead, many states have kept LTSS beneficiaries in fee-for service arrangements, in part based on beneficiary and family concerns about ensuring continued access to critical non-medical services and supports, and health plans’ limited experience with LTSS generally and HCBS in particular. More recently, though, the potential benefits of managed care—namely reducing care fragmentation, delivering person-centered and community based care, improving health outcomes, and reducing overall program costs—have been recognized and increasingly, states have added LTSS to their managed care delivery strategies. These efforts—often undertaken cautiously to address beneficiary and other stakeholder concerns—offer best practices and lessons learned about program design and implementation, stakeholder engagement, internal capacity, and program evaluation. The toolkit highlights the following three strategies in this area, as well as illustrative case studies, for integrating LTSS with physical and behavioral health services (see Section III):

**Strategy 1: Integrate Medicare-Medicaid Benefits for Dually Eligible Beneficiaries,** which focuses on aligning

Medicare and Medicaid financing and care delivery. Case studies include:

- **Arizona** and **New Jersey's** paths toward alignment; and
- Aligning administrative processes for **Minnesota's** Senior Health Options (MSHO) program beneficiaries.

**Strategy 2: Integrate Comprehensive Care for Medicaid-Only Beneficiaries under Capitated**

**Managed Care,**

which focuses on providing a comprehensive benefit package, including physical and behavioral health services and LTSS under

a single capitated rate and coordinated delivery system. The case study highlights:

- **Virginia's** Commonwealth Coordinated Care Plus program that integrates all LTSS, medical, and behavioral health services under one program for Medicaid-only beneficiaries.

**Strategy 3: Enroll Individuals with I/DD in Managed Care**, which focuses on the different ways states are approaching

the transition of individuals with I/DD to managed care. The case study highlights:

- **New York's** 1115 waiver that creates care coordination organizations to integrate primary care, behavioral health, and social support services with LTSS for the I/DD population.

Cheers-  
Bard

"If we wait for the moment when everything, absolutely everything is ready, we shall never begin."  
*Ivan Turgenev*

**Bard Hill**

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landline 802.241.0376  
mobile 802.760.0852

---

**From:** Center for Health Care Strategies [mailto:mail@chcs.org]

**Sent:** Thursday, December 07, 2017 1:19 PM

**To:** Hill, Bard <Bard.Hill@vermont.gov>

**Subject:** Strengthening Medicaid Long-Term Services and Supports in an Evolving Policy Environment: A Toolkit for States

You are receiving this email because you have expressed an interest in [CHCS.org](http://CHCS.org).  
[View this email in your browser.](#)

December 7, 2017

**Strengthening Medicaid Long-Term Services**

## **and Supports in an Evolving Policy Environment: A Toolkit for States**

Long-term services and supports (LTSS) enable more than 12 million Americans to meet their personal care needs and live with dignity and independence in a variety of community and institutional settings. With Medicaid LTSS expenditures of more than \$140 billion annually and the aging population projected to grow 18 percent by 2020, the increasing demand for LTSS is putting more pressure on Medicaid at both the federal and state levels. As a result of these challenges, states are seeking to reform their Medicaid LTSS systems to both improve care quality and contain program costs.

A new toolkit, developed by CHCS and Manatt Health with support from The SCAN Foundation and the Milbank Memorial Fund, provides a targeted menu of LTSS reform strategies adopted by state innovators that may be replicated by other states. It identifies concrete policy strategies, operational steps, and federal and state authorities that states have used to advance their LTSS reforms. It also highlights opportunities and challenges that states faced in designing and implementing reforms.

Other stakeholders, such as federal and state legislators, health plans, and providers, may find the toolkit helpful to identify opportunities for collaboration with state Medicaid agencies on future LTSS reform efforts.

**VIEW THE TOOLKIT »**

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### **About Center for Health Care Strategies**

The Center for Health Care Strategies (CHCS) is a nonprofit policy center dedicated to advancing innovations in health care delivery for low-income Americans. CHCS works with state and federal agencies, health plans, providers, and consumer groups to design programs that better serve high-need and high-cost populations.

**Mailing Address:** Center for Health Care Strategies, Inc.  
200 American Metro Blvd., Ste. 119, Hamilton, NJ 08619

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|

**From:** [Skaflestad, Shawn](#)  
**To:** [Harrigan, Emma](#); [Reed, Frank](#); [Tierney-Ward, Megan](#); [Courcelle, Andre](#); [McFadden, Clare](#); [Omland, Laurel](#); [Clark, Bill](#); [O'Neill, Chris](#); [Robson, Dana](#); [Singer, Patricia](#)  
**Subject:** FW: Vermont Statewide Transition Plan - CMS feedback for final approval  
**Date:** Tuesday, April 10, 2018 4:44:10 PM  
**Attachments:** [image001.gif](#)  
[Proposed VT HCBS Milestone Template April 10, 2018.pdf](#)

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Hi Everyone – just wanted to let you know that I submitted the attached HCBS Milestone Template to CMS today (see below). I will be sure to share any feedback with you. Best,

*Shawn*

---

**From:** Skaflestad, Shawn  
**Sent:** Tuesday, April 10, 2018 3:27 PM  
**To:** 'Richardson, Ondrea D. (CMS/CMCS)' <ondrea.richardson@cms.hhs.gov>  
**Cc:** Mohlman, Mary Kate <MaryKate.Mohlman@vermont.gov>; 'MacKenzie, Michele (CMS/CMCS)' <Michele.MacKenzie@cms.hhs.gov>; 'Lowe, Serena (ACL)' <Serena.Lowe@acl.hhs.gov>; 'Francis, Crystal (CMS/CMCHO)' <Crystal.Francis@cms.hhs.gov>; 'Inuss@neweditions.net' <Inuss@neweditions.net>; 'Beasley, Michelle (CMS/CMCHO)' <Michelle.Beasley@cms.hhs.gov>; 'Hill, Amanda C. (CMS/CMCS)' <Amanda.Hill@cms.hhs.gov>; 'cdiehl@neweditions.net' <cdiehl@neweditions.net>; Berliner, Ashley <Ashley.Berliner@vermont.gov>  
**Subject:** RE: Vermont Statewide Transition Plan - CMS feedback for final approval

Hi Ondrea,

I recently met with our HCBS Implementation team to review the feedback provided below. The group does not have any questions or concerns re: the contents of the email currently. I will be sure to reach out to you if any questions or concerns should arise in the future. Attached is Vermont's updated milestone template. The chart reflects milestones and anticipated dates for completing the following HCBS implementation activities: site-specific settings assessments, validation activities, heightened scrutiny, ongoing monitoring of compliance, remediation planning/implementation, communications with beneficiaries, and relocation.

Please note that after modifying the STP to address the feedback below, Vermont plans to post its updated STP for public comment [here](#) prior to resubmitting for consideration of final approval. Anticipated STP resubmission date is **January 17, 2019**. Please be sure to let me know if you would like to discuss any of the items contained in the attached template.

Regards,

*Shawn*

Shawn E. Skaflestad, Ph.D.  
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Cell Phone: (802) 585-4410  
Fax: 802-241-0450

**Find out how Vermonters are doing with the [AHS Results Scorecard](#).**

(Access through Internet Explorer 10, Firefox, or Google Chrome).

---

**From:** Skaflestad, Shawn

**Sent:** Wednesday, March 07, 2018 12:51 PM

**To:** 'Richardson, Ondrea D. (CMS/CMCS)' <[ondrea.richardson@cms.hhs.gov](mailto:ondrea.richardson@cms.hhs.gov)>

**Cc:** Mohlman, Mary Kate <[MaryKate.Mohlman@vermont.gov](mailto:MaryKate.Mohlman@vermont.gov)>; MacKenzie, Michele (CMS/CMCS) <[Michele.MacKenzie@cms.hhs.gov](mailto:Michele.MacKenzie@cms.hhs.gov)>; Lowe, Serena (ACL) <[Serena.Lowe@acl.hhs.gov](mailto:Serena.Lowe@acl.hhs.gov)>; Francis, Crystal (CMS/CMCHO) <[Crystal.Francis@cms.hhs.gov](mailto:Crystal.Francis@cms.hhs.gov)>; [lnuss@neweditions.net](mailto:lnuss@neweditions.net); Beasley, Michelle (CMS/CMCHO) <[Michelle.Beasley@cms.hhs.gov](mailto:Michelle.Beasley@cms.hhs.gov)>; Hill, Amanda C. (CMS/CMCS) <[Amanda.Hill@cms.hhs.gov](mailto:Amanda.Hill@cms.hhs.gov)>; [cdiehl@neweditions.net](mailto:cdiehl@neweditions.net); Berliner, Ashley <[Ashley.Berliner@vermont.gov](mailto:Ashley.Berliner@vermont.gov)>

**Subject:** RE: Vermont Statewide Transition Plan - CMS feedback for final approval

Ondrea,

I will share this email with the members of Vermont's HCBS Implementation Team and be sure to get back in touch to discuss any questions or concerns we might have re: its contents. I look forward to working with you to obtain final approval of Vermont's STP.

Best,

Shawn

Shawn E. Skaflestad, Ph.D.  
Quality Improvement Manager  
Agency of Human Services  
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Waterbury, VT 05671-1000  
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Fax: 802-241-0450

**Find out how Vermonters are doing with the [AHS Results Scorecard](#).**

(Access through Internet Explorer 10, Firefox, or Google Chrome).

---

**From:** Richardson, Ondrea D. (CMS/CMCS) <[ondrea.richardson@cms.hhs.gov](mailto:ondrea.richardson@cms.hhs.gov)>

**Sent:** Thursday, March 01, 2018 12:04 PM

**To:** Skaflestad, Shawn <[Shawn.Skaflestad@vermont.gov](mailto:Shawn.Skaflestad@vermont.gov)>

**Cc:** Mohlman, Mary Kate <MaryKate.Mohlman@vermont.gov>; Hickman, Selina <Selina.Hickman@vermont.gov>; MacKenzie, Michele (CMS/CMCS) <Michele.MacKenzie@cms.hhs.gov>; Lowe, Serena (ACL) <Serena.Lowe@acl.hhs.gov>; Francis, Crystal (CMS/CMCHO) <Crystal.Francis@cms.hhs.gov>; Inuss@neweditions.net; Beasley, Michelle (CMS/CMCHO) <Michelle.Beasley@cms.hhs.gov>; Hill, Amanda C. (CMS/CMCS) <Amanda.Hill@cms.hhs.gov>; cdiehl@neweditions.net; Richardson, Ondrea D. (CMS/CMCS) <ondrea.richardson@cms.hhs.gov>

**Subject:** Vermont Statewide Transition Plan - CMS feedback for final approval

Hi Shawn,

I would like to take this opportunity to introduce myself and to inform you that I will be working with you on the STP moving forward.

As a follow up to your initial approval, please see below additional CMS feedback to assist the state with final approval of the STP. Please let us know when you are available to discuss any questions or concerns you might have. Also please share this email with any other members of your team who may need it.

