

Yearly Updates

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Agency of Human Services (AHS) Accessibility Committee

- Created policies/guidelines such as:
 - How to make virtual meeting accessible
 - Accessibility maps
 - AHS ASL Video Policy
 - CAP (Communication Assistive Plan)
 - Other AHS policies

Agency of Education (AOE)

- Hosted community forums in August 2021 for new vendors providing services 2021-2022.
- Met monthly with AOE on how to improve Request for Proposal (RFP) process for upcoming school years.
- Provide ongoing support for School Age Subcommittee of DHHDB Advisory Council.

Agency of Natural Resources (ANR)

- Recorded presentation for their volunteer instructors on how to make their fishing and hunting classes accessible.
- Met with some of their leadership team to explore options on how to make their divisions more accessible for DHHDB population.
- Will collaborate on future work for better accessibility across all three Divisions.
- Assist with their Language Access Plan.

Agency of Transportation (AOT)

- Visor cards were distributed to all field offices.
- Proposed ASL videos for E&D programs (In progress).
- Provided presentations to Educational/Outreach group.

DAIL: Adult Services Division (ASD)

- Provide a series of three workshops for Area Agencies on Aging (AAA) and Senior Centers.



- Met with some individual agencies for more depth discussion.

DAIL: Division of Blind and Visual Impaired (DBVI)

- Provided a presentation to staff.
- Currently working on RFP for SSP pilot program.

Department of Children and Family (DCF)

- Provide technical assistance to their reporting forms and website.

Department of Health (DOH)

- Created COVID ASL videos via Vermont Language Justice Project.
- Created guidelines for best practices at COVID sites.
- Provided DHHDB Covid Clinic in January 2022.
- Created guide for Vermont Healthcare Association.
- Created Healthcare Policy Template for hospitals via VAHHS.

Department of Labor (DOL)

- Participated in a language access meeting.
- Educated on various telecommunication methods.

Department of Libraries (AOA/DOL)

- Provided presentation for Vermont Library Association.
- Created user-friendly guide on how to make libraries more accessible.

Department of Mental Health (DMH)

- Hosted two meetings to discuss strategies on how to improve mental health services.
- Created survey to send out to providers.

Department of Motor Vehicle (DMV)

- Visor cards were made. Visor cards can be found at town clerks' offices or DMV's field offices or online.
- Ubi Duos at all field offices.
- Work in progress (VRI at all field offices for ASL users).



- Shared Deaf stickers.

Language Access

- Met regularly to figure out best options for state on spoken/sign language.
- Met with the Office of Professional Regulation (OPR) to learn of licensure/certificate process.
- Met with the Agency of Administration (AOA) and external community partners for Language Access Summit on improving language access statewide.
- Exploring Board for Evaluation of Interpreters (BEI) certification for Vermont interpreters.

Secretary of State (SOS)

- Provided a guide that can be found via their Accessibility page.
- Presented to Justice of Peace/Town Clerks.

Vermont Assistive Technology Program (VATP)

- Worked on hearing induction loop proposal
- Wrote a series on telecommunication methods
- Provided presentation to VATP staffs.

Vermont State House

- Working with the Office of Legislative Operations to provide options for enhancing communication access at the State House.

Presentations/Panels/Conferences

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| ▪ BTV airport | ▪ EHB on HAs coverage |
| ▪ ARIS | ▪ Howard Center |
| ▪ VT Jedi, VT Chapter of NASW | ▪ VCSEA |
| ▪ City of Burlington | ▪ VLA |
| ▪ JPUS | |
| ▪ TDI/NAD/NASADHH conferences | |
| ▪ VTC students | |

