COVID-19 communications expectations for DAIL provider partners and stakeholders:

The following provider types will receive Health Alert Network (HAN) messages (email/automated phone call) with targeted COVID-19 health information as appropriate:

- Hospitals
- Assisted Living Residences
- Rural Health Clinics
- Dialysis Centers
- Federally Qualified Health Centers
- Home Health and Hospice Providers
- Nursing Homes
- Residential Care Homes
- Therapeutic Community Residences

One contact per facility will receive HAN notifications; it is incumbent on providers to create and maintain communication channels within their organizations to share information as appropriate.

All HAN messages are posted to the VDH website at: https://www.healthvermont.gov/response/alerts/health-alerts-advisories

Other DAIL provider partners will receive targeted COVID-19 guidance directly from DAIL Management via the following list serve email groups:

- Developmental Disabilities Services Providers
- Adult Day Centers
- Area Agencies on Aging
- Senior Centers
- Adult Family Care Home Authorized Agencies
- TBI Providers
- Long Term Care Ombudsman
- SASH

All COVID-19 guidance specific to DAIL interested parties will be posted on DAIL’s website at: https://dail.vermont.gov/novel-coronavirus-information

FOR ADDITIONAL INFORMATION & UPDATES – Please visit the following websites at:

- https://www.healthvermont.gov/response/alerts/health-alerts-advisories