***[PLEASE NOTE: It is anticipated that the state will need to go out for public comment once these changes are made and prior to resubmitting to CMS for consideration of final approval. The state is requested to provide a timeline and anticipated date for resubmission as soon as possible.]***

**Date of STP Submission:** 11/30/2017

#### **Person-Centered Planning**

CMS requests the state clarify in the CQS that Person-Centered Planning criteria do not have a phase-in allowance; these criteria were effective March 17, 2014.

#### **Site-Specific Settings Assessment Process**

- The STP is silent regarding the number of settings to be assessed for each service population group with the exception of Developmental Disability Services. Please provide the total number of settings subject to the HCBS Settings Rule by specialized service population group.
- ***Group Non-residential Settings: As a reminder, any setting in which individuals are clustered or grouped together for the purposes of receiving HCBS must be assessed and validated by the state for compliance with the rule. This includes all group residential and non-residential settings (including but not limited to prevocational services, group supported employment and group day habilitation activities). The state may presume that any setting where individualized services are being provided in typical community settings comport with the rule.*** The STP indicates that except for limited instances found in the DDS service system, the state does not support disability specific or segregated day treatment centers or programs. ***Please confirm that the STP accurately includes all group residential and non-residential settings in its assessment and validation activities.***
- ***Provider Self-Assessment Surveys:*** The state has developed electronic surveys and provided links to the survey tools. The STP does not provide information regarding the state's strategy to ensure each setting has completed a self-assessment. The STP states "To increase the response rate, a process will be created to follow-up with providers failing to meet requested response timeframes. Based on the results of the survey, an authorized

representative of each provider will attest in writing whether they believe that their organization's rules and policies are either fully compliant with the new rules or that remediation is necessary (p.13)."

- Please confirm in the STP that providers completed a distinct self-assessment for each individual setting providing Medicaid-funded HCBS.
- Please confirm the self-assessment process evaluates the experience of individual's receiving HCBS in each setting.
- **Individual, Private Homes:** The state may make the presumption that privately-owned or rented homes and apartments of people living with family members, friends, or roommates meet the HCBS settings criteria if they are integrated in typical community neighborhoods where people who do not receive HCBS also reside. A state will generally not be required to verify this presumption. However, the state must outline what it will do to monitor compliance of this category of settings with the regulatory criteria over time. Note, settings where the beneficiary lives in a private residence owned by an unrelated caregiver (who is paid for providing HCBS services to the individual) are considered provider-owned or controlled settings and should be evaluated as such.

#### **Validation of HCBS Settings**

States are responsible for assuring that all HCBS settings comply with the settings criteria. States may use a combination of various strategies to assure that each setting is properly validated (including but not limited to state onsite visits; data collection on beneficiary experiences and consumer feedback; leveraging of existing case management, licensing & certification, and quality management review processes; partnerships with other federally-funded state entities, including but not limited to Developmental Disability and aging networks; and state review of data from operational entities, such as managed care organizations (MCOs) or regional boards/entities, provider policies, consumer surveys, and feedback from external stakeholders), so long as compliance with each individual setting is validated by at least one methodology beyond the provider self-assessment.

The STP indicates the state will develop a plan to validate the results of the provider-specific self-assessment during Phase 2 due 12/31/16. "At this time, the state plans to validate the results using a mixed-methods approach – using consumer survey as well as data from related oversight and monitoring activities that use a variety of desk and onsite review methodologies and tools (p. 12)."

- Please include additional details in the STP about the state's plan to validate the provider self-assessments, and how the state will assure that each setting providing Medicaid-funded HCBS will be assessed and validated, using at least one independent validation strategy.
- Please provide information in the STP about the state's plan for site visits, including the number of settings to receive site visits and when and how they will occur.

**Reporting of Setting Validation Results:** Once the state's validation activities have been completed, please provide an updated chart of the number of sites falling into categories of compliance (fully compliant with the settings criteria, could come into full compliance with modifications, cannot comply with the federal settings criteria, or are presumptively institutional in nature).

#### **Remediation Strategies**

- **Site-Specific Remediation:** The STP indicates that "Providers that indicate that remediation is necessary will be required to submit a Corrective Action Plan to the State within 30 days of submission of the provider self-assessment. The State will work with providers, through a corrective action process, to improve the quality of care and the setting characteristics to

align with State and federal HCBS standards (p. 13).” Please provide the following additional information:

- Describe the process that the state will take to assure that any discrepancies between the consumer responses and/or other validation strategy and provider self-assessments are addressed.
- Describe in more detail what state strategies will be employed to support site-specific remediation.
- Describe the process the state will employ to track progress with site-specific corrective action plans to ensure HCBS settings will achieve compliance by the March 2022 deadline.

***Communication with and Support to Beneficiaries when a Provider will not be Compliant***

Please provide a detailed strategy for assisting participants receiving services from providers not willing or able to come into compliance by the end of the transition period. CMS asks that Vermont include the following details of this process in the state’s next installation of its STP:

- Please include a timeline and a description of the processes for assuring that beneficiaries, through the person-centered planning process, will be given the opportunity, the information and the supports necessary to make an informed choice among options for continued service provision, including in an alternate setting that aligns, or will align by the end of the transition period, with the regulation. CMS requests that this description and timeline specifically explain how the state intends to assure beneficiaries that they will be provided sufficient communication and support including options among compliant settings, and assurance that there will be no disruption of services during the transition period.
- Please provide an estimate of the number of individuals who may need assistance in this regard.

***Non-Disability Specific Settings:*** Please provide clarity on the manner in which the state will ensure that beneficiaries have access to services in non-disability specific settings among their service options for both residential and non-residential services. The STP should also indicate the steps the state is taking to build capacity among providers to increase access to non-disability specific setting options across home and community-based services.

**Ongoing Monitoring of Settings**

The STP indicates “The state will monitor progress on Corrective Action Plans and will also begin routine monitoring of compliance with the requirements of the new rules during the Transition period for providers for whom no Corrective Action Plan is in effect. *Monitoring of compliance with the HCBS Final Rule will occur long after the March 17, 2019, federal implementation date. On an ongoing basis, the state will ensure effective monitoring of provider settings to support continued compliance with all applicable HCB settings requirements. The Vermont Managed Care Entity (MCE) will have primary operational responsibility for monitoring, with oversight from AHS and an External Quality Review Organization. MCE staff will monitor member experience and compliance with HCB settings requirements by modifying its current monitoring/oversight tools to include the new HCBS requirements.* If the MCE identifies a compliance issue during a review, the provider will be notified of the issue and remediation measures will be taken, including but not limited to the development of a CAP, to address the issue. The provider will submit periodic updates to the MCE on the status of implementation. AHS and an External Quality Review Organization will be responsible for overseeing the MCE and will ensure that they adhere to all applicable CMS guidance (page 15). “

- Please add information on the estimated timeframes for implementing each element of the

oversight and monitoring plan.

### **Heightened Scrutiny**

As a reminder, the state must clearly lay out its process for identifying settings that are presumed to have the qualities of an institution. These are settings for which the state must submit information for the heightened scrutiny process if the state determines, through its assessments, that these settings do have qualities that are home and community-based in nature and do not have the qualities of an institution. If the state determines it will not submit information, the institutional presumption will stand and the state must describe the process for determining next steps for the individuals involved. Please only submit those settings under heightened scrutiny that the state believes will overcome any institutional characteristics and can comply with the federal settings criteria. There are state examples of heightened scrutiny processes available upon request, as well as several tools and sub-regulatory guidance on this topic available online at <http://www.medicaid.gov/HCBS>.

- Please include further details about the criteria or deciding factors that will be used consistently across reviewers to make a final determination regarding whether or not to move a setting forward to CMS for heightened scrutiny review.

### **Milestones**

A milestone template has been completed by CMS with timelines identified in the STP and has been sent to the state for review. CMS requests that the state review the information in the template and send the updated document to CMS. The chart should reflect anticipated milestones for completing systemic remediation, settings assessment and remediation, heightened scrutiny, communications with beneficiaries and ongoing monitoring of compliance.

*Ondrea D. Richardson*

Health Insurance Specialist | Centers for Medicare & Medicaid Services | Center for Medicaid & CHIP Services | Disabled and Elderly Health Programs Group | Division of Long Term Services and Supports  
7500 Security Boulevard | Baltimore, MD 21244-1850 | PHONE: 410-786-4606 | ✉: [Ondrea.Richardson@cms.hhs.gov](mailto:Ondrea.Richardson@cms.hhs.gov)





**From:** Skaflestad, Shawn  
**To:** Tierney-Ward, Megan; Courcelle, Andre; Gerstenberger, Roy; Harrigan, Emma; Reed, Frank; Omland, Laurel; Clark, Bill  
**Subject:** FW: VT Milestone Template  
**Date:** Tuesday, April 18, 2017 11:21:56 AM  
**Attachments:** [VT Milestone Template.docx](#)  
[ATT00001.htm](#)

---

Hi All – please see the attached draft HCBS implementation milestone template put together by CMS. I am going to look for some time for us to get together and discuss – but in the meantime please feel free to forward any comments, concerns, and/or questions.

Thank you,

*Shawn*

---

**From:** Hickman, Selina  
**Sent:** Tuesday, April 18, 2017 8:26 AM  
**To:** Skaflestad, Shawn  
**Subject:** Fwd: VT Milestone Template

Sent from my iPhone

Begin forwarded message:

**From:** "MacKenzie, Michele (CMS/CMCS)" <[Michele.Mackenzie@cms.hhs.gov](mailto:Michele.Mackenzie@cms.hhs.gov)>  
**Date:** April 18, 2017 at 7:54:02 AM EDT  
**To:** "Hickman, Selina" <[Selina.Hickman@vermont.gov](mailto:Selina.Hickman@vermont.gov)>  
**Cc:** "Crystal, Frances C. (CMS/CMCS)" <[Frances.Crystal@cms.hhs.gov](mailto:Frances.Crystal@cms.hhs.gov)>, "Loehr, Jessica S. (CMS/CMCS)" <[Jessica.Loehr@cms.hhs.gov](mailto:Jessica.Loehr@cms.hhs.gov)>, "Susan Cahn ([cahn-susan@norc.org](mailto:cahn-susan@norc.org))" <[cahn-susan@norc.org](mailto:cahn-susan@norc.org)>  
**Subject:** VT Milestone Template

Good morning, Selina;

Attached please find the milestone template that was completed with milestones gleaned from your STP. Please review and revise as appropriate and return to me. We will then have the milestones uploaded into the Liberty system. The SOTA call that will be scheduled in May will provide instruction regarding how to edit and track milestones in the Liberty system. In the meantime, please feel free to contact me if you have any questions. You can also access the State User Guide on the Liberty system for assistance.

