

# FEEDBACK: CONFLICT-FREE CASE MANAGEMENT

## DEPARTMENT OF DISABILITIES AGING AND INDEPENDENT LIVING (DAIL) HOME AND COMMUNITY BASED SERVICES PROGRAMS

We are interested in your views on case management and conflicts of interest in the programs below. Any ideas you may have to prevent or reduce conflicts of interest are welcome, including any changes you would make to the program.

Send feedback to: [ahs.medicaidpolicy@vermont.gov](mailto:ahs.medicaidpolicy@vermont.gov)

Due date for comments: 4/29/19

### CHOICES FOR CARE (MODERATE, HIGH, AND HIGHEST NEEDS)

- 1) When you think about case management in this program, what works well? What doesn't work well?
- 2) What potential conflicts of interest in case management do you see in this program?
- 3) What suggestions do you have to prevent or reduce conflicts of interest?
- 4) What should we consider when deciding how to prevent or reduce conflicts of interest?

### DEVELOPMENTAL DISABILITIES PROGRAM

- 1) When you think about case management in this program, what works well? What doesn't work well?
- 2) What potential conflicts of interest in case management do you see in this program?
- 3) What suggestions do you have to prevent or reduce conflicts of interest?
- 4) What should we consider when deciding how to prevent or reduce conflicts of interest?

## TRAUMATIC BRAIN INJURY PROGRAM

- 1) When you think about case management in this program, what works well? What doesn't work well?
- 2) What potential conflicts of interest in case management do you see in this program?
- 3) What suggestions do you have to prevent or reduce conflicts of interest?
- 4) What should we consider when deciding how to prevent or reduce conflicts of interest?

GENERAL COMMENTS WELCOME BELOW