

Vendor list: Products for people with hearing and vision loss

This is to help Vermonters find vendors that supply assistive devices to people who are deafblind or have combined hearing and vision loss. Before purchasing, we encourage you to see if you are eligible for devices through the [VTEDP - Vermont Center for Independent Living \(vcil.org\)](https://vcil.org) (<https://vcil.org/services/vtedp>).

The Vermont Department of Disabilities, Aging and Independent Living does not endorse any particular vendors' products, services, or apps.

Devices

Amplified phones with large buttons or photo speed dial options.

Bluetooth streaming devices stream sound from a phone or assistive listening device directly to a hearing aid or cochlear implant.

Braille displays connect to smartphones and display text in braille on the display device.

Captioned telephones with large text displays.

Electronic reading machines or magnifiers use a camera and display screen to enlarge text on print materials, such as letters, prescription bottles, books, etc.

IP relay uses a computer or tablet, internet connection, and web-based platform to function like a TTY. The user can customize the font and display size.

Neck loops provide a direct connection between a phone or assistive listening device and a hearing aid or cochlear implant.

Software, such as screen reader or braille software, can read aloud or convert to braille display information on your computer screen.

Tactile signalers use vibration to alert the person to incoming phone calls, smoke alarms, doorbells and other sounds.

Videophones allow people who communicate using American Sign Language to make phone calls.

The next section lists vendor contact information and additional details.

Equipment vendors

CompuTTY/Krown Manufacturing

TTY with large visual display, tactile signaler

[CompuTTY/Krown Manufacturing's website](http://krownmfg.com) (krownmfg.com)

800-366-9950 (Voice)

817-738-2485 (TTY)

Freedom Scientific

Braille displays, magnifiers, software

[Freedom Scientific's website](http://freedomscientific.com) (freedomscientific.com)

800-444-4443 (Voice)

Diglo (Formerly Harris Communications)

Amplified phones, assistive listening devices, captioned phones, neck loops, tactile signalers, TTYs, vibrating watches/timers

[Diglo's website](http://diglo.com) (diglo.com)

800-825-6758 (Voice)

952-388-2152 (Videophone)

Human Ware

Braille displays, magnifiers

[Human Ware's website](http://humanware.com) (humanware.com)

800-722-3393 (Voice)

The Low Vision Store

Amplified large button phone, magnifiers, large print daily living tools and games

[The Low Vision Store's website](http://thelowvisionstore.com) (thelowvisionstore.com)

Store location: St. Paul, MN

800-871-8780 (Voice)

Serene Innovations

Amplified phones, TV listening system, sound amplifiers, home alert systems, and hearing aid care

[Serene Innovations' website](http://www.sereneinnovations.com) (www.sereneinnovations.com)

Store location: 14731 Carmenita Road, Norwalk, CA 90650

562-407-5400 (Voice)

Sprint IP Relay

IP relay platform

[Sprint IP Relay's website](http://sprintrelay.com/sprintiprelay) (sprintrelay.com/sprintiprelay)

Teltex

Amplified phones with large numbers, captioned phones, Bluetooth streaming devices, large button voice carry over phones

[Teltex's website](http://teltex.com) (teltex.com)

888-515-8120 Voice/TTY

iCanConnect

iCanConnect is a national program that provides free equipment and training to people with both significant vision and hearing loss. The Perkins School for the Blind provides iCanConnect services in Vermont.

[iCanConnect's website](http://icanconnect.org) (icanconnect.org)

800-825-4595 (Voice)

Accessible mobile applications

The links below provide information about accessibility features and applications (apps) that may benefit you. Accessible apps are available on iOS, Android and Windows devices.

iOS

- [Apple's guide to iOS accessibility features](http://apple.com/accessibility/)
(apple.com/accessibility/)

- [iAccessibility's information about iOS apps and devices](http://iaccessibility.com/)
(iaccessibility.com/)
- [Raz Mobility's information about iOS accessibility](http://razmobility.com/ios-built-in-accessibility/)
(razmobility.com/ios-built-in-accessibility/)
- [Raz Mobility's list of iOS apps for accessibility](http://razmobility.com/ios-accessibility-applications/)
(razmobility.com/ios-accessibility-applications/)

Android

- [Google's guide to Android accessibility features](http://support.google.com/accessibility/android)
(support.google.com/accessibility/android)
- [Raz Mobility's information about Google accessibility](http://razmobility.com/built-in-android-accessibility/)
(razmobility.com/built-in-android-accessibility/)
- [Raz Mobility's list of Android apps for accessibility](http://razmobility.com/android-accessibility-applications/)
(razmobility.com/android-accessibility-applications/)

Microsoft

- [Microsoft's accessibility page](http://microsoft.com/en-us/accessibility) (microsoft.com/en-us/accessibility)

Videophones and Video Relay Service providers

Video Relay Service providers offer free software for computers, and smartphone and tablet apps to people who are deafblind and use sign language. Some vendors provide stand-alone videophones. All video relay service **requires** high-speed internet.

Convo

[Convo's website](http://convorelay.com) (convorelay.com)

510-629-5622 (videophone)

Purple VRS

[Purple's website](http://purplevrs.com) (purplevrs.com)

877-885-3172 (Voice or Videophone)

Sorenson VRS

[Sorenson's website](http://sorensonvrs.com) (sorensonvrs.com)

866-756-6729 (Voice)

801-386-8500 (Videophone)

ZVRS

[ZVRS' website](http://zvrs.com) (zvrs.com)

800-216-9293 (Voice)

866-932-7891 (Videophone)

Learn more from Vermont Department of Disabilities, Aging and Independent Living

Web: [Services for Deaf, Hard of Hearing, DeafBlind | Disabilities, Aging and Independent Living \(vermont.gov\)](http://vermont.gov)

Email: Laura.Siegel@vermont.gov

Voice/Videophone: (802) 560-5170

Adapted From the Minnesota Department of Human Services, Deaf and Hard of Hearing Services Division on 6/2021.