Thank you,

Michele

Michele MacKenzie

Division of Long Term Services and Supports  
Disabled and Elderly Health Programs Group

Center for Medicaid and CHIP Services

Centers for Medicare & Medicaid Services

[michele.mackenzie@cms.hhs.gov](mailto:michele.mackenzie@cms.hhs.gov)

(p) 410.786.5929

**From:** [Hill, Bard](#)  
**To:** [Riley-Hayes, Laurie J.](#)  
**Subject:** Fwd: April 5 AHS/One Care meeting: LTSS?  
**Date:** Wednesday, April 04, 2018 12:55:35 PM  
**Attachments:** [APM language re ltss and dail.march 2018.docx](#)  
[DAIL LTSS HCBS Overview.march 2018.pptx](#)

---

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**From:** Hill, Bard <[bard.hill@vermont.gov](mailto:bard.hill@vermont.gov)>  
**Sent:** Wednesday, April 4, 2018 10:50 AM  
**Subject:** April 5 AHS/One Care meeting: LTSS?  
**To:** Loner, Victoria E. <[victoria.loner@uvmhealth.org](mailto:victoria.loner@uvmhealth.org)>  
**Cc:** Hutt, Monica <[monica.hutt@vermont.gov](mailto:monica.hutt@vermont.gov)>, George, Camille <[camille.george@vermont.gov](mailto:camille.george@vermont.gov)>, Mohlman, Mary Kate <[marykate.mohlman@vermont.gov](mailto:marykate.mohlman@vermont.gov)>, Bailey, Melissa <[melissa.bailey@vermont.gov](mailto:melissa.bailey@vermont.gov)>

Hi-

My understanding is that we will be discussing LTSS at tomorrow's meeting, as communicated earlier:

use the April meeting to level set about what LTSS services are in DAIL, how they work, who they target and why.

review the language in the current agreement that speaks to alignment.

Shall we proceed as described? If so, shall we distribute the attached materials to the entire group?

Thanks!

Bard

"Nobody knew that health care could be so complicated."

*President Donald Trump*

**Bard Hill**

[bard.hill@vermont.gov](mailto:bard.hill@vermont.gov)

landline 802.241.0376

mobile 802.760.0852

---

**From:** Hill, Bard  
**Sent:** Tuesday, March 20, 2018 3:47 PM  
**To:** Hutt, Monica <[Monica.Hutt@vermont.gov](mailto:Monica.Hutt@vermont.gov)>; Loner, Victoria E. <[Victoria.Loner@uvmhealth.org](mailto:Victoria.Loner@uvmhealth.org)>  
**Cc:** George, Camille <[Camille.George@vermont.gov](mailto:Camille.George@vermont.gov)>; Mohlman, Mary Kate <[MaryKate.Mohlman@vermont.gov](mailto:MaryKate.Mohlman@vermont.gov)>; Bailey, Melissa <[Melissa.Bailey@vermont.gov](mailto:Melissa.Bailey@vermont.gov)>  
**Subject:** RE: April and May AHS/One Care meetings

Hi-

I have attached two items, as Monica suggested below.

The powerpoint (38 slides) provides more info than can be fully presented in 30 minutes, but could be used to support a 30 minute presentation and also serve as a useful short reference to DAIL LTSS. Please let me know if you have comments/questions.

Cheers-  
Bard

"Nobody knew that health care could be so complicated."  
*President Donald Trump*

**Bard Hill**

[bard.hill@vermont.gov](mailto:bard.hill@vermont.gov)  
landline 802.241.0376  
mobile 802.760.0852

---

**From:** Hutt, Monica  
**Sent:** Tuesday, March 20, 2018 12:54 PM  
**To:** Loner, Victoria E. <[Victoria.Loner@uvmhealth.org](mailto:Victoria.Loner@uvmhealth.org)>  
**Cc:** George, Camille <[Camille.George@vermont.gov](mailto:Camille.George@vermont.gov)>; Hill, Bard <[Bard.Hill@vermont.gov](mailto:Bard.Hill@vermont.gov)>;  
Mohlman, Mary Kate <[MaryKate.Mohlman@vermont.gov](mailto:MaryKate.Mohlman@vermont.gov)>; Bailey, Melissa  
<[Melissa.Bailey@vermont.gov](mailto:Melissa.Bailey@vermont.gov)>  
**Subject:** April and May AHS/One Care meetings

Vicki- Hi.

I just met with Camille and Bard to bring them up to speed on our recent meeting and the agenda for the LTSS discussions. As we thought through the next two meetings, we thought it would make sense to use the April meeting to level set about what LTSS services are in DAIL, how they work, who they target and why. And to review the language in the current agreement that speaks to alignment. In May, we could finish out the agenda with a brainstorm about what's happening now that speaks to that alignment and what other opportunities exist to move us forward. We did a level setting internally at AHS with Mary Kate and I think it would be helpful.

Bard will send two documents: a power point on the level setting for DAIL and a synopsis of the language in the agreement. If you agree that this approach makes sense, we can proceed from there.

Copying Melissa and Mary Kate as DMH may have its own level setting for LTSS and Mary Kate can speak to the internal work we've already done around this.

Thanks, Monica

**Monica Caserta Hutt, Commissioner**  
**Vermont Department of Disabilities, Aging and Independent Living**  
**Commissioner's Office**  
**HC 2 South**  
**280 State Drive**  
**Waterbury, VT 05671-2020**  
**Telephone:** 802.241.2401  
**E-mail:** [monica.hutt@vermont.gov](mailto:monica.hutt@vermont.gov)  
<http://www.dail.vermont.gov/>

*The mission of the Vermont Department of Disabilities, Aging and Independent Living is to make Vermont the best state in which to grow old or to live with a disability - with dignity, respect and independence.*

**March is National Nutrition Month®!** *Did you know that over 20,000 older Vermonters face the threat of hunger? The Older Americans Act nutrition programs help alleviate hunger and malnutrition for millions of older people across the country. In 2017 almost 800,000 nutritious meals were delivered to the homes of older Vermonters, and over 300,000 meals were served in community, helping people stay healthy and independent. To find a meal program near you, call the Vermont Senior Helpline at 1-800-642-5119.*

**From:** [Hill, Bard](#)  
**To:** [Schurr, Stuart](#); [Clark, Bill](#)  
**Cc:** [Smith, James](#)  
**Subject:** Fwd: Draft DVHA MOU.docx  
**Date:** Thursday, August 31, 2017 4:02:32 PM  
**Attachments:** [Draft DVHA MOU.docx](#)  
[Draft MOU VR DMH Version 2 DMH-comments \(002\).docx](#)  
[Draft MOU VR DDS FINAL.docx](#)

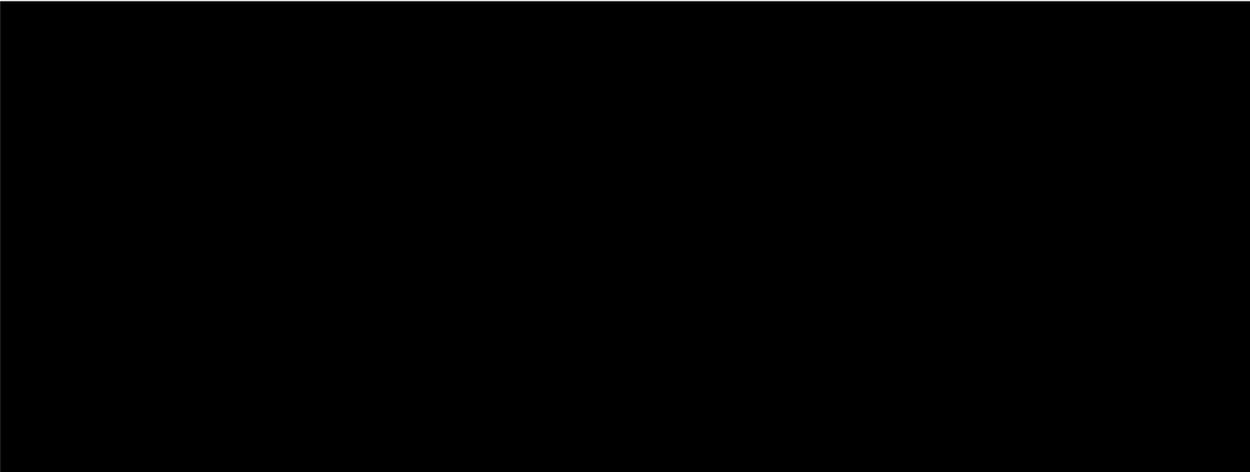
---

  
Bard

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**From:** Smith, James <[james.smith@vermont.gov](mailto:james.smith@vermont.gov)>  
**Sent:** Thursday, August 31, 2017 3:43 PM  
**Subject:** Draft DVHA MOU.docx  
**To:** Hill, Bard <[bard.hill@vermont.gov](mailto:bard.hill@vermont.gov)>  
**Cc:** Dalmasse, Diane <[diane.dalmasse@vermont.gov](mailto:diane.dalmasse@vermont.gov)>

Hi Bard,



James Smith  
Policy Manager  
Vermont Division of Vocational Rehabilitation

**Please note new address and phone number**

Phone: 802 241-0320  
Cell: 802 279-3713  
[james.smith@vermont.gov](mailto:james.smith@vermont.gov)

HC 2 South  
280 State Drive  
Waterbury  
Vermont 05671-2040



**From:** [Hill, Bard](#)  
**To:** [Tierney-Ward, Megan](#); [Lane, Sara](#)  
**Cc:** [George, Camille](#)  
**Subject:** Fwd: MCE: Comprehensive Quality Strategy Section V: CFC  
**Date:** Thursday, January 05, 2017 1:33:32 PM  
**Attachments:** [VT CQS Section V February 2016.docx](#)  
[ATT00001.htm](#)

Hi-  
 Please let me know if you have any input for the table below...  
 Thanks!  
 Bard

Sent from my iPhone

Begin forwarded message:

**From:** "Skaflestad, Shawn" <[Shawn.Skaflestad@vermont.gov](mailto:Shawn.Skaflestad@vermont.gov)>  
**Date:** January 5, 2017 at 1:29:10 PM EST  
**To:** "Beck, Stephanie" <[Stephanie.Beck@vermont.gov](mailto:Stephanie.Beck@vermont.gov)>, "Harrigan, Emma" <[Emma.Harrigan@vermont.gov](mailto:Emma.Harrigan@vermont.gov)>, "Carmichael, Erin" <[Erin.Carmichael@vermont.gov](mailto:Erin.Carmichael@vermont.gov)>, "Hill, Bard" <[Bard.Hill@vermont.gov](mailto:Bard.Hill@vermont.gov)>, "Cooper, Alicia" <[Alicia.Cooper@vermont.gov](mailto:Alicia.Cooper@vermont.gov)>, "Clark, Bill" <[Bill.Clark@vermont.gov](mailto:Bill.Clark@vermont.gov)>, "Hoffman, Sandi" <[Sandi.Hoffman@vermont.gov](mailto:Sandi.Hoffman@vermont.gov)>, "Jones, Pat" <[Pat.Jones@vermont.gov](mailto:Pat.Jones@vermont.gov)>, "Miles, Melissa" <[Melissa.Miles@vermont.gov](mailto:Melissa.Miles@vermont.gov)>, "O'Neill, Kathryn" <[Kathryn.ONeill@vermont.gov](mailto:Kathryn.ONeill@vermont.gov)>  
**Cc:** "Hickman, Selina" <[Selina.Hickman@vermont.gov](mailto:Selina.Hickman@vermont.gov)>  
**Subject:** RE: MCE: Comprehensive Quality Strategy Section V

