

2/8/18 – DAIL Advisory Board Presentation

National Core Indicators and Vermont Developmental Disabilities Services

National Core Indicators (NCI) is a collaborative effort between participating states, the Human Services Research Institute (HSRI) and the National Association of Directors of Developmental Disabilities Services (NASDDDS). The purpose of the program, which began in 1997, is to support NASDDDS member state developmental disabilities services gather a standard set of performance and outcome measures that can be used to track their own performance over time, to compare results across states, and to establish national benchmarks.

Vermont rejoined NCI in 2014 and currently participates in two surveys:

- **The Adult Consumer Survey** is an annual survey of a sample of adults receiving home and community-based services from around the state. The survey consists of background information about service recipients provided by designated agency (DA) and specialized services agency (SSA) staff and independent in-person interviews of adults receiving services to elicit valuable and direct input about their satisfaction with services and other aspects of their lives.
- **The Staff Stability Survey** is an annual on-line survey of the designated agencies (DAs) and specialized services agencies (SSAs) that captures information about wages, benefits, and turnover of the direct care workers who are hired by the agencies.

For the most current National and Vermont reports produced by National Core Indicators, click on these links:

Vermont Adult Consumer Survey Report – 2015/16

https://www.nationalcoreindicators.org/upload/core-indicators/Vermont_ACS_Report_2015.pdf

NCI Results from People Across Vermont in 2015/16 – User-Friendly Version

https://www.nationalcoreindicators.org/upload/core-indicators/Vermont_Report_ACS_UF.pdf

Adult Consumer Survey Report – National Report – 2015/16

https://www.nationalcoreindicators.org/upload/core-indicators/2015-16_ACS_Report_Part_I_0623.pdf

Staff Stability Survey Report – 2016

https://www.nationalcoreindicators.org/upload/core-indicators/2016_Staff_Stability_Survey_Report_Final.pdf