Hi All,  
 This is a follow up to my email below. As a reminder - I am looking for your help updating Section V: *Delivery System Reform* of the Vermont GC Comprehensive Quality Strategy (CQS). The link to the current version of the strategy is provided below. I understand that many of you are part of the GC waiver evaluation team that will be meeting tomorrow – so we can discuss this request at the end of our meeting if necessary – but I am hoping that this email will get us started.  
 According to guidance provided by CMS <https://www.medicare.gov/medicaid/quality-of-care/downloads/quality-strategy-toolkit-for-states.pdf> this section of the CQS should address the following:

*This section should be completed by states that have recently implemented or are planning to implement delivery system reforms. Examples of such delivery system reforms include, but are not limited to, the incorporation of the following services and/or populations into a managed care delivery system: aged, blind, and disabled population; long-term services and supports; dental services; behavioral health; substance abuse services; children with special health care needs; foster care children; or dual eligibles.*

Regulatory Reference	Description	Page Reference or Comment
----------------------	-------------	---------------------------

	<i>Describe the reasons for incorporating this population/service into managed care. Include a definition of this population and methods of identifying enrollees in this population.</i>	This appears to be specific to Managed Care
	<i>List any performance measures applicable to this population/service, as well as the reasons for collecting these performance measures.</i>	Could use your input here
	<i>List any performance improvement projects that are tailored to this population/service. This should include a description of the interventions associated with the performance improvement projects.</i>	Could use your input here
	<i>Address any assurances required in the state's Special Terms and Conditions (STCs), if applicable.</i>	I can address

In an effort to facilitate the process - I have attached the current content of Section V to this email. As you can see, the current section identified the following service delivery reform efforts and involve Medicaid:

- Bringing Choices for Care (LTSS) wavier into GC waiver (Medicaid Managed Care) – **Bard H**
- SIM/VHCIP – **Alicia C, others?**
- HUB/SPOKE – ?
- Blueprint - ?

In addition – I think we need to include something on the following efforts:

- DVHA next Gen ACO – **Alicia C, Erin C, Sandi H, and Bill C**
- All Payer Model – **Melissa M, Kathryn O, and Pat J**
- IFS - ?
- VMP (DA/SSA/PP & LTSS) – **Bard H and Shawn S**
- SUD Waiver (placeholder) – **Stephanie B**

In addition to updating your section (background/overview) – I am looking for additional content that addresses the specific CMS requires highlighted in yellow above (i.e., performance measures and improvement activities). Please use your judgment when forwarding content – but a less is more approach is appreciated!

We are looking to post an updated version of the CQS at the beginning of February 2017 for public comment – so I will need your feedback by **Friday, January 27, 2017**. I will look to schedule a meeting in the near future – but in the meantime - please reach out to me if you have any initial questions re: this request.

Thank you,

Shawn

Shawn E. Skaflestad, Ph.D.  
 Quality Improvement Manager  
 Agency of Human Services  
 280 State Drive Center Building  
 3<sup>rd</sup> Floor – E310-1  
 Waterbury, VT 05671-1000

Office: (802) 241-0961  
Cell Phone: (802) 585-4410  
Fax: 802-241-0450

**Find out how Vermonters are doing with the AHS Results Scorecard.**

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---

**From:** Skaflestad, Shawn

**Sent:** Tuesday, December 20, 2016 11:57 AM

**To:** Carmichael, Erin <[Erin.Carmichael@vermont.gov](mailto:Erin.Carmichael@vermont.gov)>; Beck, Stephanie <[Stephanie.Beck@vermont.gov](mailto:Stephanie.Beck@vermont.gov)>

**Cc:** Harrigan, Emma <[Emma.Harrigan@vermont.gov](mailto:Emma.Harrigan@vermont.gov)>; Hill, Bard <[Bard.Hill@vermont.gov](mailto:Bard.Hill@vermont.gov)>; Cooper, Alicia <[Alicia.Cooper@vermont.gov](mailto:Alicia.Cooper@vermont.gov)>; Clark, Bill <[Bill.Clark@vermont.gov](mailto:Bill.Clark@vermont.gov)>

**Subject:** RE: MCE: Comprehensive Quality Strategy

The CQS is posted here <http://dvha.vermont.gov/global-commitment-to-health/comprehensive-quality-strategy>. As you can see, the most recent version is dated 2/19/16. To date, much of the focus has been on incorporating and implementing the new HCBS regulations related to the setting requirement and person centered approaches for service planning. Both DAIL and DMH have been active members of the implementation team. Emma H is the only cross-over with PAC and the MCE Quality Committee. Bill C is the DVHA representative to this group. If you took at the CQS table of contents – Section V (pp. 60-61) is dedicated to Delivery System and Payment Reform (involving Medicaid). This is the section that needs updating to include things like APM, DVHA Next Generation ACO, VMP (DA/SSA/PP & LTSS), and ultimately the pending SUD waiver. PAC is responsible for reviewing the CQS – but they rely on subject matter experts for the details. In some cases – they are one in the same.

My thought is that the following folks (at a minimum) need to be involved in updating Section V of the CQS - Bard (VMP: LTSS); Erin or Alicia (MSSP/Next Gen/APM); Stephanie (SUD), and me (APM/VMP: DA/SSA/PP).

Shawn

---

**From:** Carmichael, Erin

**Sent:** Tuesday, December 20, 2016 10:27 AM

**To:** Beck, Stephanie <[Stephanie.Beck@vermont.gov](mailto:Stephanie.Beck@vermont.gov)>; Skaflestad, Shawn <[Shawn.Skaflestad@vermont.gov](mailto:Shawn.Skaflestad@vermont.gov)>

**Subject:** RE: MCE: Comprehensive Quality Strategy

Thanks for bringing this up, Stephanie – because I'm not sure I have it noted down correctly and would like to draft up the meeting minutes. I made note that the Comprehensive Quality Strategy would be posted for public comment in February. In the past, the CQS has been reviewed by the PAC, but I'm shaky on whether we said that would happen again before February... I'll wait to hear Shawn's feedback.

---

**From:** Beck, Stephanie

**Sent:** Tuesday, December 20, 2016 10:22 AM

**To:** Carmichael, Erin <[Erin.Carmichael@vermont.gov](mailto:Erin.Carmichael@vermont.gov)>; Skaflestad, Shawn <[Shawn.Skaflestad@vermont.gov](mailto:Shawn.Skaflestad@vermont.gov)>

**Subject:** MCE: Comprehensive Quality Strategy

Erin & Shawn,

If I recall correctly, during the MCE Quality Committee meeting, it was indicated that the CQS would be brought forward to the PAC first (at the next PAC meeting?) in anticipation of a public process in Feb? CQS content and process at the next PAC?

Are the content updates mostly related to the new HCBS regs?

Someone mentioned a possible combined meeting between the QM and the PAC to review the CQS too.

Thanks,

Stephanie

**From:** Porter, Rebecca  
**To:** [Kutt, Bekah](#); [Frazer, Dylan](#); [Perkins, Jennifer](#); [Hill, Bard](#)  
**Subject:** Fwd: Next draft of Mental Health Provider Manual for review  
**Date:** Friday, June 22, 2018 10:36:05 AM  
**Attachments:** [Mental Health Provider Manual v2.1.docx](#)  
[Manual Feedback Tracker\\_062018.docx](#)  
[image001.png](#)

---

Most recent DMH payment reform manual revision work.

Reba Porter, LCMHC, LADC  
DMH Senior Auditor & Program Consultant

---

**From:** Hickman, Selina  
**Sent:** Thursday, June 21, 2018 4:25:39 PM  
**To:** AHS - DVHA PR Meeting Events; Coonradt, Amy; Corwin, Julie; Flynn, Erin; Poirier, Luann; Omland, Laurel; Bernard, Jessica; Harrigan, Emma; Thompson, Shannon; McSherry, Cara; Snyder, Bill; Lindley, Danielle; Kass, Laura; Hamilton, Mark; Curtis, Michael; [Ken@vermontcarepartners.org](mailto:Ken@vermontcarepartners.org); Hawley, Deb; Reed, Frank; DiStasio, Nicole; Porter, Rebecca; [danh@howardcenter.org](mailto:danh@howardcenter.org); [jparker@ncssinc.org](mailto:jparker@ncssinc.org); McClellan, Kim; Smith, Sandy; Burns, Dillion; Krompf, Alison; Paradiso, Anne; Cummings, Gabrielle; Robson, Dana; Jamieson, Bonnie; Bascom, June; Perkins, Jennifer; Trutor, Emily; Claessens, Bill; VanDonsel, Anne  
**Cc:** Rueschemeyer, Simone; Singer, Patricia  
**Subject:** Next draft of Mental Health Provider Manual for review

Please find, attached, the next draft of the new Mental Health Provider Manual that was reviewed on Monday, June 18<sup>th</sup>.

Also attached is an inventory of comments/issues and the current status of their resolution.

Thank you to everyone who has worked so hard to review, author and provide input! Please distribute to others that were not a part of the manual review session or on this email.

DMH is working on resolution of outstanding items and plans to release the next version of the draft manual in mid to late July.

Thanks, again.

Selina



-----Original Appointment-----

**From:** Poirier, Luann **On Behalf Of** AHS - DVHA PR Meeting Events  
**Sent:** Friday, January 12, 2018 11:20 AM

**To:** AHS - DVHA PR Meeting Events; Coonradt, Amy; Corwin, Julie; Flynn, Erin; Poirier, Luann; Omland, Laurel; Bernard, Jessica; Harrigan, Emma; Thompson, Shannon; McSherry, Cara; Snyder, Bill; Lindley, Danielle; Kass, Laura; Hamilton, Mark; Curtis, Michael; Hickman, Selina; Ken@vermontcarepartners.org; Hawley, Deb; Reed, Frank; DiStasio, Nicole; Porter, Rebecca; danh@howardcenter.org; jparker@ncssinc.org; McClellan, Kim; Smith, Sandy; Burns, Dillion; Krompf, Alison; Paradiso, Anne; Cummings, Gabrielle; Robson, Dana; Jamieson, Bonnie; Bascom, June; Perkins, Jennifer; Trutor, Emily; 'bclaessens@csac-vt.org'; VanDonsel, Anne

**Cc:** Rueschemeyer, Simone; Singer, Patricia

**Subject:** Accountability Work Group CMH Phase II

**When:** Monday, June 18, 2018 2:00 PM-3:30 PM (UTC-05:00) Eastern Time (US & Canada).

**Where:** AHS - WSOC Elm 40

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Toll number: +1 (802) 552-8456, access code: 43551188  
Presenter: 46071

**From:** [Tierney-Ward, Megan](#)  
**To:** [Courcelle, Andre](#)  
**Subject:** Fwd: Once final TBI work plan CMS issue  
**Date:** Friday, November 17, 2017 11:47:18 AM  
**Attachments:** [FINAL TBI Work Plan 6.7.docx](#)

---

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**From:** Skaflestad, Shawn  
**Sent:** Friday, November 17, 2017 10:45:03 AM  
**To:** Tierney-Ward, Megan; Courcelle, Andre  
**Subject:** Once final TBI work plan CMS issue

After looking over the [TBI work plan](#) – CMS had the following comment:

*The state should clarify that its remediation will bring the program into compliance with the final rule by including the settings criteria.*

I interpret this to mean that they were not happy that our proposed improvements (column #3) were not linked to the specific regulation (column #1).

Can you please go through and line up the columns in the attached document.

Thank you,

*Shawn*

**From:** [Hill, Bard](#)  
**To:** "[Bard Hill](#)"  
**Subject:** Fwd: OneCare / AHS All Payer Model Discussion  
**Date:** Thursday, April 05, 2018 9:53:13 AM  
**Attachments:** [image001.jpg](#)  
[20180405 OCV AHS All Payer Model Meeting Agenda.docx](#)  
[Updated Schedule for OneCare AHS 3\\_14\\_18.docx](#)  
[APM language re ltss and dail.march.2018.docx](#)  
[DAIL LTSS HCBS Overview.march.2018.pptx](#)

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**From:** Riley-Hayes, Laurie J. <[Laurie.Riley-Hayes@OneCareVT.org](mailto:Laurie.Riley-Hayes@OneCareVT.org)>  
**Sent:** Wednesday, April 4, 2018 2:36:36 PM  
**To:** Barry, Sara; Costa, Michael; Tanzman, Beth; Samuelson, Jenney; Mohlman, Mary Kate; Cooper, Alicia; Levine, Mark; Bailey, Melissa; Hutt, Monica; Schatz, Ken; Gustafson, Cory; Hill, Bard; Bodette, Amy  
**Cc:** George, Camille; Loner, Victoria E.  
**Subject:** OneCare / AHS All Payer Model Discussion

Hello,

Attached are the agenda and supporting documents for the AHS APM Meeting scheduled for tomorrow, Thursday, April 5<sup>th</sup> at 10:00 a.m.

If you have any questions or if you are unable to open these documents, please don't hesitate to contact me.

Thanks,

*Laurie*

**Laurie Riley-Hayes, CPC, CPC-P**  
Executive Assistant to  
Vicki Loner, Chief Operating Officer  
Karen Lee, VP Finance & Strategy

**OneCare Vermont**  
356 Mountain View Drive  
Suite 301  
Colchester, VT 05446  
(802) 847-8278

[Laurie.Riley-Hayes@OneCareVT.org](mailto:Laurie.Riley-Hayes@OneCareVT.org)



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**From:** [Skaflestad, Shawn](#)  
**To:** [Harrigan, Emma](#); [VanDonsel, Anne](#); [Hill, Bard](#); [Edgerton, Terri](#); [Bilodeau, Cheryle](#); [Carmichael, Erin](#); [Hoffman, Sandi](#); [Ross, Jeffrey](#); [Sheehan, Sean](#); [Tremblay, Timothy](#); [Samuelson, Jenney](#); [Elmquist, Candace](#); [Cooper, Alicia](#); [Coonradt, Amy](#); [Suzanne Santarcangelo](#); [Scott Wittman](#)  
**Subject:** GC Evaluation Kickoff Meeting  
**Attachments:** [VT GC Evaluation Plan Final 8.31.17 Final CMS Submission.pdf](#)

---

Hi Everyone – this is the GC Evaluation kickoff meeting. All folks on this invite have a role to play re: the information needed to answer/test the research questions/hypotheses contained in the evaluation plan. Attached is the final version of the GC Evaluation Plan that was sent to CMS. Research Questions and Hypotheses are contained in Exhibit 3 starting on page 18. Exhibits 5-10 starting on page 23 list potential measures for each of the research questions. I will work with our evaluator, PHPG, to put together a formal agenda next week – but in the meantime please review the sections of the tables applicable to your work areas and come prepared to narrow down the list of proposed measures – to those that are readily/easily available.

I understand we all have competing priorities – but please do your best to attend this meeting. If you have any questions ahead of time, please do not hesitate to reach out to me directly.

Best,

Shawn

**From:** [Hill, Bard](#)  
**To:** [McFadden, Clare](#); [O'Neill, Chris](#); [Bascom, June](#); [Tierney-Ward, Megan](#); [Courcelle, Andre](#); [Neveu, Lisa](#); [Lane, Sara](#)  
**Cc:** [Hutt, Monica](#); [George, Camille](#)  
**Bcc:** [Skaflestad, Shawn](#)  
**Subject:** GC evaluation: CFC, DDS and TBI  
**Date:** Friday, September 15, 2017 5:12:00 PM  
**Attachments:** [VT GC Evaluation Plan Final 8.31.17 Final CMS Submission.pdf](#)

---

Hi-

AHS is working with PHPG to refine and follow through on a GC Evaluation Plan. Hypotheses are highlighted on pages 17-19. As currently drafted, the evaluation includes measures for specialized programs – specifically including CFC, DDS and TBI, and specifically including some NCI results. I have highlighted these in the tables on page 13 and pages 23-30 of the attachment.

If you have any initial comments, questions, or concerns- specifically including suggestions for high or low value measures, or measures that are most readily available - please let me know.

Thanks!

Cheers-

Bard

**From:** Skaflestad, Shawn

**Sent:** Friday, September 15, 2017 4:32 PM

**To:** Skaflestad, Shawn; Harrigan, Emma; VanDonsel, Anne; Hill, Bard; Edgerton, Terri; Bilodeau, Cheryle; Carmichael, Erin; Hoffman, Sandi; Ross, Jeffrey; Sheehan, Sean; Tremblay, Timothy; Samuelson, Jenney; Elmquist, Candace; Cooper, Alicia; Coonradt, Amy; Suzanne Santarcangelo; Scott Wittman

**Subject:** GC Evaluation Kickoff Meeting

*Hi Everyone – this is the GC Evaluation kickoff meeting. All folks on this invite have a role to play re: the information needed to answer/test the research questions/hypotheses contained in the evaluation plan. Attached is the final version of the GC Evaluation Plan that was sent to CMS. Research Questions and Hypotheses are contained in Exhibit 3 starting on page 18. Exhibits 5-10 starting on page 23 list potential measures for each of the research questions. I will work with our evaluator, PHPG, to put together a formal agenda next week – but in the meantime please review the sections of the tables applicable to your work areas and come prepared to narrow down the list of proposed measures – to those that are readily/easily available.*

*I understand we all have competing priorities – but please do your best to attend this meeting. If you have any questions ahead of time, please do not hesitate to reach out to me directly.*

Best,

Shawn

In popular government results worth having can only be achieved by people who combine

worthy ideals with practical good sense.  
*Theodore Roosevelt*

**Bard Hill**

[bard.hill@vermont.gov](mailto:bard.hill@vermont.gov)

landline 802.241.0376

mobile 802.760.0852

**From:** [Skaflestad, Shawn](#)  
**To:** [Reed, Frank](#); [Tierney-Ward, Megan](#); [Courcelle, Andre](#); [McFadden, Clare](#); [Harrigan, Emma](#); [Omland, Laurel](#); [Clark, Bill](#)  
**Cc:** [O'Neill, Chris](#); [Robson, Dana](#); [Singer, Patricia](#)  
**Subject:** HCBS CQS/STP Implementation  
**Attachments:** [VT Milestone Template July 24 2017.docx](#)

---

Hi All,

During our meeting on Tuesday – at a minimum, I want to accomplish the following:

- \* review the attached timeline,
- \* develop a work plan to get us through 2018; and
- \* update folks on the conflict free case management exemption request

Enjoy the long weekend!

Shawn

**From:** [Skaflestad, Shawn](#)  
**To:** [Gerstenberger, Roy](#); [Hamilton, Kathleen](#); [Tierney-Ward, Megan](#); [Courcelle, Andre](#); [Harrigan, Emma](#); [Omland, Laurel](#)  
**Cc:** [Clark, Bill](#)  
**Subject:** HCBS Implementation Team Next Steps  
**Date:** Monday, June 12, 2017 4:03:28 PM  
**Attachments:** [VT Milestone Template.docx](#)  
[CMCS Informational Bulletin new HCBS rules May 9, 2017.pdf](#)

Hi All,

Below was the agenda for today's meeting. As you are probably aware, we received an informational bulletin (attached) from CMS on May 9<sup>th</sup> that changed 3/17/19 as the deadline for full compliance with the new federal regulations – to the deadline for final approval of the CQS/STP. 3/17/2022 becomes the new date to demonstrate full compliance. This gives us a bit more time to complete our provider assessments, validation activities, and document any corrective action plans. In addition, we get a bit more time to think about how ongoing monitoring and compliance fits in with our current practice.

This item segues nicely into the next – as we need to develop a work plan to help us get from current state to final approval. CMS has proposed a set of milestones and end dates for this work (attached). The task at hand is for us to agree on the milestones and propose realistic end dates. Please take some time to do this between now and next meeting. We have some time after the 2019 deadline to worry about developing a full compliance work plan.

Next, I wanted to share the HCBS provider survey response rates with you and determine next steps.

	COMPLETE	PARTIAL	NOT STARTED	NEXT STEPS
CFC	11 (26%)	8	24	
TBI	5 (45%)	1	5	
DS	17 (100%)	0	0	Set up meeting with QM staff.
CRT	2 (20%)	0	8	

As you can see, DS providers have completed 100% of their self-assessments. Great work Roy and Kathleen! My anticipated next step for them would be to set up a meeting with their QM folks to share individual provider responses – and develop a template to document any necessary corrective action plans. As far as the other programs are concerned – please let me know how I can help encourage additional providers to respond.

Finally, I was going to let you know about the status of Vermont's geographic exception request – and discuss with you the current way Case Management and HCBS services are provided for each program in each of the geographic regions of the state. I wanted to have a conversation with you folks – before proposing a draft response to CMS.

*Agenda  
June 12, 2017*

1. [CMS Memo May 9, 2017](#)
2. [CMS Proposed Milestones and End Dates](#)
3. [HCBS Provider Survey](#) – update
4. [CMS Follow Up](#) – case management conflict of interest issue

Thank you,  
*Shawn*

**Kennedy, Alice**

---

**From:** Lane, Sara  
**Sent:** Tuesday, July 17, 2018 10:12 AM  
**To:** Lane, Sara  
**Subject:** FW: HCBS Rules: Person Centered Planning and Settings Information

**Sara Lane, BSN, RN**  
*Quality Management Nurse*  
*TBI/CFC Programs*  
DAIL- Adult Services Division  
HC2 South 280 State Drive  
Waterbury, VT 05671-2070  
Phone: 802.241.0299  
Fax: 802.241.0385  
<http://asd.vermont.gov/help>

---

**From:** Lane, Sara  
**Sent:** Friday, April 28, 2017 3:57 PM  
**To:** Malone, Christopher  
**Subject:** Re: HCBS Rules: Person Centered Planning and Settings Information

It was a great question! Have a nice weekend!

Sara Lane, BSN, RN  
*Aging and Disabilities Program Manager*  
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*Phone:* 802.241-0299  
*Fax:* 802.241.0385  
*Email:* [sara.lane@vermont.gov](mailto:sara.lane@vermont.gov)

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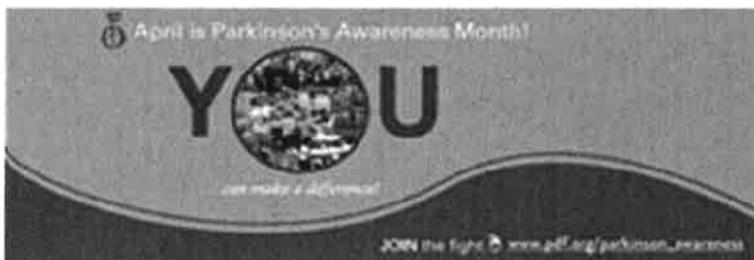
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This information is real good.  
Thank you so much

Have a good weekend

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**NEED ASSISTANCE?**

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- Senior Helpline: 1-800-642-5119 (for people 60 and older)
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*Chris*

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**To:** AHS - DAIL ASD LTCCC <[AHS.DAILASDLTCCC@vermont.gov](mailto:AHS.DAILASDLTCCC@vermont.gov)>  
**Cc:** Brown, Paula <[paula.brown@vermont.gov](mailto:paula.brown@vermont.gov)>; Woods, Mary <[Mary.Woods@vermont.gov](mailto:Mary.Woods@vermont.gov)>; Coutu, Deb <[Deb.Coutu@vermont.gov](mailto:Deb.Coutu@vermont.gov)>; Courcelle, Andre <[Andre.Courcelle@vermont.gov](mailto:Andre.Courcelle@vermont.gov)>; Corjay, Matthew <[Matthew.Corjay@vermont.gov](mailto:Matthew.Corjay@vermont.gov)>  
**Subject:** HCBS Rules: Person Centered Planning and Settings Information

At our April LTC Team meeting Andre provided an update on the work to implement the Home and Community Based Services (HCBS) Rules specific to person centered planning and settings.

As a recap, work has been done with various provider groups: Adult Day, Case Managers, Authorized Agencies for AFC, TBI to work together to integrate the HCBS rule language into the respective provider standards or policies/procedures. (DS has also done this with their network) These rules do not officially go into effect until 2019. The next step is for the various provider groups to complete a self assessment to determine where they need to strengthen compliance with the HCBS rules. When the self assessments are completed, there will be a validation of the assessments by way of interviewing the recipients/participants of the service providers. The compliance and practice of the HCBS rules will be ensured through quality reviews for each provider group.

Keep in mind that the HCBS rules do not apply to our Residential Care and Assisted Living Providers as they are not considered an HCBS setting by CMS. CMS identifies them as a PNMI- Private Non-Medical Institution. With this said philosophically we support the settings and person centered planning rules, so when we are able to re-open the regulations for these provider types, we can work with the providers to incorporate some of the rules into the regulations.

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<https://www.medicaid.gov/medicaid/hcbs/guidance/index.html>

-Sara

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**Kennedy, Alice**

---

**From:** Lane, Sara  
**Sent:** Tuesday, July 17, 2018 10:10 AM  
**To:** Lane, Sara  
**Subject:** FW: HCBS Rules: Person Centered Planning and Settings Information  
**Attachments:** CMS-Person-Centered Planning.pdf

**Sara Lane, BSN, RN**  
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---

**From:** Lane, Sara  
**Sent:** Monday, May 08, 2017 2:24 PM  
**To:** Senghas, Stuart  
**Subject:** FW: HCBS Rules: Person Centered Planning and Settings Information

This is info I sent to our LTC Team (LTCCC's & TC's). You may find it helpful too?

**Sara Lane, BSN, RN**  
*Aging and Disabilities Program Manager*  
*DAIL- Adult Services Division*  
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**NEW ASD Website:** <http://asd.vermont.gov/>  
**NEED ASSISTANCE? Dial 211**



**AGE OUT LOUD: MAY 2017**

---

**From:** Lane, Sara  
**Sent:** Friday, April 28, 2017 2:58 PM  
**To:** AHS - DAIL ASD LTCCC <AHS.DAILASDLTCCC@vermont.gov>  
**Cc:** Brown, Paula <paula.brown@vermont.gov>; Woods, Mary <Mary.Woods@vermont.gov>; Coutu, Deb <Deb.Coutu@vermont.gov>; Courcelle, Andre <Andre.Courcelle@vermont.gov>; Corjay, Matthew <Matthew.Corjay@vermont.gov>  
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**Kennedy, Alice**

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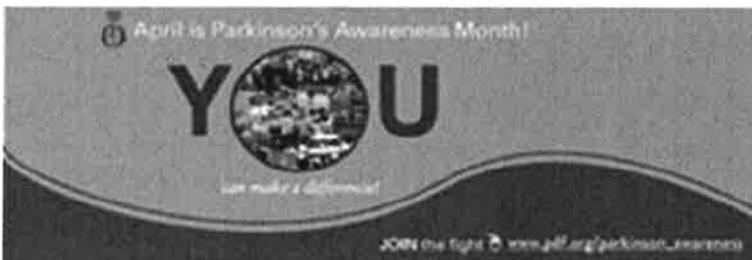
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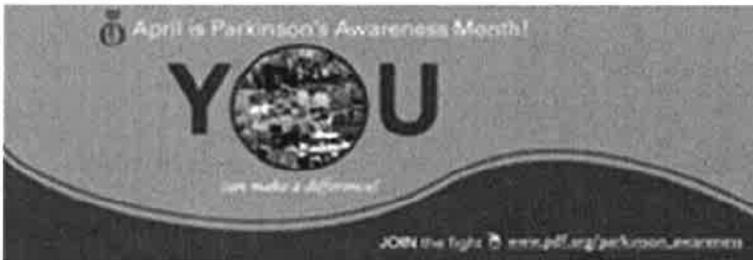
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**Kennedy, Alice**

---

**From:** Hutt, Monica  
**Sent:** Monday, January 08, 2018 1:23 PM  
**To:** Mohlman, Mary Kate  
**Cc:** Hill, Bard; McFadden, Clare; George, Camille  
**Subject:** DRAFT.Delivery System Report 1.8.18.docx  
**Attachments:** DRAFT.Delivery System Report 1.8.18.docx

Mary Kate, I didn't have a lot of time today but I know that you are on a deadline for this report. I did add some thinking and made a few edits, particularly in the DAIL section. Perhaps Bard, Camille or Clare can contribute a bit more but I wanted to get my thoughts in in a timely fashion. Thanks, Monica

**Monica Caserta Hutt, Commissioner**  
**Vermont Department of Disabilities, Aging and Independent Living**  
**Commissioner's Office**  
**HC 2 South**  
**280 State Drive**  
**Waterbury, VT 05671-2020**  
**Telephone:** 802.241.2401  
**E-mail:** [monica.hutt@vermont.gov](mailto:monica.hutt@vermont.gov)  
<http://www.dail.vermont.gov/>

*The mission of the Vermont Department of Disabilities, Aging and Independent Living is to make Vermont the best state in which to grow old or to live with a disability - with dignity, respect and independence.*

**From:** [Perreault, Liz](#)  
**To:** [Hutt, Monica](#); [George, Camille](#); [Hill, Bard](#); [Kelly, Bill](#)  
**Subject:** Budget Testimony Document  
**Date:** Wednesday, January 24, 2018 3:21:08 PM  
**Attachments:** [FINAL Working Doc SFY19 DAIL BudgetTestimony Draft.docx](#)

---

I am guardedly optimistic that this is now officially complete. It has passed the print test and looks respectable. Please take one last look if you want and let me know if I am missing something that needs addressing.

Thank you very much!  
Liz

Liz Perreault  
Executive Assistant  
Commissioner's Office  
Disabilities, Aging and Independent Living  
802-241-2401 – Main Line  
802-241-0362  
Mailing Address:  
HC 2 South  
280 State Drive  
Waterbury, VT 05671-2020

“Life’s too short not to go barefoot.”

**From:** [Perreault, Liz](#)  
**To:** [AHS - DAIL Management Team](#)  
**Subject:** Budget Testimony Document  
**Date:** Wednesday, January 24, 2018 3:53:11 PM  
**Attachments:** [FINAL Working Doc SFY19 DAIL BudgetTestimony Draft.docx](#)

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**To:** [Hutt, Monica](#); [George, Camille](#)  
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**Subject:** Budget Testimony  
**Date:** Tuesday, January 23, 2018 2:55:53 PM  
**Attachments:** [FINAL Working Doc SFY19 DAIL BudgetTestimony Draft.docx](#)

---

Hi,

I think It's done. Please take a look at it and let me know if you see anything outstanding. Let me know if I need to make more changes.

Thank you!

Liz

Liz Perreault  
Executive Assistant  
Commissioner's Office  
Disabilities, Aging and Independent Living  
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802-241-0362  
Mailing Address:  
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**From:** [George, Camille](#)  
**To:** [Porter, Alice](#); [Jones, Fred](#)  
**Subject:** Budget\_Follow\_Up\_to\_H.Approps\_02.07.17.doc  
**Date:** Monday, February 13, 2017 1:31:00 PM  
**Attachments:** [Budget\\_Follow\\_Up\\_to\\_H.Approps\\_02.07.17.doc](#)  
**Importance:** High

---

Hi – I need help understanding the DBVI response about the two charts and why they are not comparable. The text does not make sense. Perhaps to explain exactly what each chart is measuring might work? For example, who exactly was included in average weekly earnings at application (was it all people at application, including those earning \$0?) and who exactly was included in the average weekly earnings at rehab (was it all people with a rehab, including those who started at application earning \$0?) and the same for the chart re: average hours worked per week. The text below is not flowing to provide a clear explanation. Thanks.

**Kennedy, Alice**

---

**From:** Nieman, Mary  
**Sent:** Tuesday, February 21, 2017 1:53 PM  
**To:** George, Camille  
**Subject:** DAB meeting minutes 2/9/17  
**Attachments:** MeetingMinutes\_020917 DRAFT.docx

Here is what I have, please let me know if I missed something

~ Mary ~

**Mary Nieman-Pernicka**  
**Executive Assistant**  
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**Waterbury, VT 05671-2020**

**Kennedy, Alice**

---

**From:** Perreault, Liz  
**Sent:** Tuesday, June 26, 2018 4:12 PM  
**To:** George, Camille  
**Subject:** DAB Minutes  
**Attachments:** MeetingMinutes\_061418.docx

For your reading enjoyment!

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**Kennedy, Alice**

---

**From:** Perreault, Liz  
**Sent:** Friday, November 17, 2017 4:06 PM  
**To:** George, Camille  
**Subject:** DAB Minutes  
**Attachments:** MeetingMinutes\_110917.docx

Here you go, Camille.

Have a wonderful weekend and I will see you Monday!  
Liz

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“Life’s too short not to go barefoot.”

**Kennedy, Alice**

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**From:** George, Camille  
**Sent:** Tuesday, November 28, 2017 11:22 AM  
**To:** Perreault, Liz  
**Subject:** DAB Meeting minutes  
**Attachments:** MeetingMinutes\_110917.docx

Looks good, Liz! Please see comments as I think a couple pieces need to get run by a couple of other people. Thanks.

## Kennedy, Alice

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**From:** Perreault, Liz  
**Sent:** Thursday, June 07, 2018 1:14 PM  
**To:** Stern, Beth; Borden Robert (robert.borden8@gmail.com); Collins, Terry; Coutts, Jim; Dean, James; Diane Novak; Fitzgerald, Kim; Fitzgerald, Matthew; Fredette, Mary; Gagne, Kenneth; George, Camille; Greenwald, Joseph; Hutchins, Jeanne; Hutt, Monica; MacDonald, Laura; Milkey, Gini; Nancy Breiden; Nancy Lang (nlang68987@gmail.com); Nancy Metz; Nick McCardle (nmccardle@bayada.com); Norton, Delaina; Perreault, Liz; Peterson, Judy; Richardson, Martha; Scott, Christine; spouliot@VABVI.org; Wargo, Lorraine  
**Subject:** DAIL Advisory Board Meeting for 6/14  
**Attachments:** Act\_125\_2018\_NH\_Oversigh\_001.pdf; H.608\_Older\_Vtr\_2018\_DAB\_001.pdf; Agenda\_061418.pdf; ConversationWithTheCommissioner\_template.pdf; May dues questio.pdf; May vol services question.pdf; MyDocumentsMMVDAIL June 2018.pptx; Residential Care Homes Scheduled for Closure.pdf; vol and mem info sheet May.pdf



Hello all!

I hope this email finds you well. We are preparing for our upcoming meeting with you and I have attached the agenda, last month's minutes and handouts. If you have any questions please feel free to contact me.

Please RSVP by the end of the day Monday,

June 9 so I can give security an accurate list. Thank you so much and I look forward to seeing all of you next week! ~ Liz

Attached you will see two pieces of legislation that were passed during the past legislative session, both of which we have discussed with the DAIL Advisory Board:

1. Act 125: An act relating to nursing home oversight: This is the act that will establish a working group to examine the oversight of nursing homes in Vermont, including financial stability and licensing criteria, in order to ensure the provision of high-quality services and a safe and stable environment for nursing home residents. **The DAIL Advisory Board needs to select one of its members to participate on this working group.** I've highlighted the language in the act that speaks to this. You'll see that the working group will need to submit a report on its findings and recommendations on or before January, 2019. As the Advisory Board thinks about who to appoint, I'd suggest that the advisory board look at the other individuals/groups that are already going to be represented and to try to appoint someone who will be distinct from the other identified members of the work group. I anticipate that meetings will be pretty regular (perhaps monthly) and will take place in Waterbury.

2. H. 608: An act relating to creating an Older Vermonters Act working group: This should have an act number very soon, the signing of the bill just took place today along with the signing of the Older Americans Month Proclamation. The purpose of this group is to develop recommendations for an Older Vermonters Act that aligns with the Federal Older Americans Act, the Vermont State Plan on Aging, and the Choices for Care Program. I've highlighted the language that calls on the DAİL Advisory Board to **appoint 2 older Vermonters from different regions of the state as well as two family caregivers , "one of whom is a family member of an older Vermonter and one of whom is an informal provider of in-home and community care."** To be honest, we're a little unclear about what the difference is between the two family caregivers so are thinking things will work out fine if we just focus on finding two family caregivers. So, these people don't have to be DAİL Advisory Board members, but I think technically they could be. Or, I am hoping some of you can reach out to some of the family caregivers you know and see if anyone is interested. The first meeting of this work group must occur before September 15 of this year (we are tentatively looking at **September 7**) and must report its recommendations to the General Assembly on or before December 1, 2019. I anticipate that meetings will take place in Waterbury and will probably be pretty regular (monthly or bi-monthly).

So, please be thinking about this in advance and I hope coming with some ideas about people that can fill these spots – both are great opportunities that should be pretty interesting!

In terms of other agenda items, we have:

- **Introductions, roll call, review agenda, review and approve May meeting minutes.**
- **Village Model:** Jeanne Hutchins is going to present about the Village Model, what it is and how it helps members increase independence, reduce isolation and experience an enhanced purpose of life.
- **CMS Home and Community Based Services Rules:** Andre Courcelle from the Adult Services Division and Clare McFadden the Developmental Disabilities Services Division will provide an update on how we are progressing in our preparations and implementation of the CMS HCBS rules. They may also be joined from someone from AHS, but I have not yet confirmed.
- **DS Updates:** Clare McFadden will also provide an update on how things are going with the DS Payment Reform work as well as our work with the Department of Mental Health to better integrate children's services.
- **Advisory Board Member Perspective:** Mary Fredette has offered to share her perspective as a board member, sharing Board a bit about who she is and the experience and perspective that she brings, things in her life that relate to the work of DAİL and any observations about what is and is not working, things that could be improved, etc.

- **Conversation with the Commissioner**
- **Other Advisory Board Business:**
  - Decisions about appointment of older Vermonters and family caregivers to serve on the Older Vermonters Act Working Group (Act number to be determined)
  - Decision about selection of a DAIL Advisory Board member to serve on the Nursing Home Oversight Working Group established by Act 125
  - Membership Updates: Robert, with the winter cancelations that we had, I think we forgot to let the full advisory board know that Jim Dean resigned his seat. And, we just learned that Martha Richardson is moving to Southern Vermont and is pursuing some new goals both personally and professionally and so she, too, is probably also stepping down. So, we should update the group.
  - Recruit volunteers going forward to share their advisory board member perspective
  - Advisory Board Member Updates
  - Ken Gagne will share his experience at the Voices and Choices Self Advocacy Conference he attended

We'll be lucky to squeeze this all in, but will do our best!

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## Kennedy, Alice

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**From:** Perreault, Liz  
**Sent:** Thursday, December 07, 2017 5:03 PM  
**To:** Stern, Beth; Borden Robert (robert.borden8@gmail.com); Collins, Terry; Coutts, Jim; Dean, James; Diane Novak; Fitzgerald, Kim; Fitzgerald, Matthew; Fredette, Mary; George, Camille; Greenwald, Joseph; Hutchins, Jeanne; Hutt, Monica; Linda Berger; MacDonald, Laura; Nancy Breiden; Nancy Lang (nlang68987@gmail.com); Nancy Metz; Nick McCardle (nmccardle@bayada.com); Perreault, Liz; Peterson, Judy; Richardson, Martha; Scott, Christine; spouliot@VABVI.org; Virginia Milkey (gini@vermontelders.org); Wargo, Lorraine  
**Subject:** DAIL Advisory Board Minutes from 11/9 meeting  
**Attachments:** MeetingMinutes\_110917.pdf

I apologize. I neglected to include last month's minutes for you to read. Here they are now.

Thank you for your understanding!  
Liz

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“Life's too short not to go barefoot.”

## Kennedy, Alice

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**From:** George, Camille  
**Sent:** Saturday, May 19, 2018 12:12 PM  
**To:** Tierney-Ward, Megan; McFadden, Clare  
**Cc:** Perreault, Liz  
**Subject:** DAIL Advisory Board request

Hi Megan and Clare -

I'm wondering if are available to come to the June 14 DAIL Advisory Board to:

Megan and Clare: provide an update on where we stand with the CMS HCBS rules implementation - status of transition plan and CMS approval and our implementation work including any news on Conflict Free CM, any settings issues, including those that have been identified for heightened scrutiny and next steps?

Clare: would you also be available to provide an update on the DS Finance Model reform work as well as on the work to integrate children's services?

Thanks and please RSVP to Liz and me with any details of scheduling limitations so that we can try to accommodate you.

Get [Outlook for iOS](#)

## Kennedy, Alice

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**From:** Perreault, Liz  
**Sent:** Monday, December 11, 2017 12:34 PM  
**To:** Vettman80@comcast.net  
**Cc:** George, Camille  
**Subject:** DAIL Advisory Board Meeting  
**Attachments:** 45 CFR Sec. 1327.21.pdf; Agenda\_121417.pdf; Program Polices Parts 7 8 and 9.pdf; Title 33 VSA Sec. 7509.pdf; Vermont Ombudsman Project Annual Report 2016.pdf; VLA brochure suite - LTCO (FINAL) inside.pdf; VLA brochure suite - LTCO (FINAL) outside.pdf; Visitor\_Directions\_Instructions\_1.pdf

Hi Mike,

It was great speaking with you earlier today. Here are the handouts, agenda and instructions to WSOC for the upcoming meeting on Thursday, December 14, 2017.

We understand, with such short notice, if you are unable to make this week's meeting. However, I will make sure security has your information incase you can make it.

Let me know if you have any questions or if you are unable to attend.

Thanks!

Liz

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## Kennedy, Alice

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**From:** Perreault, Liz  
**Sent:** Thursday, February 01, 2018 2:54 PM  
**To:** Stern, Beth; Borden Robert (robert.borden8@gmail.com); Collins, Terry; Coutts, Jim; Dean, James; Diane Novak; Fitzgerald, Kim; Fitzgerald, Matthew; Fredette, Mary; Gagne, Kenneth; George, Camille; Greenwald, Joseph; Hutchins, Jeanne; Hutt, Monica; MacDonald, Laura; Nancy Breiden; Nancy Lang (nlang68987@gmail.com); Nancy Metz; Nick McCardle (nmccardle@bayada.com); Perreault, Liz; Peterson, Judy; Richardson, Martha; Scott, Christine; spouliot@VABVI.org; Virginia Milkey (gini@vermontelders.org); Wargo, Lorraine  
**Subject:** DAIL Advisory Board Agenda and Handouts for 2/8 Meeting  
**Attachments:** Agenda\_020818.pdf; CODE OF ETHICS ACKNOWLEDGEMENT.pdf; ConversationWithTheCommissioner\_020818.pdf; EO 19-17 - Executive Code of Ethics\_.pdf; National Core Indicators Handout - Feb 2018.pdf

Hello all,

I hope January went off without a hitch for you. We are now over half way through winter, we're almost there!

I have attached the Code of Ethics again for you to print, sign and bring to the meeting on Thursday, February 8. I will have extra copies available if you are unable to do it, prior to the meeting.

I also want to apologize that the meeting minutes are not included in this email. I have had to triage some priorities this past month and will have the minutes ready for your review by the beginning of next week. I'm sorry for any inconvenience and appreciate your understanding.

**Winter Weather:** DAIL Advisory Board winter weather procedure will work as follows:

- Decision to cancel the meeting will be made by DAIL by noon the previous day.
- Once a decision is made, an e-mail will go to the advisory board.
- The DAIL main line (802.241.2401) will have a recording indicating the status of the board meeting.
- Occasionally we will have everyone who can, call into a conference call to convey any pressing information.

If at any time we have a scheduled meeting and you aren't comfortable driving in the conditions, please do not feel obligated to come. Sometimes weather is unpredictable, and you need to make the choices that are right for you.

We have officially moved to Skype as our conference service. The needed information to call in is on the agenda but remember the call information will change each month. Please contact me if you have any questions.

Following is an overview of topics that we will be covering:

1. National Core Indicators (NCI): June Bascom from DDSD and Megan Tierney-Ward from ASD will join us to discuss the NCI, which is a voluntary effort by states to measure and track their own performance. There are core indicators that are standard measures used across the participating states to assess the outcomes of services provided to individuals and families. DDSD has been participating in the NCI for Developmental Disabilities Services for a couple of years and ASD is gearing up for its first year of participation in the NCI for Aging and Disabilities Programs. June will share the preliminary results of the NCI DD for 2017 and Megan will talk about our plans for implementing the NCI AD.
2. Independent Living: Sarah Launderville from the Vermont Center for Independent Living (VCIL) will join us to talk about the Independent Living movement, help us to understand its importance and talk with us about how this explains why there are sometimes both similar and different perspectives across aging and disabilities. Sarah will also talk with us about some of the recent successes, challenges and priorities of VCIL as well as the Centers for Independent Living nationally. This topic was suggested by a former DAIL Advisory Board member.
3. Code of Ethics and Ethics Acknowledgement: Last week Camille sent out information to the advisory board following up on our previous conversations and requests related to the Executive Order Code of Ethics and required Acknowledgement for Appointees. We can have a brief conversation if people would like, and we hope that we can collect the signed Acknowledgements from members.
4. Conversation with the Commissioner

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“Life’s too short not to go barefoot.”



**To:** Stern, Beth; Borden Robert (robert.borden8@gmail.com); Collins, Terry; C...otts, Jim; Dean, James; Diane Novak; Fitzgerald, Kim; Fitzgerald, Matthew; Fredette, Mary; George, Camille; Greenwald, Joseph; Hutchins, Jeanne; Hutt, Monica; Pierce, John; Linda Berger; MacDonald, Laura; Nancy Breiden; Nancy Lang (nlang68987@gmail.com); Nancy Metz; Nick McCardle (nmccardle@bayada.com); Perreault, Liz; Peterson, Judy; Richardson, Martha; Scott, Christine; spouliot@VABVI.org; Virginia Milkey (gini@vermontelders.org); Wargo, Lorraine

**Subject:** DAIL Advisory Board Meeting - 11/09/17

**Attachments:** Agenda\_110917.docx; ConversationWithTheCommissioner\_110917.docx; MeetingMinutes\_101217\_Draftcg.pdf

Hi All,

I hope this email finds you all well and that you fared okay through the recent wind storm. Below is an explanation of what we have on the agenda for you this month. We look forward to another stimulating and informative meeting. Please let us know if you are unable to make it otherwise, we will see you all in a week.

Enjoy!  
Liz

- **State Plan on Aging:** Angela Smith-Dieng will join us to share results of the survey of older Vermonters that was recently conducted to help us better understand their needs as we move forward with developing a new Vermont State Plan on Aging. Angela will also talk about the process we are following to develop the State Plan, hear any initial input from advisory board members and outline the timeline for completion of the plan.
- **BankSafe Program:** Vermont is participating in AARP's BankSafe Initiative. It's goal is to empower financial institutions to protect consumers from financial exploitation and keep retirement savings

safe. DLP Director, Clayton Clark, will be joining the AARP Grant Manager to talk about financial exploitation and some of the types of financial exploitation that have been observed here in Vermont.

- DAIL Advisory Board Member Perspective: Linda Berger will be attending her final meeting as a DAIL Advisory Board member (although we welcome her back to visit anytime!). Before she leaves, she will share her perspective with the advisory board.
- Meet AHS Secretary Al Gobeille: Advisory Board members will have a chance to meet Agency of Human Services Secretary Al Gobeille and about what brought him to this role and some of his priorities as AHS Secretary.
- Conversation with the Commissioner

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“Life’s too short not to go barefoot.”



**Kennedy, Alice**

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**From:** Gerstenberger, Roy  
**Sent:** Tuesday, February 07, 2017 10:38 AM  
**To:** George, Camille  
**Subject:** DAIL Advisory - Summary of Comments - Rules Implementing the DD Act  
**Attachments:** Summary of Comments - Rules Implementing the DD Act.docx

Hello Camille,

This is what I prepared for the Advisory Committee. It's fairly self-explanatory but I will walk everyone through sections where there were comments (9 of the 11 parts) and give them a sample of what the public noted.

Let me know if this works.

RG

## Kennedy, Alice

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**From:** Perreault, Liz  
**Sent:** Tuesday, May 09, 2017 3:38 PM  
**To:** George, Camille  
**Cc:** Guidry, Kim  
**Subject:** DAIL Advisory Info for the Web Page  
**Attachments:** Advisory\_Board\_Agenda\_051117.pdf; ConversationWithTheCommissioner.pdf; Acronyms.pdf; Recognizing Older Americans Month.pdf

Hi Camille,

I had it in my head that Kim got the materials after the meeting. I just realized that I should have had this done last week. I apologize for the mistake. I will be sure this is done around the same time I send the board the information.

Would you please give us the approval to post the attachments? Also, am I missing anything?

Thank you!

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## Kennedy, Alice

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**From:** Perreault, Liz  
**Sent:** Thursday, July 06, 2017 4:30 PM  
**To:** Stern, Beth; Borden Robert (robert.borden8@gmail.com); Collins, Terry; Coutts, Jim; Dean, James; Diane Novak; Fitzgerald, Kim; Fitzgerald, Matthew; Fredette, Mary; George, Camille; Greenwald, Joseph; Hutchins, Jeanne; Hutt, Monica; Pierce, John; Linda Berger; MacDonald, Laura; Nancy Breiden; Nancy Lang (nlang68987@gmail.com); Nancy Metz; Nick McCardle (nmccardle@bayada.com); Perreault, Liz; Peterson, Judy; Richardson, Martha; Scott, Christine; spouliot@VABVI.org; Virginia Milkey (gini@vermontelders.org); Wargo, Lorraine  
**Cc:** George, Camille  
**Subject:** DAIL Advisory Board Meeting - July 13  
**Attachments:** AHR-2017\_Overall Rank.pdf; AARP Itss 2017 Vermont.pdf; AHR-2017-senior-report-VT-full.pdf; Agenda\_071317.pdf; ConversationWithTheCommissioner\_071317.pdf; DAIL Advisory Board Agenda Planning 2017.pdf; Handout on SE for DAIL Advisory.pdf; Youth Transition services for young adults with DD for Annual report 2014.pdf; zerocon17 Press Release\_Innovative Policy USA-Vermont.pdf; MeetingMinutes\_6817\_draft.docx

Hi folks,

Here is the agenda, handouts, and last month's minutes for you.

Have a lovely week!

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Every year an estimated **5 million**, or **1 in 10**, older Americans are victims of elder abuse, neglect, or exploitation. [World Elder Abuse Awareness Day \(WEAAD\)](#) – commemorated on **June 15th** every year – is an opportunity for everyone to take action to protect seniors by raising awareness about elder abuse. To report potential abuse, neglect or exploitation of a vulnerable adult in Vermont, file a report to APS online [here](#) or call toll free: 1-800-564-1612.

**Kennedy, Alice**

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**From:** Perreault, Liz  
**Sent:** Thursday, May 04, 2017 3:28 PM  
**To:** Stern, Beth; Borden Robert (robert.borden8@gmail.com); Collins, Terry; Dean, James; Diane Novak; Fitzgerald, Kim; Fitzgerald, Matthew; Fleurrey, Joanne; Franklin County Senior Center (tjcoutts1@gmail.com); Fredette, Mary; George, Camille; Greenwald, Joseph; Hutchins, Jeanne; Hutt, Monica; Pierce, John; Linda Berger; MacDonald, Laura; Nancy Breiden; Nancy Lang (nlang68987@gmail.com); Nancy Metz; Nick McCardle (nmccardle@bayada.com); Nieman, Mary; Peterson, Judy; Richardson, Martha; Scott, Christine; spouliot@VABVI.org; Virginia Milkey (gini@vermontelders.org); Wargo, Lorraine  
**Cc:** Perreault, Liz  
**Subject:** DAIL Advisory Board Meeting - May 11  
**Attachments:** Advisory\_Board\_Agenda\_051117.pdf; MeetingMinutes 041317draft cg.pdf; ConversationWithTheCommissioner.pdf; Acronyms.pdf; Recognizing Older Americans Month.pdf

Hello Folks,

I have attached our agenda, last month's draft minutes, topics for the Conversation with the Commissioner and an Op Ed piece, *Recognizing Older American's Month* for you to take a look at prior to our meeting on Thursday, May 11. I've also attached a draft acronym list that folks here at DAIL have been working on for you.

Camille has also included information explaining, in greater detail, the agenda items.

I truly look forward to meeting all of you!

Liz



Happy May, DAIL Advisory Board Members!

I wanted to give you a bit more information about our May agenda:

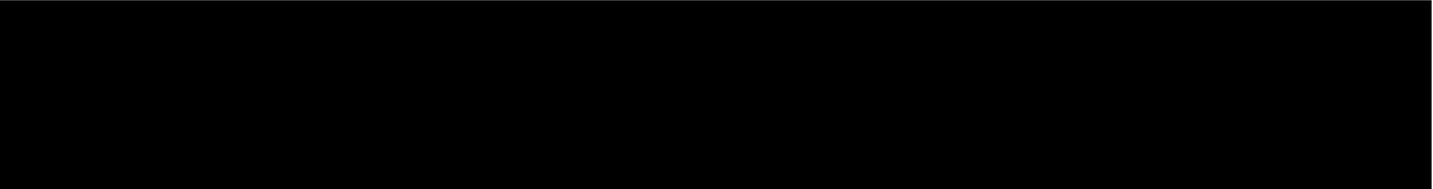
[Redacted text block]

[Redacted text block]

[Redacted text block]



**Quick Update on the CMS HCBS Rules:** This is another topic that we have discussed with you before, but not for a while. Although we are still waiting to see if there may be any changes related to these rules at the federal level, the Developmental Disabilities Services Division and Adult Services Division (ASD) have been forging ahead with the steps needed to assess our current system of care and to identify any changes we might need to make to come into compliance with the rules. Megan Tierney-Ward from ASD cannot attend, but between Roy and me we can hopefully catch you up on the status.



Thanks and I look forward to seeing you next week, when it will hopefully be warmer and full of sunshine outside!

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